# METROPOLITAN TRANSPORTATION COMMISSION PUBLIC PARTICIPATION PLAN for the SAN FRANCISCO BAY AREA

#### DRAFT

## Appendix D

### Public Participation Plan Outreach Detailed Web Survey Results



# **Development of the Public Participation Plan Web Survey**

Prior to development of the Draft Public Participation Plan, staff conducted a Web survey asking questions about ways to improve public participation. The survey consisted of 18 questions and was available on the Web for 33 days. MTC e-mailed its entire contact database regarding the survey, and asked other groups – such as AC Transit, the Transportation and Land Use Coalition (TALC), the California Alliance for Jobs and Urban Habitat – to also notify their constituencies and partners. There were a total of 1,574 completed surveys and 216 partially completed surveys.

Enclosed are the detailed results from the survey. In reviewing the open-ended comments, please disregard the number in front of each comment.

I. Transportation is consistently one of the most important issues concerning Bay Area residents. Which transportation issues are you interested in? Choose up to three.

ISSUE	NUMBER	PERCENTAGE
Expanding public transit services	1,108	70%
Improving transit connections and reliability	1,001	64%
Reducing congestion on roadways	804	51%
Improving pavement quality and eliminating potholes	531	34%
Addressing transportation's impact on the environment	503	32%
Increasing the number of transit-oriented developments	417	27%
Other (If you need more space, use last question.)	258	16%

2. MTC has meetings or events to introduce transportation-related topics to the public, or to ask input from the public on specific transportation issues. What would encourage you to attend a meeting or event to discuss Bay Area transportation issues? Please rate each item below from 1 (extremely likely) to 4 (extremely unlikely)

Response	Extreme	ly Likely	Lik	ely	Unl	likely		emely ikely
	Number	%	Number	%	Number	%	Number	%
Interesting meeting topic	371	25%	771	52%	247	17%	83	6%
Meeting topic that affects me directly	723	49%	617	42%	89	6%	46	3%
Meeting co-sponsored by a familiar community-based group	116	8%	505	35%	603	41%	232	16%
Meeting provisions (e.g., childcare, food, etc.)	106	7%	272	19%	614	42%	461	32%
Transit pass or other gift	293	20%	429	29%	438	30%	302	21%
Translation services provided	54	4%	126	9%	412	29%	838	59%

Comment	Response Category
253 Because it affects my work.	Career-related
540 Professional advancement	Career-related
584 As part of my job. (I attend a lot of meetings, so I am not inclined to go to those that are not if huge	Career-related
importance.	
585 Professional interest	Career-related
610 As a public sector employee, I would attend if it related to my work, but not for personal reasons. I don't hav enough time.	e Career-related
718 Networking	Career-related
911 To network with others	Career-related
154 Because I work for a transit agency.	Career-related
351 Impact to my organization	Career-related
41 Use knowledge with my work associates and relationship with my work and clients.	Career-related
12 Networking with other professionals	Career-related
26 Related to my job	Career-related
27 Project development for consultant	Career-related
37 Subject is related to my job.	Career-related
188 A clear agenda that outlines the proposals begin discussed along with the benefits, pitfalls, and financial plan.	Clear agenda
495 Tight agenda, released ahead of time.	Clear agenda
31 To understand what is important to other people in my community and region.	Community concerns
205 Possible benefit that directly effects or involves our area.	Community concerns
220 I care about quality of life in the Bay Area.	Community concerns
225 To understand how changes may affect the community.	Community concerns
245 Prioritize community concerns	Community concerns
249 If it impacted my community, neighborhood directly.	Community concerns
251 My general interest in improving the quality of life in the Bay Area.	Community concerns
269 If the issue at hand affects me directly; i.e., it's in my neighborhood	Community concerns
277 Improvements to my community in addition to impacts that directly affect my daily life activities.	Community concerns
520 Because it affects my community.	Community concerns
708 to educate other in my local community. And to promote public transportation culture,	Community concerns
788 If it affects my neighborhood directly.	Community concerns
798 If they related directly to my area	Community concerns
42 To hear local viewpoints	Community concerns
44 I feel there is an opportunity for community ideas to be incorporated into the RTP.	Community concerns
44 1. Part of the city I'm concerned about. 2. Specific transportation problem.	Community concerns
49 Learn what other community members think.	Community concerns
23 Keep my city informed and improve transit options	Community concerns
24 I would like to contribute or listen in to the most important thing for our area.	Community concerns
383 I prefer e-mail updates and an option to send opinions that way as well.	Email preferred
388 I would prefer to limit my input to e-mail.	Email preferred
19 Potential availability of funding for transportation projects.	Funding
38 To discuss funding programs and prepare strategies for future infrastructure maintenance needs aka funding in future with alternately fueled vehicles not gasoline.	Funding
42 Fundings available, future planning.	Funding
60 Provide advise on how funds should be distributed.	Funding
76 To provide suggestions on ways to increase public transportation in the area and on how to use funding to impact as many commuters as possible.	Funding
79 Evaluate use of funds	Funding
96 Because squeaky wheels get funding	Funding
101 Gain information to assist the agency I work for in competing for funding.	Funding
110 To spend transportation dollars on more effectively. There are alternatives to BART extensions like E-BART & commuter rail.	
164 Discussion of cost effective transport	Funding
171 See where the money is being spent. Keep the activists in line	Funding

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation	issues?
186 A move to bring down the cost of BARTenough already! \$9.00+ round trip from Fremont to downtown SF? And this is called mass transit?	Funding
195 Streamlining the process you are required to go thru. Too much process, waste of time and money.	Funding
221 Future planning involving communities. More money directed to minority and low income communities.	Funding
230 To share my concerns with the way projects are funded or to assist in the development of transportation	Funding
priorities	r unumg
232 To energize the region's political structure to allocate funds or to initiate legislation to improve our quality of life through transportation improvements.	Funding
239 Learn about potential incentives they may be linked to performance in any one of the areas.	Funding
246 Discussion of funding priorities and projects	Funding
329 Distributing information on how projects will be funded, and the length of time it will take for improvements to be completed.	Funding
350 Cost of transit	Funding
358 To find out how public transit is going to increase.	Funding
360 If I thought my attendance/input could directly support transit funding or development.	Funding
362 Networking with potential developers of TOD, learning about new funding opportunities for TOD projects,	Funding
learning about what other cities are doing to create/implement TOD development in their communities.	E 1'
368 Lower bus fares	Funding
420 To find out where taxpayer dollars are going and how effectively they are being spent. I want to see these decision makers in person. The toll booth fiasco (construction then demolition before they were even used) at the Benicia Bridge is ridiculous and infuriating!	Funding
432 Integrating payment systems to make transit more convenient (translink and ez rider, which I have, would be better as one system, for example)	Funding
529 Pricing	Funding
566 Cheaper BART and AC Transit prices for community college students & UC Berkeley workers, cheaper monthly bus passes for adults (\$70/month is above most people's means!!)	Funding
581 To make sure that the funding is directed to where it is suppose to go, toward the roads and transportation	Funding
system.	F. 1
586 Expence of public transit when it is not particularly trustworthy.	Funding
592 Economic concerns	Funding
605 Lower cost products	Funding
606 Any discussion on funding opportunities for projects. 624 Hear about regional plans for transit use and funding.	Funding Funding
626 To help ensure that transit does not swallow a disproportionate share of available money. Most trips are taker	8
in cars, and the bulk of the transportation money ought to be spent on local streets and roads, and highway	Tunding
interchange improvements.	Franchisco
645 If services were being cut, if fares increased disproportionately, if a single pass for all modes of publice transit was available, etc.	runding
721 Financial impact	Funding
781 To voice my concerns about what I consider to be expensive, mis-directed efforts at improving the	Funding
transportation infrastructure.	
786 To let the iditots, who are in charge of the funding, to know how wrong they are in their placing of funds.	Funding
787 To find out where all the money is actually going.	Funding
796 To discuss a significant increase in gasoline tax.	Funding
802 Take money from gas and other auto related taxes and use for roads	Funding
809 To request a hike in the gas tax!	Funding
818 To lower or control the cost of transportation.	Funding
820 To be able to speak up about overwhelming tax increases to pay for some of the more exotic plans for transportation	Funding
828 Gas tax to finance roads	Funding
831 Statewide gas tax increase	Funding
844 Providing a good program with concrete ideas and a already approved budget to implement them	Funding
880 to help determine how to spend a huge stream of new gasoline tax revenues on fast, cost-effective rail and bu transit.	s Funding
888 To say NO to anyone who wants raise any kind of new taxes for highways.	Funding
	Funding
917 To end the senseless subsidies to SOVs.	runung

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
overly costly and ineffective transit investments.	
930 To have input on how transportation dollars are spent	Funding
136 I would like to learn how final decisions regarding which projects are approved and which are delayed are	Funding
made. Watching the in fighting accompanying the recent decisions leads me to believe that final decisions are	
based more on political pressure than on measured needs. If MTC can design a program to rate the condition of	
pavements, why not a numerical system to quantify priorities? It really frosts me to see the political pols, with zero	
expertise in Transportation, be given so much decision-making power. A prime example: The cost in time and	
money caused by the delays brought about by the interference in I-80 rebuild by Messrs. Jerry and Willie Brown. Disgusting!	
199 Constraints on project implementations	Funding
234 Because the impact is widespread and increasing costs w/ little to no results is getting real old.	Funding
377 Too many public transit decisions seem to be influenced more by budget than by concerns of how those	Funding
changes will impact the needs of the actual transit user. It seems like there is nobody making long or short term	
planning decisions actually depending on public transit for their own personal mobility.	
792 I really wouldn't. Unless there's more revenue/increased budget, it's all talk.	Funding
202 Transportation is a large concern that impacts the economy and growth of the Bay Area. Transportation	Funding
should move forward intelligently with, in part, a focus on the current and future increasing cost of fuel.	E 1'
5 If our community was getting left out of funding opportunities.	Funding
36 If there is a direct linkage to funding for transportation or other monetary incentive to FIX the problems.	Funding
9 To see that highway funds are spent on highways not thrown away on so called transit systems like Bart or ac	Funding
transit. Two systems that are no use to almost everyone. Fix the roads and make transit riders pay there own way.	E 1'
17 To keep the MTC from spending \$12 million extra on the CalPark Tunnel for rail engineering that it will never	Funding
use 34 To address inequities in the distribution of transportation funding.	Funding
47 Provide input on funding allocations and how local transportation dollars should be spent	Funding
19 Information on plans and progress	General interest
8 I am interested with all transportation issues.	General interest
16 Simply to learn more about the topic being discussed.	General interest
30 Find out what's happening	General interest
57 To hear what concerns other people	General interest
278 An interest in the issue - affected by the issue.	General interest
294 To educate my self on the issue being discussed.	General interest
342 Find out how to help reach solutions	General interest
372 Something i need to know about	General interest
454 To listen! To learn!	General interest
524 For future information	General interest
537 Someone else may be having the same issues that I have. It would be good hear other points of view about	General interest
issues, and how to solve them.	General interest
557 Just to stay informed	General interest
558 Address issues that may not be on the agenda.	General interest
565 To make sure that the right decisions are made	General interest
616 I would like to be a part of what is going on and to learn.	General interest
631 So that we may try to achieve the best transportation in the bay area.	General interest
688 To understand the topic better by interacting with speakers; to find out how developed are some	General interest
transportation topics-goals.	
691 My issues are covered.	General interest
716 Just to see what's going on.	General interest
724 Solutions	General interest
731 To hear what others are saying about transportation issues.	General interest
732 Because I am genuinely interested. I just do not currently know about said meetings.	General interest
810 Re answers to #2public participation can only realistically occur if some of those services are provided to	General interest
those who need them. re this question #3we have to start thinking like a region in order to act regionally. this is	
part of that process.	
811 TO BE INFORMED	General interest
829 Because I am interested in transportation	General interest
832 To stay current in what's going on	General interest
840 Find out latest info, give me input	General interest

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
874 I like the idea of discussing transportation issues with others, both to encourage good allocation of	General interest
government resources and to gather enthusiasm for good ideas that can be promoted by individuals,	
organizations, and government. 875 It's good for me, good for the environment, and a public duty.	General interest
902 To talk to the board members and staff in a more relaxed environment. Would like to see them in each	General interest
community. This should be on going, not just one shot. Three minutes at a board meeting and/or a letter to the	Ocherar interest
board just does not work. There should be regular meetings with each member in their district.	
915 Transportation in the Bay Area is very important to me. Having no car, transportation is all i got. I am glad	General interest
that i can go from Point A to Point B at the time I need to be	
29 To get to know more about the specific issue	General interest
33 I'm very interested in transport issues, just unlikely to attend a meeting. Nothing personal I assure you!	General interest
39 Transit is a very important issue to me and the groups to which I belong, such as the League or Women	General interest
Voters. Meetings are seldom held in East County and seldom at a time I can attend (I work from 8:30 a.m.to 5:00	
p.m.) I think transit is the key to unclogging roads and improving the quality of life for everyone.	0 11
693 Because i care	General interest
5 To work on solutions	General interest
43 Respected Speakers	Good speakers Good speakers
51 If an interesting speaker were on the meeting's agenda. 93 Choose speakers who are expert on the next phases of transportation, ie, beyond cars.	+
	Good speakers Good speakers
187 Have famous and well known speakers conducting the meetings. 317 A speaker from the Reason Foundation or American Dream Coalition	Good speakers Good speakers
597 Engaging speaker.	Good speakers  Good speakers
733 Interesting speaker	Good speakers
749 Interesting speaker or expert	Good speakers
892 If there were a presenter who was well known in the industry or had unique insights.	Good speakers
914 A panel of top executives from different transportation agencies.	Good speakers
526 I use public transportation. If it directly affects me, I'd be interested.	Input matters
531 I'm primarliy motivated by whether the issues to be addressed at the meeting affect me directly (e.g. bus	Input matters
routes I travel).	T
615 Would only attend if the issue or issues are directly of importance to me or my family.	Input matters
639 If the subject was pertinent to me and the meeting was able to fit into my hectic schedule	Input matters
662 To make a difference with issues that directly effect me and my community.	Input matters
685 Relativity	Input matters
869 Sorry to sound selfish, but it would probably have to be an issue with a very major impact to my family,	Input matters
whether positive or negative.	
895 Primarily because it would impact me. The issue is - I never know about these meetings / they aren't well publicized.	Input matters
6 If there is an issue that denotes urgency, like the possibility of cutting off some transportation line, issues related	Input matters
to environmental polution. Making me feel that my participation is important.	1
7 To participate in public decision making	Input matters
18 To influence change to reduce pollution from autos and trucks.	Input matters
21 If it helps get something, tangible done!	Input matters
24 If the information that was to be presented, was actually something that could actually have a chance to be	Input matters
accomplished.	
33 To learn more about regional issues and how my city could participate in the decision process	Input matters
36 Direct impact to neighborhood i live or work.	Input matters
39 Some assurance that input from me has an impact. Many times, meetings give the impression that they are held	Input matters
in service of some public participation requirement rather than a sincere desire to learn something. Specific	
discussion about how input is used and included in subsequent decision making would be reassuring.  44 If I thought MTC would really take public comment into account when making decisions	Input matters
	Input matters
50 If I felt the event would help improve transportation in the near term, as opposed to a 30-year plan. 53 Offer insight on overlooked topic or alternative	Input matters
54 To let the MTC know that African Americans are interested in public issues/concerns and to have them hear	Input matters Input matters
and learn from our experiences.	input matters
64 To feel I give meaningful input that's heard by transportation planners	Input matters
65 If it were clear that my participation would make a difference	Input matters
73 To feel like my attendance had an effect and to become more informed	Input matters
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3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	Senes
83 If I felt it was possible that thoughtful public input would be considered in decision-making. This is a pretty tall	
order.	•
87 To make sure the needs of the public are being met properly	Input matters
91 To make sure the public opinion is being properly represented	Input matters
94 To register my opinion.	Input matters
95 If the subject matter was something that would have a considerable, serious and long reaching positive impact on transportation issues, instead of shortsighted, bandaid approaches.	Input matters
107 IF IT WAS A MEETING THAT SOMETHING WAS REALLY ACOMPLISHED NOT THE SAME OLE PEOPLE SAYING THE SAME OLD THINGS	Input matters
109 If I thought my presence/input/ideas would be seriously listened to. My time is very limited and I hate to waste time at endless meetings.	Input matters
112 If I felt it had any impact	Input matters
113 To influence decision makers	Input matters
114 To address govt officials	Input matters
116 I thought I could genuinely effect the outcome.	Input matters
118 To learn or give input on new, innovative things MTC is doing or exploring. That is things that are a radical departure from the current way of transportation (car-dominated) and development (suburban sprawl) that characterized the bay area. While there are isolated examples of change, they are too isolated and are not really "policy" or standard practice in terms of how development and transportation is working in the bay area.	Input matters
127 Where I was heard, listen to, and treated like I was a citizen and not just asked questions because the panel needed to do so when the policy was all ready decided ahead of time.	Input matters
129 If I believed MTC would take public input into account more instead of disregarding it	Input matters
135 If I felt could have a vote or "true voice" in the process and felt that it was sincere and not just "pc" on the part of MTC.	Input matters
139 To have an impact on decisions	Input matters
142 To provide my own input into the process.	Input matters
143 To be informed re: developments being proposed and to have input into personal issues/concerns re: their impact on my community and the environment	Input matters
145 Real opportunity to influence policy making.	Input matters
150 An outside chance that someone might actually listen to and reflect upon my suggestions	Input matters
155 Express ideas and /or responses to ideas.	Input matters
	Input matters
163 I want to make my opinions and ideas known.	Input matters
169 Help shape future policy & response programs	Input matters
177 Active participation and letting decision makers know my concern is important.	Input matters
178 If I had a feeling that I could have a real impact	Input matters
183 They seem like a farce. It feels like public has absolutely no impact on decisions. In fact, it seems like decisions are already taken before the public meetings.	Input matters
194 Confidence that process was meaningful and decision processes transparent	Input matters
197 If it was clear that it would lead to action, not just process.	Input matters
207 If I thought that meeting attendance would actually help be heard rather than politics as usual.	Input matters
208 To present an alternative view to the politically assigned or generated projects that waste money.	Input matters
209 To feel my opinion will be really considered	Input matters
216 To make certain that all intest are reflected and considered in process	Input matters
223 If I felt like my concerns would be addressed.	Input matters
237 In hopes of improving services that I use every day	Input matters  Input matters
240 The possibility of genuine action as a follow up to the meeting.	Input matters
241 Voice my opinion to put in additional public transit	Input matters
242 If action in meeting could be timely applied to the issue in community	Input matters
252 TO FIND ANSWERS TO COMPLEX PROBLEMS AND WORK ON SOLUTIONS. SELL CONCEPT	Input matters
OF CAR POOLING AND IMPROVE ACCESS TO AND FREQUENCY OF PUBLIC TRANSIT.  259 To spend my time at a meeting, I would want to know that the input would have some impact on decisions	Input matters
made by MTC.	Inout matters
270 Assurance that input/good ideas would be considered and implemented	Input matters
272 If there was something specific that could be accomplished by my attending, not just info sharing.	Input matters
282 Results. If I make a suggestion, I would like to know that it is being seriously consideredeven if rejected in	Input matters

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	issues?
the final analysis.	T
283 Clear sense of outcome and that action will be taken 285 Honest consideration by MTC of real alternatives like the TRANSDEF Smart Growth Alternative; education	Input matters
of public about pricing; research on market demand for non-car-based land use and mobility systems; recognition	Input matters
that highway capacity does not help congestion and causes GHGs, energy depletion, pollution. This little box is	
cramping my style.	
287 If i felt I had something to contribute and if it fit within my current job	Input matters
292 Participation	Input matters
302 Confidence that public input will genuinely shape decisions; is not just for show.	Input matters
304 I would want to inform the public about the transportation needs of people who are blind, like me.	Input matters
306 To let officials know that transportation is more than cars and freeways. Land use and priorities need to change.	Input matters
312 To encourage agencies to do better at coordinating services between bus, BART, train	Input matters
314 I would like to attend to give my input but also to hear the input of others then compare our needs and see how that translates to the actions taken.	Input matters
315 To express my opinion of transit priorities and know they will be logged for future planners to review and consider.	Input matters
320 If my participation could have an impact on the decision making. If it's just to hear bureaucratic rationalization and blather, not interested. If it's potentially influential to have citizen participation, then interested. In short, I'd like to be involved earlier in the decision making process.	Input matters
334 Add input on important matters	Input matters
337 Some level of certainty that items brought up will receive careful consideration.	Input matters
338 I would like to have a public comment period to tell my story in front of the audience.	Input matters
341 Possibility that policy makers may give input consideration	Input matters
344 If I knew that my input carried weight and that I could be informed of the consequences of the meeting.	Input matters
349 I would be more likely to attend if I knew that my voice would be heard and responded to.	Input matters
353 Action oriented agenda where it is clear that public input is valued	Input matters
356 Likelihood of participation having a concrete, beneficial effect on outcomes of the process	Input matters
359 If I felt something tangible would be developed as a result.	Input matters
376 To voice problems with the current system.	Input matters
378 Promote the views and observations by people who actually use the system (as compared to those that administer the system)	Input matters
380 If I had specific input and knew someone was really listening that could do something.	Input matters
394 To get updates about future developments, or to be able to speak and be heard about my own concerns.	Input matters
404 Meeting with directors and top managers where our input actually gets to someone with decision-making authority.	Input matters
407 To give my perspective on how the service is run: the level of training and competence of the drivers, the comfort and cleanliness of the buses, the placement of bus stops, etc.	Input matters
413 To speak up on behalf of public transit riders.	Input matters
427 To feel as if I had an actual voice in the process and was not being patronized or ignored.	Input matters
431 To lend or voice support to the issues that interest me. BTW, I moved here from Detroit (no reliable public transport) less than 2 years ago, and I was delighted to not have to bring a car out here with me! But I think many people don't use public transit, especially at night, because the wait times are too inconvenient. I see a lot more people using the busses and BART during the day (i.e., commuting to/from work).	Input matters
434 If i knew it would make a difference.	Input matters
439 To bring up the following issues: 1. Bus drivers on cell phones while driving; 2. Bus drivers who are unmindful of passengers getting to their seats safely before taking off; 3. Curbing cell phone use by passengers; 4.	Input matters
Curbing rowdiness of some young passengers.	Inout matters
456 If I thought the issue wasn't already decided. MTC shops for a consultant that tells you what staff wants.  475 If it seemed like the meeting answers would actually have an impact, or was for a reason other than evaluating	Input matters Input matters
the most profitable approaches and only implementing those.	In must master
476 To have input on public policy.	Input matters
477 To give, and receive feedback on issues that are important to me as well as others.	Input matters
481 Mostly to have input on issues that directly affect my ability to get to and from places 493 I'd want to know that my participation would actually impact the meeting, my contribution would be valued	Input matters Input matters
and results would address why or why not individual comments/suggestions were included.  494 To see the quality of input into any major changes in the Bay Area's transportation services (i.e., is the	Input matters
177 10 see the quanty of input into any major changes in the day Area's transportation services (i.e., 18 the	Input matters

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	<b>6</b> 291122
5. Why else would you want to attend a meeting of event to discuss Day Area transportation i	ssues:
commission or group the usual suspects of hand picked political cronies who don't even use public transportation	
and/or is there input from everyday people who rely on/support public transportation).	
497 If I felt my attendance could have any impact on policy.	Input matters
503 Indication that my attendance would make a difference - a policy or operational or decision-making	Input matters
difference.	_
512 Provide input on important issue and/or help shape what happens.	Input matters
517 To make sure transit & transportation issues are adequately (and fairly) presented and discussed.	Input matters
518 To express my displeasure on the ever increasing rate hikes along with the reduction in services and the redicules amount of wait times for buses, especially during commute hours.	Input matters
521 To let the head of the transportation departments know how the real truth (they should give up their vehicles for a week and take public transportation) wear my shoes and see what its like	Input matters
523 If it could make a difference, instead of just being another meetingeg if it could change the quality of the Transbay Terminal in my lifetime.	Input matters
534 If I thought that my input would be heard by commissioners and staff with decision making power.	Input matters
542 To see something actually accomplished rather than people just patting each other on the back.	Input matters
548 To have an opportunity to express my opinions	Input matters
549 If I felt that my perspective would be taken into serious consideration by policymakers.	Input matters
550 If my issues would be heard and taken seriously. 3 minutes or 1 minute to talk cannot be taken too seriously, but it's often all the public is alloted.	Input matters
551 If I thought that MTC would really hear and respond to input; not so sure; MTC has cut public transportation (especially bus service) so much and it seems to be going in the same direction	Input matters
556 Have suggestions to improve service and how to make it more participant friendly	Input matters
567 To provide input.	Input matters
571 Express my voice	Input matters
575 It is important to have a say in what affects us my main issue is being able to get to meetings and have them at times I am available	Input matters
580 High probability of results from the meeting. Allowing the public to have reasonable input.	Input matters
591 To have a voice in public transportation because I am a part of that at least 6 days a week. with at least 2-3 hours spent daily on public transit	Input matters
598 If I feel that I have the power to affect the outcome of a decision-making process	Input matters
604 If i could add to discussion	Input matters
614 To see if these meetings have any impact! Because I am doubtful of the impact of these meetings!	Input matters
617 It would be more likely if I felt my participation would precipitate improvement.	Input matters
618 If I thought my input really mattered	Input matters
622 Something that would show that it made a difference.	Input matters
641 To have input on important Bay Area transportation issues	Input matters
649 If there is an opportunity for feedback to have an actual impact	Input matters
650 Just the chance to have my opinions heard.	Input matters
667 If there were results from these meetings.	Input matters
669 If I attend that my opinion or others opinion matters.	Input matters
672 That public opinion is really taken into consideration	Input matters
679 Because the needs of people who ride public transit must be considered as well as the needs of the transit	Input matters
agencies and the area as a whole. 681 The meeting has a clear purpose and my attendance will make a difference in the near future. The timeframe	T.,
for transit projects is often very long and it's not clear if my input will help achieve anything in the near future. I	Input matters
would like to know where the decisions being made fit into the scheme of decision making that will occur in the	
short term.	
690 * If important decisions are being made; * If I think my attendance/opinion will make a difference	Input matters
692 To express my concern on my direct relation to transportation issues. To address issues specific to my	Input matters
neighborhood, such as new parking regualtions or street sweeping policies.	
694 To voice opinions on current service and equipment	Input matters
701 Discussion allowing public input	Input matters
709 If there were indications my attendance could help support a specific change	Input matters
710 To make sure my voice is heard and makes a difference on transportation issues.	Input matters
711 To impact policies that will benefit underrepresented communities	Input matters
715 To express my opinion	Input matters
725 To give input - sometimes ideas/plans seem to come from a few people and don't always capture the needs of	Input matters

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation	issues?
the end user	
726 As a forum to help inform policy-makers and elected officials about larger, regional needs and how they can	Input matters
help address these needs through actions within their own communities.	
727 Hopefully the staff will listen.	Input matters
736 Listen and possibly provide input	Input matters
739 To make sure decision makers know how folks who actually use public transit feel.	Input matters
740 To address deficiencies in the current options and to obtain direct feedback from transit leaders.	Input matters
755 To be involved and help shape what we do as a community.	Input matters
763 To share information, and to speak with other s about common concerns.	Input matters
769 I would attend if I knew it would make some kind of a difference. It doesn't currently seem that an individual	
voice carries much weight with Bay Area transportation agencies.	
770 I'd be more likely to attend if I knew an important decision was being made that needed input on something	Input matters
important to me.	imput mutters
771 Influence planniing	Input matters
772 I want to have input on transportation issues affecting the Bay Area. I observe a tendency to focus on	Input matters
punitive actions rather than encouragement for people to change.	input matters
780 I it was perceived that my participation would actually have sufficient influence in the decision process to be	Input matters
worth my time. Or if detailed answers are given to what's been tried before & what's being done. Asking for more	
money for the same level (i.e., status quoue) or worse is a major turn off.	
793 Learn how to effect policy	Input matters
806 Indication that meeting will lead to action	Input matters
814 If I felt my input would have an impact.	*
, ,	Input matters
824 That the transit people in attendance are in a position to make decisions and move efforts forward.	Input matters
Sometimes it looks like a "show" so that the gov't can say they're getting public input.	T
830 Results, not talk, results.	Input matters
839 To add input on behalf of myself, as well as others who might not be able to attend. 857 If provided the opportunity to shape the discussion or issue rather than to just hear and react to staff	Input matters Input matters
findings/recommendations, I would attend the meeting. Real public participation allows for input from the very beginning, before the scoping starts. Many times, the Agenda makes it clear that a decision has been made and the public is just invited to hear the decision(s); that is NOT Public Participation.	1
859 Does my opinion really matter?	Input matters
861 To have my voice heard as a disabled rider.	Input matters
862 To voice my concerns and make suggestions.	Input matters
864 Meaningful impact possibilities	Input matters
871 If I feel that my attendance will make a meaningful impact on any decisions made.	Input matters
876 So my opinions and wishes can be heard outside of the electoral process.	Input matters
879 If I was convinced it would make a difference.	Input matters
885 Confirmatin thatI would be heard and listened to.	Input matters
887 Learn about plans, have an impact on decision makers	Input matters
893 Input opportunities that make a real difference open, group-based planning that is well coordinated and that sticks.	Input matters
897 TO have a chance to provide input.	Input matters
904 To have some say so in Planning!!	Input matters
916 To stress the importance of expansion to eastern regions (ie: the Central Valley, Delta regions)	Input matters
919 If believe input from meeting would lead to improvements that would not be wiped out at times of reduced budget	Input matters
924 To express concerns that planners appear to have not considered.	Input matters
928 To express my concern on how to improve the horrible traffic in the bay area!	*
	Input matters
931 Believing the forum was a viable means of voicing my opinions	Input matters
507 to see if anything improves.	Input matters
535 Seeing quick responses to the needs expressed in previous meetings	Input matters
547 If I knew that something important would come of it - if it actually meant something to go there.	Input matters
55 To provide direction for what I would like to see accomplished	Input matters
	l+
	Input matters
15 Elected officials or commission members in attendance who can act upon my concerns.	Input matters Input matters
15 Elected officials or commission members in attendance who can act upon my concerns.  27 To suggest ideas that would impact decision making  32 Letting decision-makers know about the importance of increasing density around transit stops.	

Sense that it would make some difference to public policy	Input matters
Be part of the decision making process by actively participating in the meeting.	Input matters
6 To find out what's planned and give my input	Input matters
2 Public transportation is vital to my life-style. I want to be present at meetings, to give input as to what will help my public transportation experience.	Input matters
5 To put in ideas and solutions that will be incorporated into the final decision making process	Input matters
2 To try to provide input that would lead to decisions that improve mobility and quality of life on an equitable asis for the region	Input matters
0 If there are public officials there who actually listen to input and have the ability to affect policy.	Input matters
1 Knowing participation and opinions would affect official decision making	Input matters
5 To voice my ideas to help improve transportation	Input matters
6 Assist in setting priorities, making decisions on projects	Input matters
Central location near BART	Meeting location/time
4 Would be more likely to attend if meetings were held at more local sites. i.e. Walnut Creek, Pleasanton, ivermore	Meeting location/time
3 Near my home	Meeting location/time
6 Meetings need to be at times and locations that people who work all day can attend. Schedule meetings at 6pm r later, and have them in several cities (San Jose, San Francisco, Oakland, and some in between).	
6 Convenience of time and location	Meeting location/time
2 Ease of attendance, proximity to my residence	Meeting location/time
8 Convenient location and time of day	Meeting location/time
4 Have it closer to my home and have it in the evening. I work 8-5PM and can't get off to attend meetings like his.	Meeting location/time
8 If it directly affected my home or route to work	Meeting location/time
1 Lack of time on my part. Usually they are held at inconvenient times. Usually they are held in Oakland, and I ave no desire to cross the bay.	Meeting location/time
2 A more convenient meeting location. Sure, your headquarters are in Oaklandbut San Francisco is a more entral location for people coming from the entire Bay Area. Choose a location that is readily served by frequent ublic transportation.	Meeting location/time
5 Located close to home during early evening	Meeting location/time
9 Meeting location (in the South Bay)	Meeting location/time
8 The location should be convenient to public transit, especially to BART or anywhere in central Contra Costa County.	Meeting location/time
11 Convenient and confortable meeting place and time. Downtown.	Meeting location/time
22 Having it in Marin	Meeting location/time
24 First need to be aware of meeting and topics.	Meeting location/time
25 I live in San Jose. Public transit to the East Bay is terrible. I will not drive to go to any meeting held in the last Bay. My major concern is BART to SAN JOSE, more Baby Bullet service from SJ to SF, and a New transbay Terminal and CalTrain Downtown SF Extension.	Meeting location/time
31 Proximity to my home.	Meeting location/time
38 Location of the meeting	Meeting location/time
40 Held at a location near where I live and work. And accessible by public transit. And help after 7 pm.	Meeting location/time
47 Near transit service that has frequent service	Meeting location/time
48 Day of the week and time	Meeting location/time
52 Convenient location	Meeting location/time
53 Nearby location	Meeting location/time
58 More likely to attend if the meeting is in the North Bay, not Oakland.	Meeting location/time
61 Meeting place in Sonoma or Marin	Meeting location/time
66 If the meeting were located where I live and in the evenings.	Meeting location/time
58 Convenient location, easy access by public transit, short and concise, clear agenda.	Meeting location/time
72 Easy commuter from home with out taking three services	Meeting location/time
31 Scheduled in the evening so I can attend it.	Meeting location/time
1 If meeting was conveniently located	Meeting location/time
22 I would like to attend more meetings however, they are usually held during the day, which makes me unable attend as I work. Meetings MUST be held at a more appropriate time so more individuals can attend. As you now, we all work, having meetings in the middle of the day is not conducive to attendance. These meetings	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
193 Transit accessible location	Meeting location/time
196 Close to where I live. going to (or returning from) Oakland on weekday eve is not always convenient. How	Meeting location/time
bout Saturday? 210 Close to where I live or work	Meeting location/time
214 Accessible location is important to me. Prefer afternoon or evening meeting. In other words, place and time.	Meeting location/time
215 Location is important.	Meeting location/time
217 More varied meeting locations and later meeting times.	Meeting location/time
219 Local meeting location. I would not travel to MTC's office in Oakland	Meeting location/time
227 The meetings are always in Oakland; the ability to have remote access to meetings is great.	Meeting location/time
228 Convenient time.	Meeting location/time
231 Convenience as in close to where I live would be key. Plus it should be evening	Meeting location/time
243 It would be helpful if the meetins were held in other locations closer to my home or work	Meeting location/time
250 I need to know several weeks in advance and have them be at night time or downtown and easy to attend on my lunch hour.	Meeting location/time
256 In general, I am happy to attend - the three things I mentioned are why I would attend. Unfortunately, scheduling just didn't work out for recent meetings. I was called out of town for business in Washington, DC.	Meeting location/time
263 The previous questions asked what things are likely to result in my attend MTC meetings. For me the time of	Meeting location / time
day is crucial. It should be out of normal working hours or on weekends. Location is important. The location should be served by frequent transit.	incerning ideation, time
267 How about a location that is not 50 miles away! Gas is \$3 bucks a gallon and the BART doesn't come to my city!	Meeting location/time
268 Have it closer to my home or at least less than 20 minutes travel time.	Meeting location/time
271 convenient, accesible, local meeting location in the North Bay.	Meeting location/time
273 Time and location of meeting are the biggest reasons I would attend	Meeting location/time
281 How could I get to a city on the outskirts of the Bay Area to downtown Oakland to discuss transportation issues as I am an elderly handicapped person?	Meeting location/time
289 Meeting close to public transit.	Meeting location/time
291 Close to home	Meeting location/time
297 If the meeting location is either close to where I live or VERY accessible on BART.	Meeting location/time
298 Feasible hours ( not during the middle of the day in the middle of the week!)	Meeting location/time
305 Location of meeting	Meeting location/time
310 Convenient to get to meeting (does not require much travel time)	Meeting location/time
316 Located close to home/work at convenient time	Meeting location/time
330 Make it easily accessible by transit. Chance to significantly influence decisions. Explain how comments will be used, summarized, etc.!	
335 Easy transit accessibility.	Meeting location/time
346 Convenient location, time of day, day of the week	Meeting location/time
348 Convenient location time & date that works for me lots of advance notice	Meeting location/time
352 I may want to attend many, but my schedule does not allow for it. Can you hold them in SF at transbay at	Meeting location/time
lunch, or in late afternoon at end of commute, or in north berkeley at senior center on an evening i can make it? (or el cerrito community center or albany vetrans ahll or library or Epworth Church in Berkeley or Berkeley Northbrae church)	area and a second and
355 Within a county to minimize transportation time to/from meeting. Saturday mornings are best time of week for a half or 3/4 day presentation.	Meeting location/time
364 Location and timing chosen for convenient transit access from my location.	Meeting location/time
369 Convenience. If it happens to be right next to my home or work BART station / bus stop, and has one of the	
other factors, I'd be almost certain to go.	_
389 At a convenient place and time.	Meeting location/time
392 If it is a reasonable time. 395 I work in the middle of the day and cannot attend the meetings at that time. Change the times and offer	Meeting location/time Meeting location/time
discount card please.  396 It's the timing of the meetings that usually keep me from coming, & the feeling that it won't do any good	Meeting location/time
anyway.	M. C. 1 C. / C.
397 It not be held during business hours	Meeting location/time
400 If the meeting was close to home or work and held at a convenient time.	Meeting location/time
402 Convenient time, place. Not too long a meeting. Not a lot of institutional chatjust solicitation of opinions.	Meeting location/time
403 Held later in the day, 1:30 or 2:00 in the afternoon.	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation	icenses
3. Why else would you want to attend a meeting of event to discuss Day Area transportation	issues:
410 Meetings in a convenient location (near transit). The Embarcadero is convenient for most people.	Meeting location/time
414 There are many reasons I might wish to attend, but it's unlikely I would as I have so little time. And any time	I Meeting location/time
do have I tend to spend with my family or on family oriented events.	
416 At a time and location I am available	Meeting location/time
424 Knowledge about when and where, convient location and time. A belief that it is more than a show and that	Meeting location/time
rider opinions were truly wanted.	
429 Consider the time and location of such meetings. Should be in a public place, easy to get to and at a time	Meeting location/time
reasonable for working individuals, i.e., early evening or Saturday.	Martina la artina /tima
435 A location conveniently accessible by public transit. 443 If it was held at a time that I could attend. Most meetings I have heard of have I have not been able to attend	Meeting location/time Meeting location/time
due to the time of the meeting.	Meeting location/ time
444 Close proximity, after 7:00 pm	Meeting location/time
450 If it were easy to get to, which means local to me in the Berkeley/Emeryville area.	Meeting location/time
462 Convenience access and time.	Meeting location/time
470 A location closer to where I live.	Meeting location/time
471 Convenient time/location.	Meeting location/time
474 It would help if meetings didn't conflict with normal work schedules and were readily accessible via public	Meeting location/time
transit.	
483 If a meeting is during the day, I'm at work. If it is in the evening it has to compete w/ homework and after	Meeting location/time
school/evening activities. It is unlikely that I'll go to a transportation meeting.	
486 Convenient meeting times	Meeting location/time
496 Lunchtime Meeting	Meeting location/time
498 If the location was convenient to public transit.	Meeting location/time
500 Hold the meeting when I do not work (evenings) in a place where it is easy to reach and park if not transit is	Meeting location/time
available.	25 1 1 1
502 the time is the most important because i work during reg business hours in the east bay, the new transbay terminal	Meeting location/time
505 Convenient location and times	Meeting location/time
506 Convenience of location and time, subject of the meeting.	Meeting location/time
509 Time!	Meeting location/time
513 convenient time and location	Meeting location/time
519 If the meeting was in my city	Meeting location/time
530 Meeting at Noon in SF Financial District	Meeting location/time
532 The trouble with the meetings is that they are an hour, not that close to my office and I get a half hour for	Meeting location/time
lunch. I can never make them.	
538 Convenient time and place.	Meeting location/time
543 Convenience of time and place. Currently reasonable for me, but insufficient to spur attendance. Post	Meeting location/time
presentations on web.	
546 If close to my work, home. if timing coincides with work, extra activities I already particpate. Thank you for	Meeting location/time
asking.	
568 If it was located close to my home. Usually meetings are too far away for me to attend.	Meeting location/time
568 If it was located close to my home. Usually meetings are too far away for me to attend. 574 That they be held at locations easy to reach by transit and that they be held at a variety of times, so different	Meeting location/time  Meeting location/time
568 If it was located close to my home. Usually meetings are too far away for me to attend. 574 That they be held at locations easy to reach by transit and that they be held at a variety of times, so different people can attend, i.e. some daytime meetings, evenings and weekends.	Meeting location/time
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568 If it was located close to my home. Usually meetings are too far away for me to attend. 574 That they be held at locations easy to reach by transit and that they be held at a variety of times, so different people can attend, i.e. some daytime meetings, evenings and weekends. 577 Convenient meeting location 595 Weekend meetings 601 Before or after work with matching bus schedules. 609 I would like to attend meetings, but the meeting day/time (AC Transit) is not very convenient 627 Most meetings are held at inconvenient times &/or places. Work schedule & public transit make attendance difficult. 629 Because it was after hours, inb the east bay [berkeley, oakland proffered] 632 Convenient time; online meeting 633 Close location to my home.	Meeting location/time  Meeting location/time Meeting location/time Meeting location/time Meeting location/time Meeting location/time Meeting location/time Meeting location/time Meeting location/time Meeting location/time
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3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	
658 I would if it were on a weekend, not during lunch, which I can never make.	Meeting location/time
663 Meetings location. I live in a very diverse apartment complex (250) units. Comin herealong with Paratransit would be good. Help folks to sign-up and renew ACT ID cards, explain your services, maybe start an ACT	Meeting location/time
information section here.	Mastina la astion /time
664 If it was in my neighborhood	Meeting location/time Meeting location/time
673 Meeting location convenient to where I live. 678 Accessable venue	
	Meeting location/time
683 Convient meeting time & access to meeting site	Meeting location/time
686 I WORK MON-FRI & CANNOT ATTEND THESE MEETINGS.	Meeting location/time
689 Convenient location and time	Meeting location/time
695 If it were relevant, extremely convenient to my schedule, and if free transit vouchers were offered.	Meeting location/time
704 Venue is close to residence.	Meeting location/time
706 I'm so darn busy with my job, family obligations, and other volunteer activities, I don't have much time for any other meetings.	Meeting location/time
713 During evening weekday hours.	Meeting location/time
717 Much better if it takes place on a weekend, before the evening.	Meeting location/time
729 If meeting or event was held outside of regular work hours.	Meeting location/time
735 If the issues affect us geographically and if the meeting is held within 10-15 minutes driving distance.	Meeting location/time
741 If it is during the day the location would be a factor for me. I work in Hercules.	Meeting location/time
742 It to be easy to get to via public transportation.	Meeting location/time
745 A location I can get to by public transit - and during the day, because I'm a senior citizen.	Meeting location/time
759 East Bay location easy to get to by public transportation	Meeting location/time
760 Meeting should be held within a 2-mile radius of my home, on a street served by transit, in the early evening.	Meeting location/time
Pedestrian and passenger safety is top concern.	
761 Downtown SF or Oakland location near BART with chance to speak and introduce ideas, some free food/drinks and maybe a free BART pass to get me to and from the meeting if I have to go under the bay to	Meeting location/time
Oakland. No free parking at the location - make em take BART for free.	
762 Location that I can easily reach on AC - time when I'm not @ work - (M-F 0730-1800)	Meeting location/time
765 Meeting occurs after my work hours	Meeting location/time
783 I would attend if it were close by.	Meeting location/time
794 Convenient times.	Meeting location/time
800 The meeting is nearby and concerns a topic that will affect me.	Meeting location/time
812 Convenient time and location	Meeting location/time
813 Have it more local to me, ie, San Jose	Meeting location/time
816 Held nearby.	Meeting location/time
835 Convenient location/time	Meeting location/time
854 I live in Petaluma, Sonoma Co. and would attend if you had it here. Are you aware there is no public transportation from Sonoma County to MTC in Oakland?	Meeting location/time
856 Having it held in a location that is accessible by public transportation!	Meeting location/time
860 The meetings are at lunch time and I use that time to get away from the office and walk while looking for	Meeting location/time
lunch. I am satisfied with the service level provided by AC Transit and my issues do not require me to attend a meeting for a resolution. An online capability to voice opinions or to encourage drivers or to complain should be	incerning rocation, time
sufficient. I have issues with the buses not arriving or passing a station earlier than it should. I get on the bus at the last stop and sometimes am forced to sit next to others and this is an issue with me because we have large	
individuals on the route and most often they need two seats instead of one. Perpaps, increasing the space between the seats or having larger seats would solve the problem.	
863 Attending would mostly be based on whether time & location were convenient.	Masting location / time
865 Near by. Oakland is an hour by car and three by transit	Meeting location/time Meeting location/time
873 If it were at a time and place I could attend. 878 If it were scheduled at a time I could actually attendwith my lengthy commute and long hours, I rarely am	Meeting location/time Meeting location/time
able to attend the noontime meetings or meetings in early evenings. Why not something on the weekend?	Mf 1 /
889 If a well-used route was used.	Meeting location/time
891 Conducted within the North Bay (location).	Meeting location/time
894 If it was held in my neighborhood	Meeting location/time
896 The biggest factor in the past for me has been the distance of such events from where I live. I live in Santa Clara County and the meeting was up in Oakland. I would be willing to attend a meeting held in my county.	Meeting location/time
908 Actually, I would be unlikely to attend because meetings are held so far away and usually at night, which is	Meeting location/time

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	\$21122
why clse would you want to attend a meeting of event to discuss Day filea transportation i	ssucs.
difficult for me as a senior citizen. I would be more likely to watch a TV program or respond to a mailing or	
article in the newspaper.	
913 Hold it soon after working hours and near downtown SF so that it minimizes impact on my commute	Meeting location/time
9 It would help to know about the meeting in advance. Publish the agenda and background materials, too.	Meeting location/time
34 Good outreach with advanced notice	Meeting location/time
379 I frequently would like to attend meetings but my schedule does not allow it	Meeting location/time
387 My personal schedule is the main issue.	Meeting location/time
453 Time schedule - The Line MA has only 5 west bound schedules. The last one leaves at 8am from Union City BART, which is too early for Oracle employees.	Meeting location/time
660 Generally interested in urban planning if it can fit my schedule (e.g. never make it to noontime or 5pm SF meetings because I live in SF & work in Emeryville)	Meeting location/time
722 I'm unable to attend, as i live out of the area, but frequently commute to the Bay area and experience traffic congestion.	Meeting location/time
754 I'm interested in transportation issues but with such a busy schedule I probably would not attend a meeting at this time.	Meeting location/time
807 Please give at least 1 months' notice of the meeting. I would also want to comment on taxation.	Meeting location/time
608 If i had more time	Meeting location/time
11 Because it is held in a forum close to where I live and not at the MTC offices in the east bay.	Meeting location/time
12 Closer to home-need to have south bay meetings	Meeting location/time
14 Why don't you come to where I, the Public, am? Schools, churches, festivals, meetings of my organizations, libraries, etc.?	Meeting location/time
18 Very convenient location and time	Meeting location/time
19 Convenient time. for me, which I realize is unusual, that would be during a weekday.	Meeting location/time
21 The location and time of meeting is important, along with length of meeting	Meeting location/time
34 I would attend such a meeting if it happened to be scheduled at a time and place that fit my schedule.	Meeting location/time
37 Convenient times and locations	Meeting location/time
40 Location convenient to where I live and/or easily accessible by transit.	Meeting location/time
11 If person came to my workplace - while I am interested in the subject, and will complete surveys and	Meeting location/time
participate in programs, I don't have time from work to go to such meetings	
14 Location is the key issue for whether I would attendtoo many meetings are north in the Cities of oakland and	Meeting location/time
SF. please spread it around more to the south especially	M
28 Meeting conveniently located, and not requiring long trek 43 Run special MUNI buses only for this meeting so we don't have to wait for an hour while a bunch of full buses	Meeting location/time
bypass us at the bus stops. Have them at major transit hub areas in town & hold different meetings for specific projects Hunter's Point for their projects, Richmond for Geary St. & Calif. St. projects, Western Addition/Pac Heights/Civic Center for Van Ness Projects, etc. (Your survey only allowed one choice for Question 1). Feedback after meetings and action plans so public feedback doesn't go into a black hole and projects become a reality vs. just talk. People don't like to go to meetings in inclement weather. Stage meetings for people on different work shifts and perhaps on weekends. Post these comments on your website so the public can input their thoughts if they cannot bodily attend.	
48 Close to my residence	Meeting location/time
38 Uncluear on the question - This topic is extremely important but meeting location and times makes participation difficult. As a regional board different venues should be considered.	Meeting location/time
4 Knowledge it might change practices toward sustainable transit.	Meeting topic
5 Because transportation and land use are so strongly connected.	Meeting topic
11 I attend meetings to try and get the point across that there must be consistency regarding the carpool lane hours between all Bay Area bridges, and that these carpool lanes must all be dedicated - and not shared as a	Meeting topic
cash/fastrak lane!	
13 Important local issues to be discussed	Meeting topic
15 To assure a voice & consideration for the Regions low-income & communities of concern.	Meeting topic
17 To keep informed on certain issues as they pertain to transportation improvement in the Bay Area	Meeting topic
27 If the meeting address interregional transportation between the Sacramento Valley and the Bay Area.	Meeting topic
29 The topic is important to my constituents.	Meeting topic
32 To hear a serious discussion about alternative transit and bike issues.	Meeting topic
46 I'd like to see a legislation debated that would require suburban housing developed pay the cost to transportation improvements.	Meeting topic
47 To help older adults to be able to keep their independence longer by having reliable and affordable	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation	issues?
eransportation	M
52 Senior services	Meeting topic
58 To improve public transit ie:faster more reliable,more comfortable, more attention to smooth transfers, high	Meeting topic
speed rail	Marking to air
59 If decision makers were to attend the meeting and participated in discussion groups with citizens AND If blanners were present to address future land uses that generate SOV trips.	Meeting topic
	Meeting topic
63 To participate in sessions addressing the bay area's reduction of carbon emissions. 66 To make sure that bicycles are included in our transportation plans	0 1
70 ADA Paratranist	Meeting topic
	Meeting topic
75 I am a transportation professional and it may be an issue that would directly or indirectly affect the job I we at our agency.	Meeting topic
80 The recent decision to fund suburban 'congestion relief projects betrays the MTC's lack of commitment to	Meeting topic
Tight global climate change. We should be making the effort to move to public transit, bicycling and walking, and	wiceting topic
discourage auto use.	
86 Important issues	Meeting topic
00 Investigate opportunities for future commissions.	Meeting topic  Meeting topic
22 If it addressed the issues of concern to people who ride bicycles and held in the Santa Rosa area	Meeting topic  Meeting topic
77 Expand Rail transit	Meeting topic  Meeting topic
99 If it directly relates to any of my projects or to upcoming projects	Meeting topic  Meeting topic
100 To understand larger all-inclusive concepts linking outer counties with metro area.	Meeting topic  Meeting topic
102 I would like to find out how to get additional focus on the I-80 corridor because it seems to be generally neglected in regional transportation planning.	Meeting topic
103 As the subject pertains to my work.	Meeting topic
105 To pass on information for employer commute programs and employee information	Meeting topic  Meeting topic
106 To hear about the latest developments in the mass transit system.	Meeting topic  Meeting topic
100 10 hear about the ratest developments in the mass transit system.	Meeting topic  Meeting topic
115 To make sure that "alternative" modes receive their fair representation and funding	
113 To make sure that anternative initiates receive their fair representation and funding	Meeting topic
ransitnot just low-income, transit-dependent residents but parents who would like to use transit.	Meeting topic
119 We need infrastructure improvements in the bay area!	Meeting topic
120 If it helped further the cause of getting more people on bicycles.	Meeting topic
121 More and better bicycle lanes; bicycle awareness improvement	Meeting topic
123 We need better public transit ASAP! Please increase transit options and improve the shuttle connections to	Meeting topic  Meeting topic
public transit. Our rapidly aging population is growing more and more dependent upon it.	wiceting topic
126 Interest in rail, bike trails and safe walking paths.	Meeting topic
128 Secure bike parking	Meeting topic  Meeting topic
130 To make our communities better places to leave and promote future looking transportation solutions.	Meeting topic
132 To make sure the needs of my family are being met now, and in the future.	Meeting topic
133 I am very interested in trying to implement train travel in Marin.	Meeting topic  Meeting topic
134 To point out that you are neglecting residents housed beside heavy rail and freights and advocating adding to	Meeting topic  Meeting topic
them. Transit villages are intended for light rail. P.U.C. says poor planning to place housing beside heavy rail.	weeting topic
H.U.D. requires distances from rail. F.R.A. did an E.I.S. on train horns which stated that residents 660' from	
racks suffer "severe" impact of train horns. Cities are refusing to pay for supplementary safety measures at	
railroad crossings to stop horns, though they are lead agencies. Congress recognizes health hazard to humans	
peside blasting horns and diesel trains and freights. Thousands of organizations are advocating more housing	
alongside tracks. On Caltrain Peninsula JPB has received petitions and complaints for decades. Bicyclists haved	
too much to say. Perceive entitlement to more and more pace. To share the road they should share the costs, be	
icensed and tested as are motorists. Stop listenting to them. They are a menace to everyone in that they either do	
not follow the rules of the road or they pace and try to slow or stop traffic, demanding more and more space and	
runnels under railroads while motorists need them to stop congestion. Latest EIR	
134 cont.: for develoment in Menlo Park states that residents will be exposed to train related pollution and the	Meeting topic
Railroad Division of the P.U.C. has asked the city to address grade separations (we have been paying for these	
from a Measure A Transporation Bond for decades and the City of Menlo Park has refused them. Time to take	
action against all who continue to consider canaries in the cage and sacrificial lambs on the altar of mass transit. If	
you cannot provide clean, quiet, efficient transportation then stop adding more housing to add to health hazards.	
The tobacco lawsuits will pale besides to causes of train and freight vibration, pollution and blasting horns. Extensive mitigation is required before adding transit housing. Being blasted by horns every few minutes causes	

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	issues?
strokes, among other things. Billions of dollars are being spent for the wrong things in the wrong places. Please address this once and for all and mandate that the cities must protect to existing residents.	
149 To hear about making public transportation free and reliable for all. That would take me off the streets of Berkeley on many occasions.	Meeting topic
156 To learn about your plans for the near future	Meeting topic
160 To be informed of progress towards safer and better transportation needs for citizens and give input.	Meeting topic
165 To learn the process of transportation planning	Meeting topic
167 Want to be in the loop about present-day thinking on transportation, especially concerning seniors!	Meeting topic
170 Land use and housing price in the bay area.	Meeting topic
174 Discus problems with BART with someone/some group that can do something about their shortfalls.	Meeting topic
175 Projects to improve ground access to airport.	Meeting topic
180 Smart Growth	Meeting topic
182 To encourage the use of smaller buses going deeper into suburban neighborhoods.	Meeting topic
184 To know and understand the direction the MTC is going on transit-related issues.	Meeting topic
185 To see long-term plans	Meeting topic
190 Transit related	Meeting topic
198 If it directly addressed bicycle transit.	Meeting topic
201 To seek improvements in BART service such as more cars per train and more frequent service. There are too	Meeting topic
many commute trips where it is standing room only.	0 1
204 To lobby for South Santa Clara County congestion and transportation issues.	Meeting topic
206 Learn about services	Meeting topic
211 Discounted fast track	Meeting topic
212 To ensure environmental concerns are brought up & discussed	Meeting topic
218 If the subject of the meeting might have an effect on traffic near my home (580-680 interchange) or might affect my commute (BART to Oakland).	Meeting topic
222 A discussion of revolutionary level moves away from car culture, BIKE ISSUES!	Meeting topic
229 I would like to see more discussions of transit decisions put into a larger context. Rather than discussions of individual projects, I'd like to see a larger vision discussed.	Meeting topic
233 Issues related to good governance of tax dollars spent on transportation.	Meeting topic
236 If the issue affects me or the neighborhood I live in.	Meeting topic
244 To see what the ten year plans include and potential funding for them.	Meeting topic
247 Issue critically affects access to transportation for isolated populations.	Meeting topic
257 Bicycle related issues; intersection cameras and detectors; better bike lanes; walkable (and bikeable) streets and neighborhoods	Meeting topic
258 To learn time frame on congestion improving projects.	Meeting topic
262 Bicycle parking	Meeting topic
264 If creative and original concepts will be considered - for instance free transportation for commuters paid for by tax on diesel.gas	Meeting topic
265 Multi-modal transit, especially that which includes bicycles, never seems to be a focus. That would get me to attend. Long term view of development built around reduced needs for commuting would also be of great interest.	Meeting topic
266 Transit and landuse alternatives /requirements that reduce the need for the automobile.	Meeting topic
274 Promote greater bike use for commuting to work.	Meeting topic
275 Being disabled, bring these types of disability problems to the Commissioners	Meeting topic
276 Inter-urban rail	Meeting topic
279 Affect on bay area economy	Meeting topic
280 To encourage greater usage of San Bruno's BART station. To encourage mixed use development around and access to San Bruno's future Caltrain Station/grade separation project.	Meeting topic
284 Interest in the maritime aspects of public transit	Meeting topic
288 Learn about issues and projects and impacts	Meeting topic
293 Need good transit to continue sustainable growth	Meeting topic
295 Anything on bicycles	Meeting topic
, , ,	Meeting topic
on quality of life, social equity, and the environment.  299 I drive an automobile and feel my issues are never discussed, your meeting always seems to focus on transit.	Meeting topic
300 Good, quick, easy transit service.	Meeting topic  Meeting topic
03 Improving transportation for business issues like improvement of logistical support - shipping lanes for the	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
area for commercial transport	
307 Car/bike safety issues, PLEASE	Meeting topic
308 To find out about the North Bay commuter train	Meeting topic
311 To improve transportation buses on time, more frequent bus service, drivers more courteous, AC transit	Meeting topic
bus connections more in tune with BART and other buses. Also paratransit more dependable with regard to not	0 1
having seniors/disabled wait 45 minutes to over an hour for a scheduled ride. Emergency taxi/van vouchers for	
agencies or sniors/disabled to use in case they are stood up by paratransit longer than 1/2 hour for a scheduled	
ride.	
319 To improve bus service and make it more affordable, especially AC Transit.	Meeting topic
321 I travel daily on the freeways during rush hour and it is a pain. When I take public transit, BART is crowded, there is no reliable public transporation to outlying areas. If these issues were discussed, it would interest me.	Meeting topic
322 To discuss regional transit system consolidation. Eliminate redundant administrative costs.	Meeting topic
323 Discuss specific issue - not general	Meeting topic
326 If it were something of important regional impact such as the Transbay Terminal redevelopment or the high-	Meeting topic
speed rail.	
328 If it dealth with addressing transportation issues in light of climate change and the need to dramatically curtail	Meeting topic
emissions of greenhouse gases	
331 Learn about climate changes possible	Meeting topic
332 A overall, well coordinated plan to provide public transportation throughout the Bay Area with a single pass and easy transfers	Meeting topic
333 A meeting focused particularly on senior issues.	Meeting topic
336 To support or encourage new ideas for transportation	Meeting topic
339 To learn about new options.	Meeting topic
343 Develop connectivity between housing, job access, land use, and transportation issues	Meeting topic
345 If the meeting specifically dealt with problems and solutions for Muni.	Meeting topic
347 Keep Solano County on the map for transit improvements.	Meeting topic
354 To learn about upcoming bonds.	Meeting topic
367 To discuss how to improve pick-up times on Transbay Bus Lines.	Meeting topic
370 Impact on immediate neighbors (seniors, disabled, etc) that depend on public transit	Meeting topic
371 TransLink	Meeting topic
373 Route changes, updates.	Meeting topic
374 punctuality of transportation	Meeting topic
381 To discuss routes.	Meeting topic
382 Bus and BART train design. Easy public transit access in safe area during daylight hours, with an hour of daylight afterwards to get home before dark.	Meeting topic
386 A topic on lengthening BART commuter trains for crouded conditions, and AC Transbay busses (either more	Meeting topic
often or larger busses)	0 1
391 To help improve connections with bart and Tri-Valley	Meeting topic
393 If my work-related issues work in my favor THAT DAY, i love to come to these meetings. Otherwise, if it's	Meeting topic
AC Transit, I'm interested.	
398 Support for transbay services.	Meeting topic
399 Topic: Express AC bus on the 51 route with the same limited stops as the O Bus that was an express to Frutivale BART and 12th Street BART.	Meeting topic
405 To make transportation free in the bay.	Meeting topic
408 Anything that improved air quality and reduced political power grabs.	Meeting topic
415 To be informed of current issues.	Meeting topic
417 Innovative solutions to encourage use of mass transit: hybrid vehicles. Restoring the 64 bus that comes near	Meeting topic
my home, to Rockridge BART; Mini shuttle hybid busses that enable Seniors unable to drive that live in the hills to get out to shop for food	
418 If transportation issue is important to me. I would like to see more bus routes in Fairway Park area besides 99.	Meeting topic
421 If the meeting concerned expanding hours of transit operation, route alignments, or new ferry service I would	
attend.	0 - F
423 To solve problems wih current transportation.	Meeting topic
425 To keep up to date w/all the changes that are being made. Some that I'm not even aware of.	Meeting topic
428 To learn about the issues and to provide feedback.	Meeting topic
433 Improving transit services and getting commuters out of their cars. The Bay Area is full of "greens" who just	Meeting topic
won't get out of their cars for the obviously selfish reasons. Marin, where I live, is the worst example. If the tolls	

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation is	ssues?
g,,	
and parking were exhorbinant and fares were more attractive transit would possibly become more attractive. A	
discourse on this matter might attract me to a meeting.	
437 Focusing on the bus schedules on the NX2 line.	Meeting topic
438 to learn about issues that affect my employer, Alameda County	Meeting topic
442 To keep current on Transit Affairs like rate increases and route closures and openings	Meeting topic
446 To find out about the future plans of public transportation	Meeting topic
447 If they were going to talk about bringing back the 58X line! Service from East Oakland to downtown has gone to Hell since removal of that line & replacement with a slow, unreliable NL service.	Meeting topic
448 I would want to attend a meeting that presented an exciting vision for Bay Area transportation.	Meeting topic
451 To expand my knowledge on current transportation issues or to meet key decision makers.	Meeting topic
452 Issues affecting my community or school bus use directly.	Meeting topic
457 promote bicycling facilities	Meeting topic
458 Talk about improving 511,	Meeting topic
459 Reliability of the transit system and easy access to the system, I feel play a major role in whether the public use of the system.	Meeting topic
460 To talk about issues I have had on AC transit buses	Meeting topic
461 information that pertains to making transit better for all	Meeting topic  Meeting topic
463 Find out useful information	Meeting topic  Meeting topic
464 Progress about Translink program(s) in the Bay Area	Meeting topic  Meeting topic
465 Disability issues	Meeting topic  Meeting topic
468 Stop closures of different bus routes.	Meeting topic  Meeting topic
473 Specific issues related to AC Transit. Drivers that deliberately do NOT follow the printed schedule.	Meeting topic  Meeting topic
478 Discurss on time performance and reliability	Meeting topic
479 Specific topics, not general policy, to be discussed	Meeting topic
480 Overall bay area transit initiatives, such as expansion, connector service expansion, etc.	Meeting topic  Meeting topic
482 If there is seriouse consideration for plans to provide reliable, convinient and efficient public transportation	Meeting topic  Meeting topic
485 I would want to attend a meeting or event to discuss Bay Area transportation issues if I felt that my feedback	Meeting topic  Meeting topic
would be considered and weighed in the decision making process.	Meeting topic
488 Passengers's safety and protection from theft, gang related activities, etc.	Meeting topic
499 To have up to date information for future planning	Meeting topic
504 If elimination or reduction of A/C services were on the agenda.	Meeting topic
511 How to maintain or lower ticket fares in order to keep and increase ridership.	Meeting topic
522 issues related to environmental impact.	Meeting topic
525 Issues that affect the quality of life in the Oakland Bay Area	Meeting topic
527 To learn what progress (or not) has been made in previous sessions or plans.	Meeting topic
536 Changes, like fare increases, terminal upgrades	Meeting topic
545 to work on linking all separate transit systems into 1, using the same pass-card	Meeting topic
552 Because it would be on a topic related to my interests as a transit commuter	Meeting topic
553 General discussions re state of buses )cleanliness, smells, etc.), drivers. Why does it take so long to load buses?	
559 Input on anything affecting transbay routes and schedules	Meeting topic
560 Transbay Terminal update	Meeting topic
564 I commute from Alameda, so I am interested in the expanded service for the ferry and bus system.	Meeting topic
572 Commuter transporation between San Francisco and the East Bay and schedules.	Meeting topic
579 I want better Public Transportation to the South Bay.	Meeting topic
582 The high bridge tolls.	Meeting topic
583 Carpooling or safe escort after hours	Meeting topic  Meeting topic
587 Specific complaint about a bus line or train	Meeting topic
589 To see where we can continue to improve the system we already have in place.	Meeting topic  Meeting topic
590 Restoring routes that were discontinued. Some areas in the city can use AC but have to use paratransit only.	Meeting topic  Meeting topic
594 Customer Service Issues Discussion	Meeting topic  Meeting topic
596 If I thought it was of crucial importantance to the future of life in the Bay Area.	Meeting topic
600 To find out about improving public transportation services, ie, lowering waiting times and making better	Meeting topic  Meeting topic
connections and having Nextbus at stops and adding more bus shelters.	wiccing topic
602 Consideration for a Bay Area wide transit pass.	Meeting topic
603 To improve regional mobility. Meetings also must be scheduled at a convenient time (i.e. evening).	Meeting topic  Meeting topic
607 To find out what improvements are planned for transbay bus commuters.	Meeting topic  Meeting topic
por 10 mid out what improvements are planned for transbay bus commuters.	proceeding topic

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3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	Selles 2
willy cloc would you want to attend a meeting of event to discuss Day filea transportation i	issues.
821 RTC Translink Card (Translink Cards for people with disabilities)	Meeting topic
823 To find out if and when BART to San Jose will happen before I retire in 25 years.	Meeting topic
827 Brieffing and discussion of crucial policy issues such as toll bridge pricing to encourage more fast track usage,	Meeting topic
the unaffordable bart extension costs(e-bart option) and major highway lane expansion and maintanance are just a	
tip of some of the topics that can be reviewed.	
836 To see how we can reduce or regulate gas prices in the bay area	Meeting topic
837 If they presented an itelligent approach to light rail (electric) from N. Sonoma County to the E. Bay & San	Meeting topic
Francisco.	0 1
838 In all honesty, my impression is that the dominant segment of people attending the meetings have special	Meeting topic
interests and do not represent the people currently in vehicles who we need to attract to public transit. I view	
these public meetins as zoos where little intelligent conversation is possible and really just meetings where people	
who cannot afford transit make demands. I am not against providing subsidized transit for the poor and seniors.	
However, that topic is quite separate from making transit safe, convenient, and fast to get people out of their cars.	
I am currently on vacation in Germany where transit is safe, convenient, and fast and where intelligent	
development makes transit possible. Even in liberal Berkeley, the only people you see on transit outside of	
commute hours and outside of Cal football or basketball games are the poor, seniors, students, and thugs. That is	
NOT the case in London or in Germany where I have been many times. I would, however, consider sending in	
remarks via the internet. However, given the disaster of BART to SFO (versus the far more intelligent BART to a	
joint South SF/Caltrain/SFO airport system station),	
838 cont.: the long delay in getting a Transbay ticket good on all of AC and Muni and BART and the plans to	Meeting topic
expand BART into the low density hinterlands instead of along 680 between 24 and Dublin, and delay in getting	
CalTrain and high speed rail to the Transbay Terminal (I think I will be retired by the time it has any chance of	
being builtand I started @ Berkeley in 1985 when it was being talked about), I don't have much hope for the	
ability of Bay Area transit to move at more than a snails pace while traffic and low density housing increase.	
847 Reduce time wasted by traffic congestion. Improve roads and driving experience.	Meeting topic
848 Concern about transportation impact on environment	Meeting topic
849 Integration with bicycle friendly roadways & amenties.	Meeting topic
850 To see what the transportation planners have planned for us.	Meeting topic
851 Improving Caltrain	Meeting topic
852 Learn about future inter-regional commute options.	Meeting topic
853 For updates on (in order of importance): Highway 4, BART issues, Ferry Terminal.	Meeting topic
855 Basically to find out what would affect my daily rides on AC Transit	Meeting topic
866 Mid- to long-term planning is interesting to me. There should be a MTC email list announcing meetings and	Meeting topic
agendas.	Meeting topic
C	Mosting tonic
868 Bicycle issues, Safe indoor parking for bikes	Meeting topic
872 Improving bicycling	Meeting topic
877 Talking about Bicycle safety and bike trail enhancements/additions	Meeting topic
882 Repair of roads as a topic	Meeting topic
883 To discuss the Antioch ferry service and to discuss bringing more employers to eastern contra costa county	Meeting topic
886 To help improve the services in my area.	Meeting topic
890 Future planning for the region (multi-agency)	Meeting topic
899 To hear issues on bus improvements.	Meeting topic
900 if you were going to discuss two-wheeled transportation	Meeting topic
901 Intermodal transportation mixing transit with walking and bicycling	Meeting topic
903 I want to be further educated in transit issues as well as provide input on current topics.	Meeting topic
905 Because of the state of the environment and the need to increase transit options to reduce regional GHG	Meeting topic
emissions.	
907 Understand others' highway-oriented priorities	Meeting topic
909 If more human powered alternative commuter solutions were on the table	Meeting topic
912 Learn when projects will begin and end, how much it's going to cost us	Meeting topic
925 Network tomography	Meeting topic
926 If it focused on bike and ped transportation (non-motorized) issues.	Meeting topic
927 Service Improvements	Meeting topic
929 Discount transit fares for seniors, after-hour service, door-to-door service for seniors and disabled, and fixing	
our roads.	wiceing topic
our roads.  104 Issues need to have direct relevance to me.	Masting tonic
	Meeting topic
327 To counter the advocates of transit that have encouaged increased environmental problems by increasing	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	issues?
congestion of cars by diverting funds to transit. Transit is at the end of its technological life and I want the MTC	
to plan for the future instead of trying to bring back the 19th century.	
340 To make sure transportation is being approached on a regional basis and that we're doing everything possible	Meeting topic
to promote efficiences so we can maximize the use of available dollars.	8.1
365 Because I think the region needs to "get real" about congestion, mobility, and pollution. Letting buses get	Meeting topic
stuck in carpool lanes with 1-3 person private vehicles makes no sense. Give transit real, visible priority and you'll	
get more people to use it.	
366 MTC should prioritize projects after their professional staff has thoroughly review it. Often popular projects	Meeting topic
that are not effective or are overly costly but appear a desirable to the public have been passed by local	
communities without presenting thorough analysis or study of the project, or better still, any local	
transportation/transit project that is placed on the ballot that requires Regional or State/Federal funds should	
have a review made by MTC which shall be included on the ballot.	N.C
409 Try to get individuals out of their cars. People have long commutes and don't want to get out of their cars b/c	Meeting topic
public transporation takes too long. Find incentives to get them out of their cars.  411 New bus and bigger bus for fremont. New bus to Pacific commons like Zero-emission to keep te shopping	Meeting topic
Center cleans? Ac transit bus driver should not miss for the bus stop. Last time I was waiting at the bus stop. They	
didn't see, that a terrible service. They should have bigger bus. Alot of people were in the bus, because the bus is	
small. Such as student ride the bus.	
422 Make connects between services connect e.g., You get off BART and you local bus left 3 minutes prior and	Meeting topic
you wait in the cold, Wind, and rain.	8.1
426 To increase service, increase ridership, provide more subsidies.	Meeting topic
436 Wifi and all buses with nextbus	Meeting topic
449 To get Bart and Muni to start using Translink!!!!	Meeting topic
455 Bring complaints that local transportation agencies have not responded to ie AC transit.	Meeting topic
466 Have A/C Transit provide more benches for people to sit on while they wait for thier buses at the Transbay	Meeting topic
terminal. It's strange that most of the benches are located on the lower levels of the trnasbay terminal where only	
the homeless frequent.	
469 Weekends transporation needs expanding and more quick services, less time to wait for a bus on the	Meeting topic
weekends a lots of riders are really out shopping or whatever the case maybe on weekends.	
472 BECAUSE PERSONALY I BEEN EXPEINEM=NTED DELAY ON TRANSBAY SERVICE.	Meeting topic
484 Deleting my bus service	Meeting topic
489 To promote more public transportation in Bay area	Meeting topic
490 Because I have a vested interest as a regular user of the Bay Area's public transportation system. I want the	Meeting topic
most direct route possible from point A to Point B @ a reasonable cost in a safe, well-built, comfortable vehicle.	3.6
491 Provide details of specific rider needs not apparently understood or responded to by officials.	Meeting topic
514 Its better for the environment to use mass transit than to drive.	Meeting topic
516 Correlation between transportation companies; particularly ACT and County Connection.	Meeting topic
528 If a transit line that I use was to be eliminated or changed that would directly affect my commute.	Meeting topic
539 Deal with less expensive transfers to/from BART. BART is already expensive, and it would be nice to have free (or at least cheap) transfers from BART to Muni and AC Transit.	Meeting topic
541 Whatever would make my daily transportation needs more effective	Meeting topic
544 I take public transportation to work everyday. Also to find out if it would be possible for the DB to run	Meeting topic
longer on weeknight and start running on weekends.	weeting topic
561 Concern about peak oil and the need for society to seriously start re-organizing in a more urban and	Meeting topic
community-oriented manner.	inteeding topic
563 If there are new developments planned for the area, how will that impact existing traffic and what	Meeting topic
contingincies are being planned for increased traffic.	8.1
569 Because good, inexpensive public transportation is vital to the community.	Meeting topic
570 Balancing our needs for transportation with other life quality issues has a profound impact on overall quality	Meeting topic
of life for me and my family. I find it difficult to make the time to participate but no one else can speak for our	
interests but us!	
573 Something concerning Newark.	Meeting topic
576 Bus routes additonal	Meeting topic
588 Because I use AC Transit for commuting everyday and it affects me directly to a very large extent.	Meeting topic
593 To find out why you don't improve public transportation and figure out ways to encourage people to use it rather than waste funds to keep building/enlarging highways when they immediately fill up.	Meeting topic
621 Busses missing in the early morning. 72 route is always missing a bus or 2 from 5:30 a.m. to 6:30 a.m.	Meeting topic
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3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
630 Get Drivers that are pleasant without attitudes. Need people that following schedules or get a better scheduling schedules so drivers can follow!!!!	Meeting topic
647 In today's world public transportation needs to be expanded, made more accessible and pleasanter.	Meeting topic
661 To understand the effects of regional decison making agendas and those impacts on the City of Dixon.	Meeting topic
	Meeting topic
your Transbay riders to be comfortable when riding over bumpy roads on buses with hard and extremely	riceang topic
uncomfortable seats for up to an hour at times?	
671 I am upset that there is little Transportation in the Oakland Hills Joaquin Miller to Skyline and Redwood road.	Meeting topic
Elderly must take cab service or be dropped of nearest 54 or 53 bus stop.	
680 If we had leadership that was committed to dissolving all MPOs and getting the government out of the for- hire carriage of passenger business.	Meeting topic
684 To push for greener standards	Meeting topic
•	Meeting topic
for me.	0 1
698 The roads are too conjested and would like to see the BART expanded down to Tracy, California and around	Meeting topic
the South Bay to make it more attractive commuters; to get them off the road. 705 AC Transit has an "M" Bus - a Transbay bus line from Hayward to Foster City, that is highly dysfunctional for	Mostina tonia
the following reasons: 1) The bus handles no more than 3 people on any given run, and is usually empty. Yet it is a	
huge bus that is a huge waste of fuel; 2) The bus is unsafe for this route. The drivers are unable to control the bus	
in a strong wind to keep it in it's lane on the San Mateo Bridge; 3) The drivers are poorly trained and poorly	
managed. They often leave up to 4 minutes early, so it is hard to plan around the schedule. One driver passed me	
up at the Hayward BART stop, and the manager did nothing to discipline the driver and instead tried to justify his	
actions. For the above reasons, I rarely use this "M" bus, so you have thereby lost 10% of your ridership for this	
line. Others have tried it and stopped using it. If properly managed, this could be a popular and vital resource.	
707 To get transportation agencies to understand that an ever-growing region is unsustainable; they will never be	Meeting topic
able to solve transportation problems until growth stops. Agencies must openly acknowledge this truth, even as	wiceing topic
they work on symptomatic relief of growth's ill effects.	
	Meeting topic
also because new infrastructure should be sustainable, and not car dependant.	wiceing topic
737 Knowledge of the meeting & subject	Meeting topic
738 Oragnization in terms of an agenda given ahead of time. This might allow people to arrive around the time of	
the topics their interested. Having the meeting in the evenings (after 5pm).	wiceing topic
750 I feel that fastrak users are often slowed down by non fastrak drivers that do last second lane changing to cut	Meeting topic
in front of traffic at toll plazas. A divider for fastrak lanes or more signs would be benficial.	lineering topic
752 Because I don't drive and have a small child and must walk at least 2 miles up and down hill in any weather	Meeting topic
when there is no "shopper shuttle" (which is limited to 2 days a week) and then not reliable because of the driver	lineering topic
sign-up system and no way to tell ahead of time if theres no driver that day. The drivers often get lost or skip	
stops.	
753 Why AC Transit was permitted to buy those Van Hool buses?	Meeting topic
766 I want to see more streetcars, mass transit and support for bicycling. I hate cars and the companies which	Meeting topic
promote them.	0 1
767 If my travel lines are directly affected adversely.	Meeting topic
778 We need to reduce the number of cars on our roads.	Meeting topic
782 As a bicyclist and a walk-to-worker, my thoughts are predictible although I am absolutely NOT an extreme	Meeting topic
advocate	
785 Increasing the amount of trains caltrain runs	Meeting topic
789 A serious action focused discussion on the real transportation needs of the Bay Area - more and reliable	Meeting topic
public transit. P.S. Your survey is very disappointing - it looks like a fluff effort.	
807 Please give at least 1 months' notice of the meeting. I would also want to comment on taxation.	Meeting topic
815 To understand what our leaders are thinking, what their vision is, and how they intend to achieve their vision.	Meeting topic
833 Because there is always room to improve public transportation especially in our cities neighborhoods.	Meeting topic
834 To be involved in the expansion of our future needs where transportation is concerned	Meeting topic
841 Only if it directly related to a transit issue/problem very near my home that would personally and directly	Meeting topic
affect me.	0 1
843 I would like to know why we are not utilizing our excellent freewys/xpressways for REGULAR sched. routes, like El Camino?	Meeting topic
867 To get reasonable new ideas instead of just more of the same old "stay the course"	Meeting topic
870 Too much car accommodation and thus too many cars. It is INSANE that the densest city on the West Coast	
970-100 much can accommodation and thus too many cars. It is instance that the defisest city on the west Coast	precently topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
has such poor mass transit.	
906 To see what topics of interest the community are concerned in discussing.	Meeting topic
910 Because it directly affects my commute daily.	Meeting topic
921 I would like to discuss the creation of an overarching bay area transit authority. Since bus transfers don't work when transferring from muni to AC Transit, my transbay commute is no less expensive than driving.	Meeting topic
922 To promote the SMART train corridor	Meeting topic
20 Any issue that includes funding priorities and how the priorities are decided upon	Meeting topic
25 Show elected officials public their required action to fund freeway projects to reduce congestion on 101 Freeway	Meeting topic
77 I interested in the senior transportation issues.	Meeting topic
137 To hear the vision or progress directly from the people making the decisions	Meeting topic
189 As China, India, and other nations continue to draw jobs from our country, we need to PLAN ahead for the near future when a majority of us no longer have \$\$ for fuel & auto maintenance. SAFE bike lanes, not just a white pavement line, would help people commute to work and conduct daily tasks w/o risk of injury or death.	Meeting topic
226 Public transit needs to get off the back burner and become a priority.	Meeting topic
238 We are nearly in a crisis situation. I think we need to use ferry transportation more. In Switzerland, on the lakes, they have ferries that go directly from one large center to another, and also they have ferries that go clockwise and counterwise around the lakes, stopping at every village.	Meeting topic
261 We are facing gridlock in Alameda and the powers that be are only interested in development development.	Meeting topic
363 Disagreement with proposed plan/policy/service.	Meeting topic
375 Would like direct transportation on line 57 to the Oakland Airport to eliminate changing at 73rd to line 50.	Meeting topic
562 If truly innovative solutions were being discussed.	Meeting topic
881 1 I FIND THAT ATTENDING MEETINGS HELPS ME KEEP CURRENT WITH WHAT IS HAPPENING WITH TRANSPORTATION IN THE BAY AREA; 2 BRAINSTORMING IS AN EXCELLENT WAY TO SHARE WILD IDEAS. THE NEXT STEP IS TO HAVE THE GROUP LOOK FOR IDEAS THAT WOULD HELP THE LOCAL COMMUNITY; 3 LISTENING TO PEOPLE PLANNING FOR A TRAIN STATION. THE DESIGN IS PLANNED AROUND THE LOCATION. THE BRAINSTORMING GROUP WITH BUS, TRAIN AND CAR PEOPLE WILL COME UP WITH A BETTER PLAN THAN JUST WELL EDUCATED PEOPLE WHO HAVE VERY LITTLE EXPERIENCE WITH PUBLIC TRANSIT; 4.LOOKING FOR THE PATTERNS IN A NEW AREA IT IS FUN TO RIDE TRANSIT AND COMPARE THE NEW AREA TO WHAT ONE HAS IN ONES OWN CORNER OF THE WORLD; A) WILL THE PASSENGERS GET TO WORK ON TIME?B) COST/ LOW INCOME AND HOUSE POOR RIDER(THE RIDER SAYS I CAN'T AFFORD TO DRIVE BECAUSE I BOUGHT TO MUCH HOUSE AND THE BART AND/OR FERRY IS JUST TO EXPENSIVE); C)SAFETY ON TRANSIT BAY AREA EXAMPLE (THE NEWSPAPER TALKS ABOUT THE HIGH CRIME 12TH STREET OAKLAND STATION ON BART/ BART AFTER ABOUT 7:30 P.M. HAS THE ELCERRITO/RICHMOND PEOPLE TRANSFER AT THE 12TH STREET STATION; THE TRAIN HAS ABOUT A 3 MINUTE	
881 cont.: LAYOVER WITH A WAITING TRAIN TO TRANSFER TO THE CONNECTING BART TRAIN; 5 PASSENGER /HOW DID YOU LEARN TO BE A PASSENGER? HAVE YOU TRYED 511.ORG? MENTOR FOR NEW PASSENGER. (SKIING LESSONS, SWIMMING LESSONS, SEWING LESSON, AND TRANSIT RIDING LESSONS.) SPARE THE AIR DAYS PROVIDE RIDE OPERTUNITY I'O TRY THE RIDE. 6 WHY ELSE WOULD YOU WANT TO ATTEND? THE USE OF TRANSIT IN OUR AREA IF IT WAS USED IN THE WAY IT IS IN FRANCE WOULD IMPROVE THE QUALITY OF LIFE FOR THE BAY AREA.	Meeting topic
390 Cheap fares for short distance;	Meeting topic
1 To solve climate change/ environmental issues.	Meeting topic
2 Only if the topic affects my daily routine of commuting	Meeting topic
3 Identified direct impact to my way of life, living conditions, or livelihood.	Meeting topic
6 If it's north bay specific	Meeting topic
8 Because I'm concerned with pollution and used to work as a transportation and environmental planner.	Meeting topic
9 To find out the progress of transportation projects in the Bay Area.	Meeting topic
10 A new program that's of interest to me and reduces environmental impacts, such as global warming.	Meeting topic
13 To promote more car-pooling.	Meeting topic
16 A meeting that discussed regional issues or "envisioning" meetings where all possibilities are considered.	Meeting topic
20 To understand upcoming issues	Meeting topic
22 Oksince I can not click on more than a single item in your first page "Expand public transit, coordinate "time transfer", and regional express busses (with new routes) where BART and Caltrain currently do not provide	Meeting topic

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
"express" service. Also "Translink", including "Disability" fares, and "Translink" on Capital Coordior (Sac. to S.J.)	
26 Global Warming	Meeting topic
28 Hi Speed rail between No and So California	Meeting topic
29 I am not moving from the area anytime soon, Live and work in SF, currently drive but my job is water	Meeting topic
orientated so would be interested in ferry etc topics. As I drive and use public streets am interested in topics such as street condition and conjection.	
33 Understand community impacts, costs, and tradeoffs	Meeting topic
38 The topic of adding a BART Station at Mission/30th Streets in San Francisco!	Meeting topic
39 How it effects the economy; or ease travel between points not easily connected today [eg. ferry from SF to	Meeting topic
Berkeley]	8.4
3 Find out future plans, general interest in what the Bay Area will look like in 10-30 years	Meeting topic
6 Subject matter regarding technologies available to make cost effective changes	Meeting topic
7 Widen the freeways and highways and get ride of the HOV lanes.	Meeting topic
10 If a bold new solution to address transportation needs was agendized or likely to be discussed	Meeting topic
13 Bicycle lanes	Meeting topic
15 I think the decline in the quality of BART service is a very important issue. Also, carpool lanes approaching the Bay Bridge from I-80 WB are now more crowded than the non-carpool lanes.	Meeting topic
20 to encourage the recognition of motorcycles as a viable congestion reduction technique	Meeting topic
23 To make sure motorcyclists were included in all future planning.	Meeting topic
24 To further awareness among the other road users about looking for motorcycles and preventing the right of way violation accidents that motorcyclists are so often subjected to.	Meeting topic
30 To support freeway widening.	Meeting topic
50 Merger of transit compannies (good idea) Change in paratransit regulations and change in boundaries which	Meeting topic
cause more rides than necessary and waste money. Extending BART along I-80. Better transit to BART from Pinole Valley.	
385 Threat to essential transportation modes.	Meeting topic
17 I would like to see the region provide public transit out of transportation funds and get rid of fare boxes, gates, transfers, etc. This would encourage public participation in public transit, take cars off the road, contribute to less pollution, lead to greater use of transit and therefore improve the attention given to connections, inter-agency coverage of transit routes, etc. So I would attend to try to lobby for this.	Meeting topic
30 To work toward making public transit as affordable and functional as possible, so it would be attractive to use, not exhausting.	Meeting topic
43 Success stories that other countries are doing that the US failed to implement!	Meeting topic
36 If there are substantive discussion on plans for moving forward on transportation issues	Meeting topic
361 If it were tied to another meeting I was already attending, such as putting it on the agenda of a broader community event, city council meeting, etc.	Misc.
10 Improve MTC performance in addressing transportation issues	Misc.
28 Possibly all day workshop with breakout sessions to choose among	Misc.
35 Would participate more likely if personal attendance not required to interact.	Misc.
37 Explore options to build relationships between on profit organizations and transit providers	Misc.
40 I work for a transit agency	Misc.
61 Transportation to and from	Misc.
67 Good public outreach to bring in often overlooked stakeholders.	Misc.
144 I'm working too hard to pay attention, although I am interested.	Misc.
146 A short and sweet, organized meeting	Misc.
151 Likelyhood of success for a transit project	Misc.
157 Unlimited monthly pass	Misc.
162 If it would help show support 179 Don't understand the question	Misc. Misc.
200 To make sure that transportation decisions are made on the basis of reason and logic, not to respond to self	Misc.
serving selfish political interests of advocacy groups.	Miss
213 I actually have, and currently attend them. 224 I think this issue can be easealy resolved if we look at it realisticly	Misc. Misc.
	Misc.
235 A determination that the goals of the meeting were realistic, achievable and action oriented 248 To suggest that transportation agencies be eliminated altogether.	Misc.
255 To be a good citizen.	Misc.
260 There are issues with I believe get little or NO attention that are completely NOT addressed, EVER!	Misc.
200 There are 100000 with 1 believe get into 01 110 attention that are completely 1101 authorsett, EVER:	111100.

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	ssues?
301 GET MATERIAL FOR MY NEWSPAPER COLUMN IN THE PACIFICA TRIBUNE	Misc.
318 Information in advance on what the goal of the meeting is and what the process/timeline is.	Misc.
324 To ensure that single interest advocacy groups do not speak for the entirety of the Bay Area	Misc.
325 To vent.	Misc.
419 I think the Bay Area already does a much better job with public transit than most other parts of the nation. I	Misc.
have relied on public transit for 13 years. Many people I talk to would use it more often if it was more convenient for them. I would like to see its use encouraged.	
441 I place faith in the elected directors to carry out their oversight responsibilities. All too often they prove to be disappointingly unquestioning of management's presentations.	Misc.
467 I have 3 major disabilities. AC has been very helpful to me, but I want to be a resource for them, driver training. etc. Sometimes there are two many needs and not enough seats. It was raining and a gal in a scooter was almost left because the driver didn't think I could give up my seat to make room for the person in the scooter. I am able to adapt and everyone was happy. I am very pleased with AC transit.	Misc.
501 The only reason I would attend would be to complain, and this would not be taken seriously.	Misc.
508 To hear if others have similar complaints	Misc.
510 negative affect on me	Misc.
554 I am transit dependent and also think that the MTC could use more accountability.	Misc.
623 If asked to participate in focus group	Misc.
646 I don't have any answer, because there are too many "me" people. In other words, they will tell you that whatever is a great idea, but then when your back is turned they will do what they want to do. Example: they say people should ride the bus so there is less congestion, but then say that statement doesn't mean them because they need to use their own cars.	Misc.
654 A citizens duty	Misc.
677 To see who else is there.	Misc.
696 I don't really feel that transit agencies are interested in what we want. they just want to look as if they do!	Misc.
751 I would want to attend because it's for my own good and others	Misc.
790 A colleague or friend is attending.	Misc.
803 If MTC had clear support from local governments - not always clear to me	Misc.
822 Enough seating for all in attendance and a board that really cared about what the people have to say.	Misc.
825 I would attend many more meetings when it doesn't cost me so much to attend.	Misc.
842 Hear the rhetoric and the non conclusions	Misc.
884 Paid to attend	Misc.
918 Why certain areas get better treatment than others?	Misc.
31 I think you've covered the reasons well. But you're a long drive from Modesto.	Misc.
35 To give contrarian feedback and give a voice to something other than the bay area liberal orthodoxy.	Misc.
1 To interact with various transportation officials	Misc.
18 I use public transit extensively in San Francisco.	Misc.
31 To present ideas not currently mentioned in the sf chronicle	Misc.
35 Someone would need to explain why my input is necessary and what impact it would have. Possibly using TV or radio commercials to get this word out would help.	Misc.
42 If community leaders/decision makers will attend.	Misc.
4 To meet the entire MTC Commssioners & Staff at the event!	Misc.
7 To hear what other people have to say	Misc.
49 I have happily retired from attending meetings and demonstrations. I suppose a plan to worship me and create a shrine to my glory might tempt me.stick to internet contact.	Not interested
45 Not interested in attending meeting	Not interested
72 Don't waste my time. Public input followed by business as usual is wasting my time.	Not interested
203 I just wouldn't make the time to attend a meeting in personI would tune into & participate in a webcast or webinar, however.	Not interested
254 I'd rather have other forms of participating in decision-making.	Not interested
313 I do not think such meetings are representative or useful.	Not interested
357 I think meetings are not a wise thing to encourage. What is the OUTCOME you want out of the meetings? If you want feedback, use "webinars" or "interactive feeback" on your website to get people's input.	
384 I would not attend an MTC meeting.	Not interested
401 I know it's important to attend the meetings to find out what's going on, but I'm just not a fan of public gatherings where I'm forced to listen to everyone on their 'soapbox' (I know, bad attitude on my part, but it's how	Not interested
I feel).	

3. Why else would you want to attend a meeting or event to discuss Bay Area transportation i	issues?
412 I am unlikely to attend meetings; they are usually a waste of time. I might attend a workshop if it involved	Not interested
reviewing graphics of a project or design.	
492 What difference does it make? MTC caters to special interest groups rather than public sediment.	Not interested
515 Umm, I just don't think I would attend a meeting. I'm really in to pub transportationbut wouldn't go to a	Not interested
meeting. Online interaction is best for me.	
555 I wouldn't have time to attend.	Not interested
611 Not interested in public meetings	Not interested
628 I'm generally not interested in attending these meetings	Not interested
659 I would not want to attend a meeting. i would rather answer an online survey. anyway, most of your transit	Not interested
meetings get canceled at the last minute. that is very annoying.	
700 Generally not interested in attending meetings.	Not interested
744 I don't want to attend. You never listen to the public and continue to spend our transportation dollars in the	Not interested
wrong way, e.g., not enough on highways, too much on transit.	
773 Wouldn't. Take too much time. Should have them online via webex or similar. Should also have online polls,	Not interested
forums, etc.	
779 I will not attend for any reason	Not interested
805 No time to attend - would prefer to submit comments via website	Not interested
845 Wouldn't want to. too many angry opinionated people out there.	Not interested
846 Can't imagine one that would be so compelling that I would take personal time to attend. Would prefer email	Not interested
input.	
21 Probably wouldn't attend	Not interested
84 I'm interested and I care, but I'm not so interested in attending meetings. I'd prefer to submit a survey or do	Survey
something on line.	-
682 A survey of the Bay Area residents may be a better way to gauge the transportation needs and desires of the	Survey
area. Meetings often conflict with other requirements of our busy lives. The meeting attendees are not likely to	
represent a cross section of the Bay Area citizens but only those who have an axe to grind or a significant interest.	
Let's not set policy based on only input from meetings.	
22 Why not a survey like this asking the public to choose between the costs and consequences of different policy	Survey
options?	
41 The results of a scientific poll of Bay Area residents would be very useful.	Survey
290 Encourage motorists to attend, by offering free or free valet parking. You road-haters are out of touch with	Transit pass/other gift
the vast majority of the population.	
440 Focus group pay	Transit pass/other gift
826 Little trinkets or giveaways.	Transit pass/other gift
309 raise public awareness= meetings could be tele-conferenced	Virtual Meeting
406 Why not create an online forum for discussing transit issues?	Virtual Meeting
430 The opportunity to attend virtually	Virtual Meeting
445 Please use technology. you can expand your reach if you do a web-broadcast of your meeting. let us add our	Virtual Meeting
voices (like this survey) through the web, figure out how to reach us sometime other than during the core hours	
int the transbay terminal. thanks.	
533 Why not have them online in the evening? That way people can attend from home after the kids are in bed.	Virtual Meeting
578 I would only attend by internet. I don't have time to go to another location and sit through a meeting due to	Virtual Meeting
work needs.	
808 If I could attend online/remotely	Virtual Meeting
12 Use web technology to broadcast the meetings so people who can't get there can still participate; use web site	Web Tech.
technology to present information and solicit comments from those who can't attend	

4. How far would you travel to attend a meeting (keeping in mind that the meeting would be served by public transit)? Please select one.

Distance	Number of Respondents	Percentage
1 to 10 miles	833	57%
11 to 20 miles	446	30%
21 to 40 miles	125	9%
Over 40 miles	64	4%
Total	1,468	100%

5. When do you prefer to attend a meeting? Please select one.

Response	Number of Respondents	Percentage
During business hours	454	31%
Evenings	724	50%
Weekends	279	19%
Total	1,457	100%

# 6. What is the best way to notify you about a meeting? Please rate each item below from 1 (excellent) to 5 (extremely poor).

Response	Exce	ellent	Go	od	Aver	Average		Average Poor		or	Extremely Poor	
	Number	%	Number	%	Number	%	Number	%	Number	%		
Email notice	1,067	74%	272	19%	63	4%	22	2%	19	1%		
Postcard or letter	265	19%	556	40%	339	24%	146	10%	99	7%		
Ad in newspaper	70	5%	134	10%	309	22%	420	30%	457	33%		
MTC's Transactions newsletter	80	6%	193	14%	395	29%	351	25%	363	26%		
MTC's Web site	89	6%	174	13%	350	25%	395	29%	372	27%		
Announcement from community group or church	73	5%	196	14%	300	22%	349	25%	468	34%		

7. Are there other ways to notify you about a meeting? If so, please describe below.	
Comment	Response Category
9 Closer contact with activist groups and their information network.	Community/activist org.
25 Notify Senior Communities in the area,	Community/activist org.
32 Contact City/County Citizen Advisory Committees related to transportation throughout the Bay Area	Community/activist org.
38 Via Peninsula Relief Alliance and 511 web sites and email notices	Community/activist org.
41 Thrugh bicycle orgs. EBBC	Community/activist org.
43 Through consumer interest groups	Community/activist org.
49 Notify City Councils, who will announce meetings through their newsletters	Community/activist org.
52 Announcements through organizations like Bicycle Coalitions and Bike Clubs.	Community/activist org.
54 Groups such as SPUR, RAFT, TALC and BRA	Community/activist org.
55 511.org	Community/activist org.
61 I am plugged in to other transportation-oriented groups like MCBC, TALC, etc. Letting them know early	Community/activist org.
enough helps them notify their own email lists.	
63 Email or through local group	Community/activist org.
90 Chamber Meetings	Community/activist org.
99 Email announcements sent to community and transportation-oriented organizations with a request to	Community/activist org.
distribute information to their members and stakeholders.	
106 Related publications and networks	Community/activist org.
113 Partner with membership organizations and neighborhood associations.	Community/activist org.
119 Through community group such as chamber of commerce	Community/activist org.
122 TALC	Community/activist org.
133 Send invitations to other trans.groups	Community/activist org.
135 Ask each City & County to forward Email announcements to all listed Neighborhood Associations and	Community/activist org.
similar volunteer organizations.	
161 Howie Harp Multi Service Center	Community/activist org.
263 Notice at the Senior Center and at other places where folks who use public transit, gather.	Community/activist org.

20 Notify community groups so the event is co-listed in other organization meeting materials.  21 Through community & faith base organizations  22 Through community & faith base organizations  23 Through community & faith base organizations  24 Fernal is the best. Through community groups is second best.  25 Fernal is the best in Through community groups is second best.  26 Community parties or obtainsing (E. emers markets or libraries)  27 Obstings at community parties or obtainsing (E. emers markets or libraries)  28 Through community extensions, UC Berkeley email newsletters  29 For Park & Ret ein Tok kinsks in oldeal parks. Pyers at local cafes, Notices in BART Station community board vindows. Neighborhood association e-mails.  28 For Park & Ret ein Tok kinsks in oldeal parks. Pyers at local cafes, Notices in BART Station community board vindows. Neighborhood association e-mails.  29 For Park & Ret ein Tok kinsks in oldeal parks. Pyers at local cafes, Notices in BART Station community board vindows. Neighborhood association e-mails.  20 Community proup email lists, news articles, also on sites like signet and insidebayarea  21 Noticing Transportation Authorities and Bleycle Coalitions should work  22 Through groups like the MTC regional predestrain group  23 Announcement from staff at community meeting.  24 For many the state of the properties of the pro	Comment	Response Category
Manual State   Community Activist ong   Community Community   Activist ong   Community Community   Activist ong   Community Activist ong   Sol Park & Rev. Info. kooks in local parks. Piters at local cafes, Notices in BART Station community board Community Activist ong   Com	Comment	nesponse outegory
81 Green groups (Sierra Clib chapters),  Standal is the best. Through community groups is second best.  Community/activist org.  10 Urban design / city planning organizations, UC Berkeley email newsletters  Community /activist org.  10 Urban design / city planning organizations, UC Berkeley email newsletters  Community/activist org.  10 Postings at community events or locations(see farmers markets or librard).  10 SP Park & Rec. info. kiosks in local parks. Flyers at local carles. Notices in BART Station community bary activist org.  10 SP Park & Rec. info. kiosks in local parks. Flyers at local carles. Notices in BART Station community bary activist org.  10 Community/activist org.  11 Community/activist org.  11 Community/activist org.  12 Through groups like the MTC regional pedestrain group  13 Community/activist org.  14 Community/activist org.  15 Prame is the best way, but it's important to use multiple modes since I don't necessarily represent the E-mail aujority of transit users!  15 Pramal is between the E-mail aujority of transit users!  16 Pramal is the best way  17 E-mail is the best way  18 Pramal is good.  19 Pramal is best.  10 Pramal is good.  10 Pramal is good.  10 Pramal is good.  10 Pramal is good.  11 Pramal is best.  12 Pramal is best.  13 Pramal is best.  14 Pramal is best.  15 Pramal is best.  16 Pramal is Best.  17 Pramal is Best.  18 Pramal is Best.  19 Pramal is Best.  10 Pramal is Best.  10 Pramal is Best.  11 Pramal is Best.  11 Pramal is Best.  12 Pramal is Best.  13 Pramal is best.  14 Pramal is best.  15 Pramal is best.  16 Pramal is Best.  17 Pramal is best.  18 Pramal is best.  19 Pramal is Best.  19 Pramal is best.  10 Pramal is best.  10 Pramal is best.  10 Pramal is best.  11 Pramal is best.  12 Pramal is best.  13 Pramal is best.  14 Pramal is best.  15 Pramal is best.  16 Pramal is best.  17 Pramal is best.  18 Pramal is best.  19 Pram	20 Notify community groups so the event is co-listed in other organization meeting materials.	Community/activist org.
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Employers  Employers  Employers  Employers  Employers  Employers  Employers  A Get CEOs & CFOs incentives to encourage participation, attendance and employee transit programs, and/or to sponsor meetings.  Employers  Employers  Employers  Employers  Employers  Employers  I haven't been able to attend  Employers		
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		Employers
JO I OU SHOWN ESTADIISH COMMUNICATION HINKS WITH MAIOT EMPLOYERS. I TANSIT SHOULD BE IMPORTANT TO All IEMPOLOYERS	03 You should establish communication links with major employers. Transit should be important to all	Employers

Comment	Page and Carre
Comment	Response Category
irst hour at work.	
26 Employer (i.e. notice with paycheck) or email from employer endorsing the meeting	Employers
29 I get transportation news at work. So, that would be a good way.	Employers
6 Employers could include this information in company newsletters and/or send notices home with checks.	Employers
Notices could also be sent home with students or posted on school websites.	
2 Via my work	Employers
Posters around Petaluma	Flyers, Signs
1 City utility billing - flyer	Flyers, Signs
5 Public billboard if pertinent for example RP's electronic billboard. Have schools post notices.	Flyers, Signs
6on billboards alongside major freeways (880, 680, 580, 80)	Flyers, Signs
02 Flyers on the streets of neighborhoods you wanted represented at the meeting (with translations into	Flyers, Signs
panish too)	
09 Place a big sign on each end of the tubes and tell people that you are going to meet on that issue.	Flyers, Signs
18 Banner across the street, phone message left at home, message sign at major local street intersection.	Flyers, Signs
32 Word of mouth, posting at bike shop, email list (SBC)	Flyers, Signs
47 Call from a friend, flyer in the neighborhood	Flyers, Signs
62 Posting a bulletin on the bus schedule curbside at the Transbay Terminal. I've seen these notices before.	Flyers, Signs
67 Public signs;	Flyers, Signs
93 Post notice in puclic building (library, city hall, store, etc)	Flyers, Signs
64 flyers delivered door to door or put on windshields	Flyers, Signs
03 local bill boards	Flyers, Signs
58 Flyers at public libraries and post offices and at selected retail outlets; neighborhood newsletters	Flyers, Signs
61 Flyering in transit corridors (cafes and bus stops on Telegraph and Broadway, for instance.	Flyers, Signs
666 The notices posted on stands at busy intersections are eye-catching.	Flyers, Signs
191 postcards or posted announcements in some public places	Flyers, Signs
130 Flyers	Flyers, Signs
131 amber alert signs? banners at congested areas?	Flyers, Signs
59 Billboards	Flyers, Signs
324 Door to door in key neighborhoods, places where people congregate (grocery stores for example),	Flyers, Signs
150 Utilize School Billboards. Both High Schools in Antioch, all of the Middle Schools, and most elemetary	Flyers, Signs
chools have a marquis.	
3 Notices in community newspapers, flyers, posted in public spaces (such as libraries).	Flyers, Signs
5 flyers at Critical Mass	Flyers, Signs
Signs posted at cashier's windows at gas stations.	Flyers, Signs
20 Flyers on mass transit buses/ferries - put them on the seat with more lead time than just 'that morning'	Flyers, Signs
banners on congested road areas	Flyers, Signs
8 Hand out leaflets at related events	Flyers, Signs
20 Post at local grocery stores (seniors still go shop even when they don't have internet access). Post at post offices (fed government permission?), DMV offices, public libraries, community centers,	Flyers, Signs
65 Email, PSAs on radio and TV.	Media/radio
2 Advertisements in publications that target stakeholder groups (i.e. bicycle, pedestrian and transit rider	Media/radio
publications).	Wicdia/ fadio
0 TV psa	Media/radio
2 Advertisements on public, non-commercial radio or television (KPFA 94.1FM, KQED 88.5FM radio &	Media/radio
Channel 9 television, etc.)	,
7 Radio and tv spots	Media/radio
6 TV or radio public service message.	Media/radio
4 Media	Media/radio
6 Announcements on KCBS or KGO.	Media/radio
7 Word of mouth, radio announcement	Media/radio
9 Radio, tv	Media/radio
2 Post on public transportation throughout bay area, radio tv advertising	Media/radio
O Radio Try KPFA	Media/radio
5 News report of processs purpose	Media/radio

7. Are there other ways to notify you about a meeting? If so, please describe below.			
Comment	Response Category		
78 News story	Media/radio		
2 KALW, KALX, KUSF community calendar announcements	Media/radio		
3 Radio/Television Advertisement	Media/radio		
04 Media news announcement.	Media/radio		
15 News posted on sfgate.com, newspaper article,	Media/radio		
17 Announcement on NPR stations	Media/radio		
25 Billboards visible from highways. Ads in publications of Califronia State Automobile Association.	Media/radio		
28 Radio and TV	Media/radio		
30 Radio PSA's, especially on public/community/university FM stations.	Media/radio		
38 Spanish-language TV stations and newspapers.	Media/radio		
42 Daily news on TV news programs.	Media/radio		
43 TV/Radio (ie kcbs)	Media/radio		
44 Radio; KCBS	Media/radio		
55 Get radio stations to announce them.	Media/radio		
69 Local television news	Media/radio		
84 Local newspapter or public service announcement	Media/radio		
89 Radio announcement on KCSM 91.1	Media/radio		
94 All news media.	Media/radio Media/radio		
26 KCBS - it's where I get real time traffic too, not that out-of-date, clunky 511 system.	Media/radio		
42 Newscast	Media/radio		
43 Radio and television ads	Media/radio		
58 Specifically, the Community Calendar on KPFA	Media/radio		
62 If the meeting is interesting, the local press should report on it.	Media/radio		
89 Announcement on radio (KQED, KALW, KPFA)	Media/radio		
03 TV & Radio	Media/radio		
05 News media's website	Media/radio		
10 - TV and radio community postings	Media/radio		
12 Local news broadcasts tv and radio	Media/radio		
27 KTVU10 o' clock news	Media/radio		
35 Word of mouth or radio ad	Media/radio		
44 Radio/TV Announcement	Media/radio		
49 Have news stations talk about the meeting and times Fox, Channel 4 NBC, KQED,	Media/radio		
57 Radio ads	Media/radio		
62 Television or radio	Media/radio		
68 Radio or TV announcement	Media/radio		
71 Radio PSA.	Media/radio		
72 Public radio	Media/radio		
73 In the news.	Media/radio		
74 Radio ads on talk radio stations such as KGO or KCBS	Media/radio		
75 Mr. Roadshow in the Mercury News.	Media/radio		
76 Mercury News Roadshow column	Media/radio		
79 TV/Radio	Media/radio		
81 Community calendar on KQED-FM radio,	Media/radio		
84 Mr. Roadshow	Media/radio		
85 The local newspaper should run articles about the upcoming meeting rather than just a recap of what	Media/radio		
ook place.	riccia, racio		
87 Radio	Media/radio		
88 Mr. Roadshow column in San Jose Mercury, or ad placed next to column (won't work for online readers).	Media/radio		
Public service announcements on the radio/TV	Media/radio		
94 Radio during commute times	Media/radio		
97 Newspaper publicity editorial comment etc	Media/radio Media/radio		
00 Radio	Media/radio		
02 Radio advertising, web articles in local papers	Media/radio		
06 Media	Media/radio		

	n
Comment	Response Category
411 T.V., radio, and best, have kids bring news home from school as part of an assignment from teachers. get the kids involved, decisions made by adults today effect them tomorrow.	Media/radio
414 radio announcement (NPR)	Media/radio
415 Special Event advertising, advertisement of what goes on, how mtc meeting runs.	Media/radio
420 Local radios, NPR	Media/radio
423 Radio (PSA)	Media/radio
429 Or through a community newspaper.	Media/radio
438 Kron 4 News Station, Channel 7 News, Channel 11 News	Media/radio
04 In other language newspaper. Magazine or newsletter sent by insurance companies (eg. VIA) have calendars.	Media: print/radio/TV
137 Newspaper articles	Media: print/radio/TV
150 Local newspapers	Media: print/radio/TV
172 radio announcements	Media: print/radio/TV
191 Post in Berkeley Daily Planet	Media: print/radio/TV
352 Have an announcement in the new community news paper the Lamorinda weekly: it goes to every home in Lafayette, Moraga and Orinda.	Media: print/radio/TV
85 Newspaper	Media: print/radio/TV
1 Local tv news,	Media: print/radio/TV
2 Radio (target to specific audiences - news/music types), local cable access channel/bulletin boards, BART/Bus flyers or posters	Media: print/radio/TV
5 Television and radio ads.	Media: print/radio/TV
18 Other Transportation Agency Board meting such as ACCMA or local TVTC	Media: print/radio/TV
22 Radio	Media: print/radio/TV
23 Drive/commute time radio	Media: print/radio/TV
9 Television announcements, such as local news and public service spots	Media: print/radio/TV
10 Radio & TV public service announcements.	Media: print/radio/TV
15 Radio announcements, newspaper articles (not ads) including free local newspapers, schools.	Media: print/radio/TV
3 Greater outreach by the assigned Advisory committees persons sitting on said committees. All three committees, especially Minority and Elderly and Disabled to have outreach with advertisements in their respect counties.	Misc.
20 Direct mailings, include in utility bills?.	Misc.
30 Mail to my address	Misc.
31 Direct mail	Misc.
40 WORD OF MOUTH	Misc.
46 Street signs near projects	Misc.
47 Through the SCBC	Misc.
50 Mail	Misc.
112 Through local government.	Misc.
116 I prefer written notice. Being hand-impaired I do not go on-line very often as it is too painful and difficult for me.	tMisc.
120 Snail mail	Misc.
134 (Not very reliable) copy of announcement at transit agency's web site	Misc.
140 In person, but it really isn't necessary.	Misc.
145 Word of mouth	Misc.
168 By mail	Misc.
177 Yes, they send me in email. They send me the meeting date It was the worst time for me to go. I was busy.	Misc.
180 AC transit email	Misc.
204 Ask city councils to notify public as part of their meetings (Tv coverage).	Misc.
214 Yes	Misc.
220 High rise building property managers email to tenants	Misc.
232 Public notices in library.	Misc.
235 In mailing along with bus/bart passes each month.	Misc.
237 Card or email.	Misc.

7. Are there other ways to notify you about a meeting? If so, please describe below.	
Comment	Response Category
259 Lastly, diversify the board/speakers. No offense intended, but the public is not made up of a majority of older white males. Start by making the roster 50% women, and then improve on that.	Misc.
276 Letter to address	Misc.
278 Through Bay Area Partnership	Misc.
288 Word of mouth,	Misc.
296 Notice to other MTC groups via group's email list and to local government's transportation commissions	Misc.
301 Mail or e-mail only	Misc.
303 Word of mouth,	Misc.
306 Beer coasters, Amber Alert, Citywide PA Announcements	Misc.
307 I don't want to go to your meetings.	Misc.
319 Call me if you guys decide to denounce communism.	Misc.
	Misc.
service calls you already get. The AC Transit system is a poorly managed system that has enormous room for	iviisc.
service cans you aready get. The AC Transit system is a poorly managed system that has cholinous fooli for limprovement.	
419 Push email is best.	Misc.
433 Through communications to impacted cities, and encouragement that they post information on their	Misc.
websites.	iviisc.
449 and in the monthly newsletter that comes with the water bill.	Misc.
4 Local blogs like http://halfwaytoconcord.com that covers contra costa politics and other like it	Misc.
	Misc.
in a known location with instant translation (via headsets) in various languages and provides food and	IVIISC.
childcare. A roster should also be provided for people to give their contact information to be reminded of the	
meeting, and a promise should be given that the info given will only be used to remind folks of the upcoming	
meeting.	
	Phone/fax
6 Phone call	Phone/fax
14 Pre-recorded telephone message	Phone/fax
45 Telephone,	Phone/fax
72 Telephone and fax notices	Phone/fax
83 Telephone	Phone/fax
86 Phone	
	Phone/fax
97 Auto call	Phone/fax
100 Telephone call (if the meeting is critical)	Phone/fax
107 PHONE CALL	Phone/fax
110 Telephone tree	Phone/fax
114 Phone message	Phone/fax
8 8	Phone/fax
131 Fax machine, phone calls	Phone/fax
139 Phone (if someone actually has the time to do this - smile)	Phone/fax
153 E-mail and or phone tree	Phone/fax
156 Fax	Phone/fax
166 Phone, or two heavily armed escorts picking me up by limo	Phone/fax
	Phone/fax
179 Phone call from a person - not a robo call.	Phone/fax
182 Text message	Phone/fax
187 Call on Home Phone	Phone/fax
188 Phonecall	Phone/fax
195 Personal home number and cell number.	Phone/fax
209 Text message	Phone/fax
212 If it's really important to get people there, phone calls	Phone/fax
213 Have a cell phone, but email is still the best. Do not have a land line.	Phone/fax
217 Phone.	Phone/fax
222 Leaving phone messages	Phone/fax
	Phone/fax
I IV I HOME	1 110110/ 141

Comment	Response Category
53 Telephone call.	Phone/fax
55 Cell phone	Phone/fax
79 Phone call	Phone/fax
82 By telephone	Phone/fax
84 You could alway-s call me; or leave me a voicemail	Phone/fax
85 A phonecall	Phone/fax
86 An automated message to my home or cell phone.	Phone/fax
87 Telephone	Phone/fax
17 Phone call	Phone/fax
21 Phone (voice mail message)	Phone/fax
23 Computerized telephone call if email not available for some people.	Phone/fax
24 Phone calls to key neighborhoods.	Phone/fax
59 Phone	Phone/fax
99 Phone	Phone/fax
08 Phone Call	Phone/fax
27 Phone	Phone/fax
41 Letter, Phone Call	Phone/fax
48 Phone call or letter for special interst group.	Phone/fax
Phone message.	Phone/fax
3 Phone message	Phone/fax
3 Phone message describing meeting purpose.	Phone/fax
4 Phone message. I'm blind, so I might not have written communication read immediately.	Phone/fax
On buses, BART, at stations	Transit vehicles, etc.
3 PSAs and advertisements on transit vehicles.	Transit vehicles, etc.
8 Local transit agency or paratransit coordination council meeting materials	Transit vehicles, etc.
9 Ad on or in bus.	Transit vehicles, etc.
9 On the bus, light rail, and Caltrain	Transit vehicles, etc.
11 How about printing it on the back of Bus and BART tickets	Transit vehicles, etc.
15 Information at a BART station	Transit vehicles, etc.
55 For transit users, go to major transit hubs and hand out material.	Transit vehicles, etc.
58 Ad on transit vehicle. I'm more likely to be thinking about transportation while on it.	Transit vehicles, etc.
59 Ads in buses	Transit vehicles, etc.
71 Signs on BART and buses.	Transit vehicles, etc.
72 Signs on buses, signs at bus stops, signs at BART stations,	Transit vehicles, etc.
73 Notice on bus	Transit vehicles, etc.
75 Billboards on public transportation.	Transit vehicles, etc.
81 Post sign @ bus stop and in buses	Transit vehicles, etc.
90 Notices & reminders on the bus. Or flyers on the bus.	Transit vehicles, etc.
92 Posting at BART station or Transbay Terminal.	Transit vehicles, etc.
97 Announcements on buses work too.	Transit vehicles, etc.
98 Poster in bus/train	Transit vehicles, etc.
00 Notice on bus or at Bart stations	Transit vehicles, etc.
02 Signs on the outsides of busses.	Transit vehicles, etc.
08 On BART or AC Transit bus lines	Transit vehicles, etc.
11 Plaquards in buses	Transit vehicles, etc.
16 Notices on bus or BART	Transit vehicles, etc.
25 Notice on transit (e.g., bus)	Transit vehicles, etc.
28 Posters on the buses/BART	Transit vehicles, etc.
29 AC Transit website and newsletter	Transit vehicles, etc.
30 Signage in the transit terminal or other transit stations	Transit vehicles, etc.
31 Handing me a flyer at transbay terminal or bus stop	Transit vehicles, etc.
33 Signs on the buses and at the bus stops	Transit vehicles, etc.
39 Notices on the bus	Transit vehicles, etc.

Comment	Response Category
chedule adjustments.	T 1. 1.1
44 At the transit hubs	Transit vehicles, etc.
46 Postings on the bus, at station, etc.	Transit vehicles, etc.
48 Sign at Bart station or AC terminal	Transit vehicles, etc.
57 On the bus or at the bus stop	Transit vehicles, etc.
59 Pay someone (a livable wage) to flyer at or on Transportation modes, such as on BART or at busy bus tops. Make sure the person / subject is easily identifiable, such as being accompanied by a sandwich board with "Stop complaining and help us improve BART /AC Transit/MUNI! . We want to hear from YOU!" written in big letters, or projected on a large screen.	Transit vehicles, etc.
67 Post signs on buses.	Transit vehicles, etc.
68 Signs posted in transit stations	Transit vehicles, etc.
70 Notice in terminal/stations and on buses/trains	Transit vehicles, etc.
71 Notices at major transit points	Transit vehicles, etc.
74 Posting notices in the buses would be much more effective than any of the above methods.	Transit vehicles, etc.
Announcement boards at strategic bus-stops (i.e. ones that have statistically high concentrations of commuters waiting). These could be bulletin board-like things where you can change the postings on a regularistic.	
88 Advertisements on busses which mention content up for discussion.	Transit vehicles, etc.
95 Flyers post on bullentin board or near the bus ticket office when we come to buy tickets.	Transit vehicles, etc.
02 BART Transit Message boards on platforms.	Transit vehicles, etc.
03 Signs posted on the bus & BART	Transit vehicles, etc.
04 Post on public transit vehicles	Transit vehicles, etc.
06 BART station message boards	Transit vehicles, etc.
08 Signage on affected routes (adequate)	Transit vehicles, etc.
13 Through AC Transit's website	Transit vehicles, etc.
16 Notices on buses	Transit vehicles, etc.
18 Post notices on BART and buses. Post announcement on transit.511.org (and maybe 511.org in general).	Transit vehicles, etc.
24 posting at existing transit stations/shelters,	Transit vehicles, etc.
25 Catchy posters on BART/ AC transit	Transit vehicles, etc.
29 Adds on board buses and trains or in Transit newsletters.	Transit vehicles, etc.
30 Postings at bus terminal; announcement by bus driver.	Transit vehicles, etc.
34 BART Times	Transit vehicles, etc.
39 On public transportation. Note the meeting on BART and on busses.	Transit vehicles, etc.
41 Adverisement on transit vehicles or stations	Transit vehicles, etc.
54 I would look at ads on a bus to find out about it	Transit vehicles, etc.
55 Signs on buses are good.	Transit vehicles, etc.
58 Signs on buses, BART and other transit (e.g., the Kaiser shuttle);	Transit vehicles, etc.
59 Ad space on public transit vehicles and in stations.	Transit vehicles, etc.
61 Also place flyers on bart and muni station turnstyles)	Transit vehicles, etc.
65 Advertisement on transit vehicles	Transit vehicles, etc.
92 Announcements on Bay Area public transit providers.	Transit vehicles, etc.
95 On public transit or transit stations	Transit vehicles, etc.
05 On board transit advertisements to reach the already riding public	Transit vehicles, etc.
13 On public transportation itself, such as on car cards, exterior ads on buses, etc.	Transit vehicles, etc.
14 Fliers at a Bart Station,	Transit vehicles, etc.
32 Announcement in buses!!	Transit vehicles, etc.
39 Make anno; at a/c Transit & BART & OTHERBOARD OF DIRECTORS MTGNS OF OTHER BAY AREA CARRIERS & CITIES (BY MTC STAFF OR OTHERS)	Transit vehicles, etc.
42 Reader card on local transit.	Transit vehicles, etc.
43 Fliers to passengers at transit station entrances or bus stops	Transit vehicles, etc.
47 Signs in transit vehicles	Transit vehicles, etc.
7 Postings at bus stops, rail stations or ferry terminals would be best (after e-mails).	Transit vehicles, etc.
4 Notification on buses/BART	Transit vehicles, etc.

Comment  03 Distribute literature on transit routes.  18 Posting at a transit center I use,  49 Note at buseline kiosk or on side of bus (I ride the H)  64 BART posts information bulletins and handouts at their fare gates so everyone boarding a train can pick	Response Category  Transit vehicles, etc.
18 Posting at a transit center I use, 49 Note at buseline kiosk or on side of bus (I ride the H) 64 BART posts information bulletins and handouts at their fare gates so everyone boarding a train can pick	Transit vehicles, etc.
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64 BART posts information bulletins and handouts at their fare gates so everyone boarding a train can pick	Transit vehicles, etc.
	Transit vehicles, etc.
ne up to read while in the system. You should explore this as well.	Transit vehicles, etc.
65 Notices on public transportation, such as buses and BART, flyers at BART stations,	Transit vehicles, etc.
36 Signs/notifications in the transit stations.	Transit vehicles, etc.
60 How about at bus stops? You no longer provide any useful info at stops, not even schedule info and so nany of your bus drivers are rude to people who ask for information	Transit vehicles, etc.
64 Print posters/flyers in BART stations;	Transit vehicles, etc.
65 On the buses or tranist system	Transit vehicles, etc.
98 Flyer in an AC transit bus or Bart	Transit vehicles, etc.
96 Post information flyers at BART stations/bus depots.	Transit vehicles, etc.
26 Members should come out to the transportation major hubs and announce meeting and seek ideas.	Transit vehicles, etc.
2 Area local transit agencies.	Transit vehicles, etc.
3 Yes flyers at BART stations (i.e in the fare gates), and "Car-Cards" (i.e mini ads) placed in ad spaces	
n other trains and busses of EACH AND EVERY public transit vehicle (if you sincerely want the riding ublic to know what is happening)	Timote verificies, etc.
3 Ads at transit stations	Transit vahialas ata
Notice on transit vehicles	Transit vehicles, etc. Transit vehicles, etc.
0 BART stations/MUNI metro stations, on MUNI buses.	Transit vehicles, etc.  Transit vehicles, etc.
transit.511.org	Web techniques
49 List meetings on the city's web site	Web techniques  Web techniques
List serves of various organizations.	Web techniques  Web techniques
	Web techniques  Web techniques
Add RSS feeds to your website so that people can be notified indirectly by changes to your website  4 An RSS feed of the website would be nice. I don't visit the website, but my RSS reader could pick up	Web techniques  Web techniques
nnouncements sent out over it.	1
3 The website should have an "email me" feature so the public can sign themselves up for notices of neetings, etc. The US Mail is too slow and no longer effective for announcements.	Web techniques
2 RSS feeds from website;	Web techniques
8 Notice on websites other than MTC (Library websites, SFGATE/other newspaper websites, etc.)	Web techniques
52 Forget meetings. Use interactive webinars and website/surveys to get the info you need from meetings. 4 feetings are last century. Emeetings are better.	Web techniques
70 Other transit-related websites.	Web techniques
76 Local transit agencies' websites.	Web techniques
85 Public notices on locally important like sfgate.com and craigslist would be helpful.	Web techniques
96 E-newsletters from organizations such as TALC, SPUR	Web techniques
05 Announcements through local newspaper websites (i.e. SFGate.com; insidebayarea.com; etc.)	Web techniques
06 Send info to all transit agencies to post on their websites.	Web techniques
15 RSS	Web techniques
38 Get press - I read local blogs alot	Web techniques
40 SMS messaging, notice on 511 when you call	Web techniques
43 Via our town website, especially if it is an important meeting. Asking town councils to notify people at own council meetings.	Web techniques
64 Online ads (sfgate.com) are most visible, but email is the most reliable.	Web techniques
67 Webpage on 511	Web techniques  Web techniques
69 None please make meetings online, you will get much better participation, and much better epresentation of the working population that has no time to attend meetings in person, yet still greatly cares	Web techniques
bout transportation issues.	
70 511.org website	Web techniques
77 Post to neighborhood email lists	Web techniques
81 Other transportation Web sites	Web techniques
84 MTC website RSS feed	Web techniques

Comment	Response Category
118 The best way to get my attention about transportation stuff is to advertise on sites I regularly use, such as rea.org, bart.gov, and transit.511.org	Web techniques
21 Post something to BATN.	Web techniques
24 Put it on the front page of the 511.org site	Web techniques
29 Or, on other transportation websites (like Caltrain).	Web techniques
37 Notice on 511.org	Web techniques
45 Email or email notice to check website	Web techniques
popular local transporation blogs, banners on popular web sites	Web techniques

8. Which of the following methods would help you express your views at a meeting? Select all that apply.		
Methods	Number of Respondents	Percentage
Translated material	52	4%
Electronic voting	709	50%
Questionnaire	1,001	71%
Facilitated discussion	920	65%
Voting game to show preference for a particular topic or issue	388	28%
One-on-one discussion with event staff	622	44%

Comment	Response Category
46 Open brainstorming session where people are invited to present ideas.	Brainstorm session
76 COMMITTEE PARTICIPATION ON ISSUES BRAIN STORM SOLUTIONS	Brainstorm session
11 Workshop table analysis and brainstorming	Brainstorm session
47 Room set up is critical to foster dialogue. table groups, everyone on the same level, facilitated event.	Facilitator
159 A well run (i.e., everyone gets a chance but no one monopolizes but is not made to feel slighted/ignored.)	Facilitator
169 Facilitated discussion, but only if well controlled.	Facilitator
184 I marked the wrong answer on the previous question, I think that a fascilitated discussion is a good method, provided that there is a time limit.	Facilitator
18 If a facilitator could filter out the dominant participants so others could voice their opinions. Good luck with that one!	Facilitator
209 A good facilitator who is able to keep the meeting on topic without antagonizing anyone. (i.e. keep the crack-pots from taking over)	Facilitator
214 Moderated open comments	Facilitator
234 Well facilitated discussion of alternatives	Facilitator
280 Not limiting public comment to 2 or 3 minutes and having a moderator that can keep people on topic.	Facilitator
162 It would be nice to have some agenda/materials in advance so one could come prepared to discuss the	Information in advance

Comment	Response Category
issues.	
190 Email response prior to meeting	Information in advance
202 Pre-meeting online submission of issues and topics for the meeting. Especially if cannot attend.	Information in advance
283 Email communication prior to meeting.	Information in advance
135 Information in ADVANCE so that I could prepare my thoughts.	Information in advance
172 Simultaneous Interpreters (esp. English <-> Spanish)	Interpreters
56 Do away with speaker cards.	Misc.
71 Charrette-like workshops	Misc.
78 I always feel that my views are heard when I speak before the MTC board.	Misc.
80 Closer location, so I could get to meeting.	Misc.
83 Speakers to oakland chamber or bay area council committee groups	Misc.
84 Having the board members pay attention.	Misc.
90 Computer kiosks or a wi-fi antenna for folks bringing their own laptops. I'd like the ability to both	Misc.
submit comments on the spot AND keep a permanent copy for future submissions.	Misc.
93 Examples of public transportation used in more advanced areas, in nations around the world	Misc.
95 Is this a transportation organization or a transit organization? Lets get it right!!!	Misc.
99 Need to break up the destructive group think at the meetings by by having selected people present	Misc.
opposing views to the prominent views. Let people e-mail opposing views and select the most interesting for	111100.
presentations.	
111 Design charette	Misc.
117 Contact information for board/committee members, such as phone numbers, email and street addresses.	Misc.
120 Informal, relaxed atmosphere, which I see at these meetings.	Misc.
128 Advance agenda questionnaire	Misc.
143 There needs to be more balance and let the minority position influence the conclusion.	Misc.
144 TV conferencing	Misc.
149 I can't see well enough to respond when I am pointed at, or nodded at. Please call my name, or "the	Misc.
woman in" Something I can hear.	Wilse.
150 Yes	Misc.
151 VIDEOS AND PICTURES OF DRIVERS GETTIGN LATE	Misc.
152 Make it quick and easy to understand.	Misc.
158 I would focus on things that are recordable with a trail for later analysis.	Misc.
160 MTC should (and does) listen to bicycle/pedestrian advocacy groups as they speak for their members	Misc.
and other members of the community. Thank you for your outreach!	Wilse.
161 Knowing there would be follow-up after meeting.	Misc.
175 It's important that MTC figure out time efficient ways to run meetings and get things done in a	Misc.
reasonable amount of time	THISE.
201 Meetings where MTC actually wants community engagement (MTC to listen) rather than just to tell	Misc.
(public to listen)	THISE.
207 Ability to plug in a laptop to a projector.	Misc.
211 Speaker Cards	Misc.
215 Yes, maybe some pre-event decision making items related to the City of Dixon or regional programs that	
will impact our City.	THISE.
220 Just an asideopinion has it that attended meetings are a moot pointespecially when arguing line	Misc.
cutsor monetary increaseseverything has been decided and the meeting is merely a veiluseless	
221 If the MPOs stopped acting like Soviet Union planners, and if we privatized the for-hire carriage of	Misc.
passenger business, but none of the aparatichics I've seen at any MPO from here to Washington, D.C., ever	
considered privatization of transit.	
224 Offering multiple methods and opportunities is key.	Misc.
225 Teleconferencing	Misc.
247 Lemme speak - with my actual mouth.	Misc.
248 Brief oral intro & "what do I use AC for?"	Misc.
249 Whiteboardingusing whiteboards?	Misc.
	Misc.
254 I might be willing to speak.	
254 I might be willing to speak.  271 There would have to be some way to make sure that over represented viewpoints (as compared to society	

O. Are there other methods that would help you express your views at a meeting? If so, pl	ease describe below.
Comment	Response Category
hould be professional and not a circus. Time is money for those who can afford a car and parking and they	
don't want to waste time in a protest atmosphere void of logical thinking.	N.C.
274 If asked for input, I will respond. That's why I am here. Found this survey by accident.	Misc.
282 Undivided Attention of the meeting.	Misc.
188 If I have an idea, I'd like to be able to speak to it. Ideally, other informed citizens would be able to work	Misc.
owards progress on a particular topic.	Misc.
190 Using a bullhorn to extend alloted comment time.	Misc.
296 asking out loud how everybody arrived at the meeting 298 Having the discussion points recorded on a board or paper pad for everyone to read. Then put up on	Misc.
veb site well before a followup meeting similar to what was done for the Pleasant Hill BART station area blanning.	IMISC.
900 No breakout sessions, please	Misc.
100 INO breakout sessions, please 105 I have no problem expressing my views; my problem would be getting to the meeting if it was more than	
nile away from my house.	Misc.
10 MTC staff needs to be receptive and actually follow up on non-compliance to LORS by local and County	Miss
overnment.	Wisc.
204 Information given in easy to understand, clear and concise way. Elicit participation with examples that	Misc.
people relate to, and not boring.	Wilse.
223 Explain where the meeting locations are or could be located. How many (number) of meetings for	Misc.
rarious stages of public input &/or public education. How many meetings per topic or stage of public input.	Wilse.
Can I go to a similar meeting in SF or is Oakland my only choice? Since I'm not sure of the direction or	
complexity of some topics, how can I get this background information; what is the level of funding, timing of	F
mplementation and area of coverage (geographic) for some topics? I'm not sure what all the topics cover; is	
his info in a bulletin or another source?	
99 Television-radio/Mass communication	Misc.
Lap tops at the event, allowing participants to enter feed back designed similar to this survey. Participants	Misc.
an sit at each booth and enter feed back, that can be consolidated and address reviews and quantified	
tatistics on the MTC web site.	
2 Receive follow-up notes from meeting, including comments from audience and hand outs.	Misc.
Public-private partnership ombundsman	Misc.
make sure to use alternative voting methods that more accurately reflect community preferences rather than	Misc.
imple plurality	
2 Make specific comments to specific refs. of specific transit lines	Misc.
5 Examples from other cities, regions of ways similar problems have been addressed	Misc.
6 If electronic voting is used, will the results be displayed on a screen that everyone can see in real time? The	
Mayor of SF has used this technique in the past.	
Email addresses of decision makers.	Misc.
9 Why are views more important than needs?	Misc.
0 real voting not a game non-condescention	Misc.
2 Meetings with decision makers, not just planning staff.	Misc.
45 I loved the electronic voting at one of your past meetings; but sometimes the question wasn't the one we	Misc.

Comment	Response Category
Comment	nesponse caregory
participate via broadband	
28 Web- or teleconferencing, especially if they are held outside of the city.	Online participation
50 Put the meeting on the webcaste, also make it available for future viewing. Public can view it whenever	Online participation
they have time and submit input/feedback.	
54 Like to be able to "follow-up." sometimes the good ideas happen a day after the formal public meeting,	Online participation
again e-mail ok.	
57 I just wouldn't make the time to attend a meeting in personI would submit feedback via email, via an	Online participation
online survey, via an online poll (e.g., in a Yahoo group), etc.	
61 WorkShops	Online participation
64 If the meeting is large, small discussion groups	Online participation
65 A mailing list with email, for public input, including elected officials that can effect transportation issues.	Online participation
67 Discussion groups organized by topics	Online participation
92 I could submit replies by e mail like this or by letter and not attend a meeting. That would be preferable.	Online participation
101 Computer input options.	Online participation
122 Online discussion	Online participation
124 Email	Online participation
132 Web survey is just fine.	Online participation
138 Online survey real time meeting management in the evening provide a dial in phone number, ask for	Online participation
questions of the audience and in the room	
140 I think a website or email address that will allow comments to be posted would also be effective.	Online participation
145 Email input for those who can't make the meeting.	Online participation
163 Email	Online participation
164 Surveys like this one	Online participation
165 Ability to respond via email is quite efficient	Online participation
171 Email	Online participation
179 Electronic dialog, group, individual contact electronically, or other than physical get together, due to	Online participation
time/place constraints.	1 1
182 Electronic bulletin board	Online participation
185 No, but I should mention that questionnaires are redundant - online surveys work much better. You	Online participation
don't want to drag people away on a weekend and give them surveys to fill out. That's missing the point of a	
meeting.	
189 WEB CONFERENCE!	Online participation
212 I would not want to go to a meeting, they are a waste of time.	Online participation
213 Online forums/WebEx/chat/etc instead of pure focus on face-to-face. If I can participate from	Online participation
wherever I am, great. If I can do so asynchronously (e.g. forum discussion over several days), even better.	
216 Meeting held on-line and tv. the ability to answer questions on-line via web site or email and using the	Online participation
telephone before, during, and after meetings.	
227 If an email is sent out describing what will occur at the meeting and what occurred at the meeting to	Online participation
allow non-attendees to still vote and participate on the issues.	
228 You should have an open internet forum. These are free to build and easy to manage. Meetings are never	Online participation
going to get wide participation.	
232 Online surveys	Online participation
250 Send opinion surveys via email to be returned by certain time via email.	Online participation
252 A website where one could register and vote on issues would be useful if one were not able to attend the	Online participation
meeting in person.	
253 Record keeping on-line	Online participation
255 Online forums, polls, etc.	Online participation
257 Blogs that are sorted by topic.	Online participation
261 Allow emails to be read or questioneers / surveys, such as this	Online participation
262 Views should NOT just be collected at a meeting. Collect the data online from EVERYONE.	Online participation
284 Email suggestions to the facilitators or other source	Online participation
289 Email pre-submitted questions and comments.	Online participation
292 Online chat so that people that cannot make the meeting. can express their opinions online	Online participation
297 Email account to submit later comments	Online participation
146 Send out a topic via email or personal letter and have each person submit a brief to the point answer to	Online participation
1-to ochi out a topic via chian of personal ictici and have each person submit a blief to the point answer to	Опше рагистрацоп

Comment	Response Category
the question or questioned possed to the meeting to get a consenus on how the majority feel about the topic.	
1 Make the meetings available via internet, with input options	Online participation
11 Follow up internet survey	Online participation
7 Video stream the meeting.	Online participation
10 pass out my emailed comments, verbatim	Online participation
8 Having a longer discussion/question and answer period would go a long way toward me being able to express a viewpoint in front of the group.	Public comment period
10 Prereview of topics and chance to speak at large on such topics and concerns.	Public comment period
31 Just call on me	Public comment period
32 Formal public hearing.	Public comment period
34 LET PEOPLE TALK,ENCOURAGE PEPLE WHO ARE THERE AND DO NOT SAY ANYTHING THE SAME PEOPLE ALWAYS TALK TO HEAR THEMSELVES TALK AND ADD NOTHING TO THE ISSUE	Public comment period
36 Public speaking	Public comment period
39 Being able to speak during a question and answer session.	Public comment period
44 5 min per speaker	Public comment period
49 Verbal statements	Public comment period
51 Allowing the public to stand & speak is a necessary evil because it occupies so much time and not everyone speaks clearly. A limitation of five minutes for EACH person should be a standard, for example. Any survey should also have a "NONE OF THE ABOVE" as a selection choice.	Public comment period
73 Give me a microphone.	Public comment period
79 Allow time-limited individual presentations in person, and perhaps in electronic form, as a DVD for example.	Public comment period
91 Allow participants to respond in place,ie roving mike rather than stressful podium spotlight	Public comment period
103 Public comment period	Public comment period
106 Do not restrict public comment to 3 minutes since the allowed comment time is usually inversely proportional to the magnitude of the issue at hand.	Public comment period
137 Public forum for discussion	Public comment period
139 Open discussions	Public comment period
154 Public discussion and debates about issues that will impact myself and my neighbors, transit wise.	Public comment period
167 Public comment periods and free flowing discussion.	Public comment period
180 Pre-written comment cards. 2-minutes at the mike.	Public comment period
240 Open mike period	Public comment period
246 Citizen commentary via microphone with LIMITED time per comment and with sign-up at the start of the meeting	Public comment period
266 General forum discussion.	Public comment period
277 Provide an agenda and set aside time for public comment.	Public comment period
287 Open microphone opportunity	Public comment period
303 Yes, open microphone, nlt 5 minute per person, 15 min per group to decision makers and influencers	Public comment period
312 Have the public participation before rather than after action is taken.	Public comment period
313 Oral presentation	Public comment period
315 Debate with both/all sides represented and q&a from the audience (me).	Public comment period
174 Give longer time to present, and offer assistance in preparing a statement. Public advocate Staff should	Public comment period
be on hand to help each person make their point in a way they are most comfortable. if someone wants to speak, they should be briefly coached in how to present (i.e. summarize your point, suggest a solution, ask for a response to a specific question, keep it short, speak clearly into the mic, etc.)	:
280 Providing early input possibilities, for example: rather than taking 30 minutes to 1 hour presenting staff reports, announce the topics and allow public discussion with staff responding to public suggestions and expectations.	Public comment period
9 Open mike Q & A	Public comment period
12 public comment period	Public comment period
14 Oral comments	Public comment period
1 Being able to express my views after any presentations but before any board discussion	Trubiic comment benoa
1 Being able to express my views after any presentations but before any board discussion.  123 Having people take sides on an issue and debate it	Public comment period  Public comment period

Comment	Response Category
13 Open forums so the public can have input without staff limiting the topics.	Public comment period
25 Recording station in corner of the room.	Public comment period
4 Small group discussions and report-back sessions.	Small groups; focus groups
5 Focus group	Small groups; focus groups
6 Small group discussions; one-on-one conversations; open-ended questions; smart questions	Small groups; focus groups
22 Break out groups for 4-6 people that summarize ideas and submit/present that to the group.	Small groups; focus groups
21 Depending on size of meeting, small break out groups to foster idea generating discussions	Small groups; focus groups
32 At several there have been Q&A after each speaker or small groups at a round-table.	Small groups; focus groups
07 Small-group facilitated discussion	Small groups; focus groups
08 Small group discussions	Small groups; focus groups
18 Small forum	Small groups; focus groups
21 Focus group	Small groups; focus groups
35 Small group discussions that are action oriented	Small groups; focus groups
81 Round table discussion	Small groups; focus groups
83 Small group discussions	Small groups; focus groups
95 Small groups, generating feedback	Small groups; focus groups
29 In meetings that would break into smaller groups - it would be more inviting to expression.	Small groups; focus groups
36 Small discussion groups discussing specific issues.	Small groups; focus groups
38 Roundtable discussions	Small groups; focus groups
76 Small groups, swap stories, share experiences, kind of like the old encounter groups of the 1970's	Small groups; focus groups
8 Network with others with same needs	Small groups; focus groups
94 Less formality, maybe 'Quality circles' type of forum.	Small groups; focus groups
06 None, just want answers from people face to face is the best method in our society. Its Democracy at vork in raw form.	Small groups; focus groups
291 I WENT TO THE HIGH SPEED TRAIN HEARING IN SAN FRANCISCO. IT WAS A RAINY DAY AND THE SESSION START BY LOOKING AT A DISPLAY REGARDING THE SUBJECT. I STARTED ASKING A QUESTION WITH A YOUNG WOMAN WHO COULD NOT ANSWER MY QUESTION. SHE FOUND A PLANNER WHO UNDERSTOOD THE AREA I WAS TALKING ABOUT AND I HAD A WONDERFUL INDEPT DISCOVERY OF THE FUTURE OF TRAINS IN MY AREA CONVERSATION BRINGS OUT IDEAS FOR ALL WHO PARTICIPATE.	Small groups; focus groups
Specific workshops	Small groups; focus groups
3 breakout groups by community with public together with elected officials	Small groups; focus groups
69 One thing I saw once when traveling was at a shopping center somewhere where there was a kiosk that ou could go up to and video record a message for free about the topic	Surveys/mtgs. in community
6 Sampling different consumer of using mass transit and then conduct a survey, then study the result and coming up with a solution.	Surveys/mtgs. in community
22 You could conduct a survey in seniors centers or other places where people congregate to get opinions. Seniors and disabled are not likely to attend a meeting as they often do not have the energy to do so. Public Transit takes energy and planning.	Surveys/mtgs. in community
00 Meetings held in the community, that are easily accessible to the residents.	Surveys/mtgs. in community
02 Visual preference surveys of transit and development options	Surveys/mtgs. in community
93 Survey before and after meeting.	Surveys/mtgs. in community
04 Survey	Surveys/mtgs. in community
72 Phone	Telephone interview
78 Calling in by telephone	Telephone interview
8 The "silent majority" will not express their views unless you contact them directly by phone.	Telephone interview
87 Telephone interview	Telephone interview
27 I've been to public meetings where we were given colored dots to represent positive or negative views or roposed redevelopment items. That worked pretty well and gave an instant graphic representation.	Visual, interactive meeting
09 More Visuals, Interactive	Visual, interactive meeting
Comment cards, dot exercise	Visual, interactive meeting
0 Drawing or mapping	Visual, interactive meeting
5 Good graphics. Lots of details. People with the answers in attendance.	Visual, interactive meeting
7 Maps or displays that people can write on. That way you can see other people's ideas and that may trigger n idea or comment from me or someone else.	Visual, interactive meeting

Comment	Response Category
20 Voting with dots placed on preferred alternatives, drawings.	Visual, interactive meeting
21 I'm not sure what a voting game is but a chance to have the public at least do a show of hands is	Visual, interactive meeting
preferable to the prepared statements read by many regulars at facilitated discussions. These are not	
iscussions, they are short presentations. No give & take occurs as each person has one shot. Perhaps	
enaming it as a "public presentation period" would be at least more truthful.	
3 Show of hands	Visual, interactive meeting
Voting and voting games only work if there is pooling early and a chance to discuss the groups collectivive neerests	Visual, interactive meeting
Written comments	Written comments
5 I found the index card method used by the consultants for the Human Needs Transit Coordination plan neetings to be a very workable way for individuals to quickly record their thoughts and turn them in	Written comments
5 Be asked to bring written statements about the issues to be discussed which can be handed in at meeting.	Written comments
Written comments submitted later	Written comments
1 Possibly provisions for submitting suggestions in hand written form.	Written comments
3 Suggestion box	Written comments
3 Comment cards	Written comments
8 Written question and answer opportunities.	Written comments
8 Post card submission	Written comments
9 Make written comment cards available to attendees. Have a followup email address for submittal of	Written comments
omments.	W.
2 Question and comment period. Ability to submit testimony beforehand.	Written comments
5 Submit text for the record	Written comments
8 Comment cards	Written comments
4 Questionnaires (by Email & mail) before and after meetings. Modify choices based on previuos responses ike we did for Yosemite Master Planning since the 1970's)	Written comments
6 Comment cards or ability to write down question and have it answered at meeting	Written comments
7 Written comments; using cards or computers to provide input	Written comments
09 Accept written comments	Written comments
10 Written comments. Often when one testifies at meetings most comments appear to be totaly ignored.	Written comments
12 Pencil and notepaper	Written comments
16 A public comment book by the door for attendies to leave comments about issues brought up or not ddressed at the meeting, and an electronic version of the same at your web site	Written comments
31 Some type of mail box or somewhere where we could drop off our views if we can't attend the meeting.	Written comments
42 A suggestion box available	Written comments
73 An opportunity to submit written comments.	Written comments
77 Written form	Written comments
78 Collection of written opinions, responses to meeting content	Written comments
08 Letter writing & emails	Written comments
41 Cards to write questions that could be passed at the beginning of the meeting	Written comments
45 Paper survey available with space for other suggestions.	Written comments
63 Allow written comments that are then posted on web-site	Written comments
68 I generally submit comments in writing	Written comments
86 Some people are better at writing than speaking. There should be a way for their thoughts to be "heard" ather than filed away.	Written comments
95 A slip for written comments and questions. Question and answer session with MTC members.	Written comments
06 Petition, handouts to wrinte on to stand up and speak before a council/meeting.	Written comments
07 Just walk out of the MTG in digiest & UP SETMENT & OR JUST RAISE MY VOICE & OR WRITE COMPLAINT TO THE PERSON IN CHARGE	Written comments
74 If someone wants to submit information in writing, staff should take dictation in the most effective nanner. Some seniors and non-English speakers have no trouble speaking, but find it difficult to write.	Written comments
	Written comments
Submit written suggestions on paper to staff.	Written comments
4 written comments	Written comments
9 Written cards after the meeting	Written comments

# 10. Other than a meeting, what other methods would you most likely use to express your views? Select all that apply.

Method	Number of Respondents	Percentage
Online survey	1,310	92%
Focus group	605	43%
Mail survey	757	53%
Email comment	975	69%
Letter	261	18%
Online discussion board	355	25%
Kiosk at a public space	241	17%
Phone comment line	241	17%

# 11. Are there other methods MTC should consider to help you express your views? If so, please describe below.

Comment	Response Category
86 Return cards to driver	Comment cards/surveys at various locations
95 Comment cards/questionaires/representatives at bus stops and BART stations	Comment cards/surveys at various locations
97 Have question questionnaires at major transfer points	Comment cards/surveys at various locations
99 Put a suggestion box by the AC Transit ticket window, so that we could drop our ideas/views in.	Comment cards/surveys at various locations
101 Paper or call-in surveys on public transit buses or BART	Comment cards/surveys at various locations
104 How about comment boxes on transit or in stations?	Comment cards/surveys at various locations
105" How am I doing" cards on all public transportation with actual responses if applicable	Comment cards/surveys at various locations
120 Questionare on buses to complete while driving home	Comment cards/surveys at various locations
122 Bus driver polling riders?	Comment cards/surveys at various locations
160 Have you tried handing out short surveys during rides that can be returned at a rider's stop, mailed or filled out on-line.	Comment cards/surveys at various locations
184 Survey forms (with email and web contact info) available on all transit vehicles.	Comment cards/surveys at various locations
186 Surveys/questionnaires in the buses @ ferries	Comment cards/surveys at various locations
191 Comment cards in buses and BART	Comment cards/surveys at various locations
199 Questionnaires and/or booth set up at BART stations/bus depots.	Comment cards/surveys at various locations
98 I think that public transit should advertise on their lines who a rider should contact with a suggestion or question about service. Often we can provide current and important information about situations facing the services we use on a daily basis.	

11. Are there other methods MTC should consider to help you express your views? If so, please describe below.		
156 Survey at transit centers, i.e. Bart stations, transbay terminal bus stops	Comment cards/surveys at various locations	
203 I think pushing for major employers to get their employees involved would be one way to address the part of the public least likely to be engaged in public transit: professionals who use transit and professionals who do not find transit safe, convenient, or fast enough. Addressing ONLY the commute hours will not be enough to get greenhouse gas emissions down. We need a comprehensive transit plan that reduces overall need for the car.	Communication via employers	
37 Visit major employers to get them onboard, get their advocacy for improving public transit, their involvement will encourage employees to get involved.	Communication via employers	
52 Going to big comapnies and asking and surveying the information about how to make it easier to use mass transit.	Communication via employers	
4 You should go to the people rather than having them come to you. Joint meetings with other groups or go to churches, neighborhood meetings, etc.	Community/related orgs.	
4 You should go to the people rather than having them come to you. Joint meetings with other groups or go to churches, neighborhood meetings, etc.	Community/related orgs.	
6 Use of community sites like http://halfwaytoconcord.com	Community/related orgs.	
12 Through community groups	Community/related orgs.	
3 Notices placed through out the all the counties and cities libraries and hgh schools, PTA'S etc.	Community/related orgs.	
51 Input through local transportation planning agencies or CMAs	Community/related orgs.	
209 Meaningful dialogue. Again, being invited to the table from the beginning; having an opportunity to frame the questions and the responses that staff makes to those questions. Getting a report on a project that staff thinks it understands from "public comment" opportunities is not sufficient, community members need to be consulted to make certain staff is not misinterpreting or choosing to respond with the easiest solutions. This requires a change in how business is conducted.	Early involvement	
74 Request public views on topics at least 3 months before public hearings are going to occur. I can't tell you how many times I've attended "Public Input meetings" (re: power plant placements, BART, VTA bus & Rail lines) where it was OBVIOUS that Staff Planners had already narrowed down their point of view to 1 or 2 choices and didn't have the timline left (or the inclination) to actually hear, evaluate, and act on public input. The current "fad" at VTA is so-called Communiy Busing where main-line bus routes are reduced in service area and many smaller "bus route loops" are created to feed the main lines. These are being covered by smaller "Shuttle sized" busses that burn gas instead of diesel (with signs on bus doors explaining that Air Quality Boards support this swith-over!!!) This actually chaces some passengers away since hving to wait for 2 or 3 busses wastes much more of their traveling time. The justification for this change is the "claim" by "officials" that the public has been clamoring for smaller Community Sized busses and bus routes. Not one VTA driver has reported actually hering one passenger ever ask for such service changes - to the best of my knowledge after driving VTA busses for 29 years.	Early involvement  E-mail	
B Email is best for me. quick and convenient		
8 email me one question per day. as answers accumulate from other participants, change or add new questions. email all the other respondents' responses (as they respond) with the ability to respond to their posts	IE-maii	
8 Email is best for me. quick and convenient	E-mail	
	E-mail	
11 Indication that comments are heard and have effect.	Follow-up to comments heard	
21 How about not ignoring them, for a start? It's not exactly encouraging to have zero effect on anything.	Follow-up to comments heard	
34 Actually llsten to what people say - it often seems as if the staff hsve already decided	Follow-up to comments heard	
58 LISTEN TO THE PUBLIC	Follow-up to comments heard	
66 MTC is great at listening. But the process is structured to create cacaphony, allowing staff to do what it wants to do in the first place, i.e., the half-step forward with consensus, and to protect the Commission from real choices and controversy.	Follow-up to comments heard	
197 All feedback should result in results being posted on what the feedback was and how it is being used.	Follow-up to comments heard	
15 Holding the meeting closer to home	In community: kiosks, fairs, etc.	
18 Have meetings at Senior Communities, such as Summerset, Del Webb, Trilogy, etc.	In community: kiosks, fairs, etc.	
24 Move meetings around the Bay Area more. Too many are centered at Lake Merritt offices.	In community: kiosks, fairs, etc.	
46 Workshop in our city	In community: kiosks, fairs, etc.	
61 Come to Alameda and hold your meeting. Hold it at night so that all the commuters can come.	In community: kiosks, fairs, etc.	

11. Are there other methods MTC should consider to help you express your views? If so,	please
describe below.	
3 Town hall meeting in each significant city.	In community: kiosks, fairs, etc.
	In community: kiosks, fairs, etc.
for comments and showing where the box is.	in community. Riosks, fairs, etc.
	In community: kiosks, fairs, etc.
	In community: kiosks, fairs, etc.
78 Distribute information at shopping malls, sports events.	In community: kiosks, fairs, etc.
	In community: kiosks, fairs, etc.
community center.	in community. Riodro, fairo, etc.
	In community: kiosks, fairs, etc.
Markets and Flea Markets	,,,,,
232 Have MTC visit each Bicycle/Pedestrian Advisory committee in each city in Santa Clara County and	In community: kiosks, fairs, etc.
hold a discussion at one of their meetings. Have MTC attend a general meeting of the Silicon Valley Bicycle	, , ,
Coalition, sybcbikes.org.	
81 You could also have a table at fairs like the Solano Stroll and have a brief surevey given and hand out a	In community: kiosks, fairs, etc.
balloon or free ticket if it is completed.	•
	In community: kiosks, fairs, etc.
94 Live on tv or computer and radio.	Media: Print/radio/TV
222 Mass communication	Media: Print/radio/TV
72 Use Gary R, from the sj mercy/news "roadshow" to spark interest,et al,	Media: Print/radio/TV
5 Pass out blank suggestion cards at bridge toll booths and collect completed suggestion cards next time at	Misc.
bridge toll booths (but not to be filled out while there).	
6 Find a really good writer to write what might happen if no one speaks up or does anythingshort and	Misc.
with humor.	
9 Allowing more public comment feedback during "after work" hours. Most people work during the	Misc.
daytime, and can not get time off to go to a daytime meeting. Perhaps a 4PM (for those who get off work	
at 3PM), and another 6PM meeting. Saturdays are bad damily commitments and MANY BUS	
LINES DON'T RUN ON SATURDAY!! Also, having meetings at major locations all around the 9-count	
bay area (i.e S.F., San Jose, San Rafael, Santa Rose, and either Vallejo or other "I-80 North city), as not	
everyone crosses Oakland to and from work	
2 Public-Private partnership ombundsman	Misc.
3 Listen	Misc.
	Misc.
decision making group as an early discussion starter	3.6.
7 Does anyone not agree that staff is not free to speak openly about what's going on?	Misc.
	Misc.
and acts on them respectfully and equitably.  85 Public art	M:
110 Please replace printer ribbon so the print on written material is dark enough to read. Real faint print is	Misc.
	Misc.
hard for me to see. I don't need large print, however.  75 I have Mailed a very detailed letter to MTC recently, we will see if I do get an answer???	Misc.
	Misc.
why not explain the pros and cons as a starting point.	IVIISC.
	Misc.
reads the answer given them at the meeting for all to hear.	17115C.
	Misc.
	Misc.
Currently, nobody on the MTC is accountable to me (I live in Oakland).	17113€.
178 But the survey must be honest and objective, not one trying to drive us to the conclusion you want.	Misc.
181 discounted tolls	Misc.
193 I do not feel that public input, in any form, will sway the views of the MTC.	Misc.
173 1 do not reel diat public input, in any form, win sway the views of the MTC.	IVIIOC.

11. Are there other methods MTC should consider to help you express your views? If so,	nlease
describe below.	picase
226 Public, mandatory meetings, although its a long shot.	Misc.
229 Convene a Grand Jury and invite testimony on violations to LORS by government.	Misc.
233 Any way that I can be anonymous - in case I say something controverisal.	Misc.
	Misc.
regard to ability to pay fares and replacing personal auto use.	
	Misc.
41 Communicate to the federal agencies that the public is tired of wasted time by too much process. People interpreted will get involved early if not too had MOVE FORWARD. Longer it takes the more it packs	Misc.
interested will get involved early, if not, too bad. MOVE FORWARD. Longer it takes the more it costs, more process, less funds for projects.	
	Misc.
57 Identify access points to MTC, its committees and citizens groups.	Misc.
	Misc.
	Misc.
pass or a shuttle if its too far for me to walk. Once at the meeting, put me in a formally facilitated focus	
group of no more than 6 people, then directly ask me my opinion after a brief discussion on the topic. Be	
prepared to record my opinion for me on a comment card, taking my personal contact information again,	
so that you can follow up with me directly on my comment in case I say something that isn't clear. Send me	
home with a number I can call, a self-addressed and pre-stamped envelope or a website I can visit in case I think of something after I leave the meeting.	
	Misc.
ways to encourage active participation and individual responsibility. I've never expected such a thing from a	11130.
public agency. You have set a high standard for excellence in that area. Now if only we could end the traffic	
jams.	
151 Don't offer the AC transit task force meeting always on Tuesdays. Mix it up.	Misc.
152 Forget the phone	Misc.
1 0 /	Misc.
since they showed up. I had now idea that you guys were a resource to take this complaint to. Thank	
goodness for the Berkeley Daily Planet!  157 Do not use meetings	Misc.
8	Misc.
an individual encounters	11136.
	Misc.
of the topics? Where can I find background information on the topics with details?	
	Misc.
211 Option to discuss how MTC gives agencys funds.	Misc.
215 I think it helps to be excited about the topics at hand and to support "out of the box" discussions. This	Misc.
may fall under "facilitated discussion," but even outside a meeting, one thing I'd like would be to have a	
way to share creative solutions to general problems. So in addition to "I think plan C is the best strategy for project X" I'd love to be able to say, "we must connect with the public, change the design of the commute,	
and measure our success on a wholistic scale." :)	
	Misc.
TRANSIT CHANGE FROM DRIVING A CAR ALONE.	
220 debrief at the end of each hour; each meeting; each program.	Misc.
	Misc.
example advocacy to build the Patterson-San Jose freeway SR130, SR84 freeway from Fremont/Sunol I680	
to Vacaville I-80; Pacheco Pass 4-lane freeway or highway-tization, etc	
, 8	Misc.
& HOW LONG & WHAT IS CAUSING THE PROBLEMS TO CONTINIE  8 Open discussion at meetings	Misc.
36 Allow enough time at meetings for a public comment section afterwards.	Misc.
	Misc.
submit further comments after they have had time to think about them.	
	Misc.
	Misc.
bridge toll booths (but not to be filled out while there).	
7.0	Misc.
with humor.	

11. Are there other methods MTC should consider to help you express your views? If so, please describe below.		
9 Allowing more public comment feedback during "after work" hours. Most people work during the daytime, and can not get time off to go to a daytime meeting. Perhaps a 4PM (for those who get off work at 3PM), and another 6PM meeting. Saturdays are bad damily commitments and MANY BUS LINES DON'T RUN ON SATURDAY!! Also, having meetings at major locations all around the 9-count bay area (i.e S.F., San Jose, San Rafael, Santa Rose, and either Vallejo or other "I-80 North city), as not everyone crosses Oakland to and from work	Misc.	
2 Public-Private partnership ombundsman	Misc.	
3 Listen	Misc.	
4 It would be good to have focus group discussions on topics, and report their input back to the ultimate decision making group as an early discussion starter	Misc.	
7 Does anyone not agree that staff is not free to speak openly about what's going on?	Misc.	
10 "Expressing views" is helpful and appropriate only if MTC honestly and sincerely HEARS those views and acts on them respectfully and equitably.	Misc.	
17 Postage-paid survey cards distributed at transit stops (or even collected by transit drivers).	On transit vehicles/ transit hubs	
55 Interviews conducted on transit, during commute.	On transit vehicles/ transit hubs	
62 Take polls at transportation centers	On transit vehicles/ transit hubs	
78 Distribute information at busy bus stops, BART stations, Amtrak stations	On transit vehicles/ transit hubs	
31 I think MTC members should ride public transit and talk to riders. They should assign people to station to take surveys of commuters on the spot.	s On transit vehicles/ transit hubs	
103 Having Personnel at local transit hub to talk to commuters. Bart did this and I found this very helpful.	On transit vehicles/ transit hubs	
1 Outreach booth at major transit hubs	On transit vehicles/ transit hubs	
39 Snail mail is too slow and meetings are hard to attend due to life being just so busy. Your staff won't want to pick up the phone only to listen to long windeded complaints. AN ONLINE SURVEY, CONDUCTED ON A FIXED AND PREDICTABLE SCHEDULE, WOULD GET THE BEST PUBLIC INPUT FOR PLANNERS. The survey would have to be created in such a manner as to avoid	Online: blogs, Web casts, surveys, etc.	
repeat voting by the troublemaker "activists" who don't have anything better to do than DEMAND their way.  90 1. Send email explaining what MTC is looking for; 2. List on 1 page, preferably in the email, all question	c Online: block Web casts surveys	
MTC's survey will ask, so respondent doesn't have to guess whether a later question will cover a topic.	etc. Online: blogs, Web casts, surveys,	
4 Blogs and chat-rooms?	etc.	
70 Interactive, live Webcasts. Run them just like current MTC public meetings except let attendees register in advance, then submit comments live via a Web form as they listen/watch remotely.	Online: blogs, Web casts, surveys, etc.	
22 Online surveys are the best.	Online: blogs, Web casts, surveys, etc.	
35 Online is good	Online: blogs, Web casts, surveys, etc.	
81 Asking me for input on line really is the best way.	Online: blogs, Web casts, surveys, etc.	
83 Webinars. Blogs	Online: blogs, Web casts, surveys, etc.	
84 Non-meeting web surveys with e-links & ability to enter input that is not asked about too (like this).	Online: blogs, Web casts, surveys, etc.	
119 Might be interesting to consider a live computer-based meeting (similar to net meeting), w/audio by phone with ability to vote or provide feedback on computer. Saves on transportation costs and could increase (virtual) attendance.	Online: blogs, Web casts, surveys, etc.	
139 WEB CONFERENCE!	Online: blogs, Web casts, surveys, etc.	
188 Have meetings with electronic/phone sign ins - keeing in mind most people who use public transit would be unable to attend meetings physically.	Online: blogs, Web casts, surveys, etc.	
190 WWW advertise address on highways, buses, esp. near affected areas.	Online: blogs, Web casts, surveys, etc.	
9 Regional e-mail address advertised on corridors of travel. regional email notice to all responders.	Online: blogs, Web casts, surveys, etc.	
48 Sending out and offering an MTC Link to current list of attendees	Online: blogs, Web casts, surveys, etc.	
141 The least time consuming the better - surveys on line or by mail work!	Online: blogs, Web casts, surveys,	

11. Are there other methods MTC should consider to help you express your views? If so, describe below.	please
	etc.
142 Follow up phone calls to those that say it's okay and online chats.	Online: blogs, Web casts, surveys, etc.
192 The Capricious Commuter	Online: blogs, Web casts, surveys, etc.
212 Easy web based communication.	Online: blogs, Web casts, surveys, etc.
169 Webcasting, Televised media	Online: blogs, Web casts, surveys, etc.
173 Live meetings being broadcast live via the internet.	Online: blogs, Web casts, surveys, etc.
185 Email newsletter	Online: blogs, Web casts, surveys, etc.
187 Online mailing list, such as yahoo groups?	Online: blogs, Web casts, surveys, etc.
115 MTC could have an automated phone system, or a live operator, to take information and facilitate discussion of views.	Phone/fax
143 phone interviews	Phone/fax
177 Phone interviews	Phone/fax
208 By telephone	Phone/fax
1 Text message phone # hotline	Phone/fax
1 Text message phone # hotline	Phone/fax
93 One on one discussions with people with ideas	Small group meeting
217 Opportunities to talk directly with senior officials, 1:1 or in small groups	Small group meeting
54 Scientifically conducted random survey of voters, using an unbiased format and questions that allow an evaluation of trade-offs.	Survey
14 Surveys taken aboard transit vehicles from its passengers	Survey
15 Telephone survey, intercept interviews	Survey
13 Lockbox or have the transit officials collect completed surveys at a kiosk or some other convenient location.	Survey
14 Surveys taken aboard transit vehicles from its passengers	Survey
15 Telephone survey, intercept interviews	Survey
13 Lockbox or have the transit officials collect completed surveys at a kiosk or some other convenient location.	Survey
76 Ballot Box	Through voting at ballot box
214 The ballot box	Through voting at ballot box
59 VOTING IN ELECTIONS!!!	Through voting at ballot box
13 On-going 'open comment' on your website [do you already have that?] Better publication/education to your website	
9 Powerpoints of project proposals and alternatives in powerpoint form or PDF's available on line	Web techniques
13 On-going 'open comment' on your website [do you already have that?] Better publication/education to your website	
9 Powerpoints of project proposals and alternatives in powerpoint form or PDF's available on line	Web techniques

# 12. How would you like to have detailed material presented to you? Select all that apply.

	Number of	
Method	Respondents	Percentage
Information online for review in advance	1,205	86%
Video	367	26%
Live presentation	647	46%
Tabletop display	272	19%
Brochure, flyer or other printed material	896	64%
Map, chart or other visual aid	935	67%

Comment	Response Category
15 One on one discussion	1-on-1 or group discussion
54 Oral presentation	1-on-1 or group discussion
62 I chevcked video but that is not really preferable. Face to face - one on one - time of session is the best	1-on-1 or group discussion
with speakers and q&a time.	
70 One on one	1-on-1 or group discussion
112 A detailed explination, with Q&A from staff, would be very helpful.	1-on-1 or group discussion
6 On-site viewing, facilitated by pre-meeting information	1-on-1/group discussion
73 When Yoemite was developing Master Plan ideas in the early 1970s they mailed out a "chart" (3' by 4'	Charts, maps, photos
folded out) that gave a RANGE of choices for each "topic" that needed discussion and eventual decision.	
You would mark your choice (on a scale 1 through 10) of where your personal preferences fell. (like how	
much to limit car access to Yosemite Valley floor - answer ranged from NO CARS EVER AGAIN to SET	
NUMBER OF CARS PER DAY or PER HOUR to UNLIMITED ENTRY even if the car backups at Arci	
Rock entrance began in Mariposa!! You returned this chart with all your preferences marked using a prepaid	
3"x10" envelope. 6 months later a new chart arrived that had incorporated the previous public responses	
and narrowed down the new "range of respones" based on said input. This went on for about 2 years.	
Eventually the Yosemite Master Plan of 1980 was finalized and is still the basis for some current Park plans.	
of course new EIR reports are being order by Judges due to impacts on the Merced River Corridor that	
weren't addressed in subsequent Plans stemming from the Master Plan) Any such Master Plan is always a	
'work-in-progress" My POINT	
73 cont.'d is that the "feedback chart" format that I participated in for over 2 years (and still track the	Charts, maps, photos
results of) made me feel like a REAL participant in the PROCESS that ended in the Master Plan. It may not	
agree with all my personal preferences but it sure made me feel like my opinions were REALLY heard and	
Taken into consideration. I hope this is the goal of the MTC asking for public input!!! * There may be a way	
to post such an "input format" on a website that will be updated every 6 months to refine the questions asked - who knows? I remember showing the Yosemite chart to all my friends to generate ideas and that	
night be do-able on the web. However, the chart-by-mail seems easier to control one response per person.	
No one person or group could tip the balance to their point of view by responding multiple times like could	
nappen through a public websiteGood Luck!	
209 I like the posters in the MTC meeting room that remind Policy Boards what their duty is.	Charts, maps, photos
17 Lots of photographs and tying billions in federal and state funding back to local projects with concrete	Charts, maps, photos
examples. Give folks concrete local examples of alternatives based on input collected at the meeting.	Charts, maps, photos
57 Good graphics	Charts, maps, photos
79 Clear charts and graphs	Charts, maps, photos
76 Power point	Charts, maps, photos
178 PowerPoint	1 1
1 /8 PowerPoint 1 Spreadsheets of ideas, users, costs, operational conditions	Charts, maps, photos Charts; PowerPoint

# 13. Are there other ways to present detailed material? If so, please describe below.

4D 11 (11 1 1001 ( 10 1 1)	C1 , D D ,
	Charts; PowerPoint
	Info at varied locations
U U	Info at varied locations
	Info at varied locations
7 8	Info at varied locations
	Info at varied locations
	Info at varied locations
	Info at varied locations
centers are good locations where people can see bulletin board info and pick up flyers.	
88 Video screens at the East Bay Terminal curbside, so people can read text messages while waiting for the bus. Kiosk displays inside the East Bay Terminal.	Info at varied locations
	Info at varied locations
type stuff- keep me looking.	into at varied to cadono
	Info in advance of mtg.
intelegent comments.	ing in actuate of mag.
	Info in advance of mtg.
	Info in advance of mtg.
68 There is no substitute for being able to carefully study your own copy of a document whether downloaded ahead	
or picked up at the entrance table.	into in advance of intg.
• •	Info in advance of mtg.
	Info in other languages
	Info in other languages
20 ALL information on the web. There is simply no excuse not to do so. (And archived, not transient, and not subject	
to disappearing links.)	iiio oiiiie
13 Providing materials in electronic format so I can easily enlarge and print them out (word documents are better than	Info online
pdfs - although I can enlarge a pdf on my screen, I can't print out an enlarged copy).	iiio oiiiie
	Info online
	Info online
	Info online
, ,	Info online
	Info online
	Info online
folks will access it. Also have both visuals (maps) and arrative on the web site. The easiser it is for a user to find the	
info for their routes, themore useful feedback I think you'll get.	T. C. 1:
	Info online
	Info online
, 11 , , 1 , , ,	Info online
financial resources).	
	Info online
,	Info online
	Info online
	Info online
would at the meeting and then I can comment in text or with a responding video.	
Ü	Info online
	Info online
1472 Dont work in a section work in a section would detail document of a section work in a	Info online
	IIIO Olimic
6 Public bulletin boards allow "discussion"	Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature	
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf.	Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf.	Info online Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf.	Info online Info online Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf. 108 Anything I can get on-line. Being able to change the print size of forms, maps and charts on line makes	Info online Info online Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf. 108 Anything I can get on-line. Being able to change the print size of forms, maps and charts on line makes everything accessible to me. If you use videos, please have them be on-line and not VHS. Don't have either TV or VCR.	Info online Info online Info online
6 Public bulletin boards allow "discussion" 91 Websites with search feature 92 Online info must be accessible (text), NOT in .pdf. 108 Anything I can get on-line. Being able to change the print size of forms, maps and charts on line makes everything accessible to me. If you use videos, please have them be on-line and not VHS. Don't have either TV or VCR.	Info online Info online Info online Info online

13. Are there other ways to present detailed material? If so, please describe below.	
in the there offer ways to present detailed materials it so, preuse describe selow.	
1	Info online
201 Also make available on the internet for down loading.	Info online
	Info online
	Info online
	Info online
202 E-mail-powerpoint	Info online
32 Online reports	Info online
	Info online
	Info online
1	Info online
166 Website	Info online
172 WEBSITE	Info online
186 Online is by far the most convenient, preferably in PDF.	Info online
190 Online web site with printed material and maps easily accessible.	Info online
1	Info online
10 Quick commerical on tv; on the radio; on 511 [weekends with free minutes]	Misc.
9 BART & Muni ads (transit riders are a captive, repetitive audience - NYC did a bunch of AIDs ed. this	Misc.
way in the early 90s); "Java" jackets: heat-shielding sleeves on hot beverages at cafes;	
	Misc.
hard to get across in hard copy. The medium must fit with the material at hand. PowerPoint is often	
distracting, and a poor way of presenting information; it requires a highly skilled presenter to be effective.	:
	Misc.
detailed material. If the general public is interested in detailed material, they could come to meetings that are	
public or sponsored by their employer (assuming you partner with employers).	V t.
J	Misc.
65 The mode of presentation is secondary to the quality of the content.	Misc.
,	Misc.
74 Where have MTC informed the public that 80% of funds for the last 20 years have been spent on transit used by 2% of public to get people out of their cars with no success??? Is it the MTC miullion to get people	Misc.
out of cars. Show us a study where TOD's actuall work???	
	Misc.
	Misc.
	Misc.
	Misc.
no cheese, quarter pounder, kfc, jumbo jack, or bbq chicken deli salad from Safeway.	Wilse.
193 I am disgusted with slick presentations from the marketing departments of businesses that would profit	Misc
from your deliberations.	1,1150.
	Misc.
97 Detailed enough to relate to other transit	Misc.
99 Sign language	Misc.
	Misc.
	Misc.
find them if desired.	
6 iTunes	Misc.
	Misc.
my environment. In other words, show the results of the detailed materialthen explain how the details got	
me to there.	
84 Narratives short stories, cartoons, etc. make it entertaining.	Misc.
196 EXAMPLE /AND OR SITUATION THAT ILLUSTRATES THE IDEA THAT WILL BE USE TO	
IMPROVE TRANSPORTATION EXAMPLE TRANSIT VILLAGE	
	Misc.
through a space full of posters with a person at each poster to answer questions about the idea or concept	
put forth by the particular poster.	
13 Tapes that can be loaned out.	Misc.
2 Printed material distributed at bridge toll booths and at gas stations.	Printed reports
	Printed reports
has internet access some of the poorest patrons who ride public transit can not afford "on-line access"	

13. Are there other ways to present detailed material? If so, please describe below.	
to people who are limited-English proficient. There should be several "levels" of information on any topic	Printed reports
so that differing levels of technical understanding can be addressed. More links to staff technical data.	D :1 /
7 A mailing with pros and cons articles etc.	Provide pros/cons
8 Costs and consequences of available options.	Provide pros/cons
53 Clearly laid out materials showing options for investing dollars.	Provide pros/cons
81 The big picture with complete (the good, the bad and the ugly) back up data. Many times I feel the data is slanted to a specific outcome desired by the MTC.	-
16 It would be best to not get into detailed material just concepts and goals that are easily understood. The more detailed you get, the more you lose people. One effective display technique is a "gallery walk" successive displays of each layer of detail on display boards.	Provide summary
52 Executive Summary. Too often materials provided are information overload.	Provide summary
55 There should be NO "detailed material".	Provide summary
58 SIMPLIFY AS MUCH AS POSSIBLE LARGE VISUAL MAPS OF AREA NOW AND LATER preferably enlarged photos of area with overlays	Provide summary
11 Present local programs sponsored by the League of Women Voters of Diablo Valley.	Through community orgs.
12 Have transit planners present details to neighborhood homeowners' associations (Pac Hts, etc.). Look on list of SF Planning Departments neighborhood organizations list Planning Department uses to notify public/interested parties on new developments.	Through community orgs.
21 Televised presentations on a public access channel as a regular scheduled time, much like San Francisco's SFGTV, but possibly on a shared channel with other state/regional govt. organizations	Use local media outlets
67 Community access TV	Use local media outlets
77 It would be extremely effective to have presentations on local PBS stations at a convenient time and repeated at least once a week for one month.	Use local media outlets
85 Summarize high points in free newspapers	Use local media outlets
103 The occasional investigative news reporting	Use local media outlets
135 Radio interviews	Use local media outlets
143 Via news programs	Use local media outlets
145 Newspaper inserts	Use local media outlets
156 Use of PBS or 30 min weekend news program.	Use local media outlets
201 Provide presentations on CABLE tv with many replays and also make available via the "On Demand" feature of CABLE.	Use local media outlets
72 Also the local newspapers are a good source for getting out material.	Use local media outlets
3 DVD	Use video: DVD, etc.
26 DVD	Use video: DVD, etc.
31 Online videos that could be viewed. I've seen this sort of thing from other areas on YouTube.	Use video: DVD, etc.
51 On-line video or PowerPoint, which allows viewing anytime any place.	Use video: DVD, etc.
117 Larger issues might warrant presentations on DVD [to be distributed to interested parties].	Use video: DVD, etc.
156 CD &/or DVD. Consider having all the items of #12 at a local library for others? All the items in #12 are pretty good already, though.	Use video: DVD, etc.
160 CD	Use video: DVD, etc.
168 Video is actually a good way, didn't click it on previous panel and don't want to mess up survey by clicking back.	Use video: DVD, etc.
182 CDs DVDs	Use video: DVD, etc.
34 Video and live presentations are not good, because they can not be skimmed.	Use video: DVD, etc.
1 CD/DVD, podcast, tours by various modes (HOV/BRT, rail, bike/walk, ferry), TOD site visits &	Use video: DVD, etc.
interaction with transit operators & facilities. Move the data & visions off the page and into conciousness & sensory experience.	ose video. 15 v15, etc.
8 Reports and on-line powerpoints/pdf's	Web techniques
12 Play back videos or airing live via webcast.	Web techniques
9 Specialized websites set up purely for an issue	Web techniques
11 Online is the best - it wastes much less paper, etc.	Web techniques
3 Online video from youtube and slideshows online to download	Web techniques
7 I assume q. 12 meant at a standard, normal in-person meeting. but you should be e'ing the details to each participant with 2-3 questions (to see if the recipient has a clue) and that the recipient can respond to or pose questions about - IN EMAIL!	Web techniques
5 Detailed reports rather than short brochures	Written reports, w/details

13. Are there other ways to present detailed material? If so, please describe below.	
11 While I realize the world is becoming "e", I still prefer paper	Written reports, w/details
33 I do read the printed newsletter that is mailed to my house.	Written reports, w/details
171 Printed material mailed to me in advance	Written reports, w/details
188 Quartely mailings	Written reports, w/details

# 14. MTC would like to keep you informed of how your comments have factored into its decisions. What is the best way to inform you of MTC's actions? Select all that apply.

Method	Number of Respondents	Percentage
Email	1,305	93%
Eman	1,303	9370
Regular mail	409	29%
Audio of MTC Commission meetings archived on MTC's Web site	110	8%
MTC's Transactions newsletter	297	21%
MTC Web site	450	32%

1	15. Are there other ways you would like to be informed of MTC's actions? If so, please desc	cribe below.

Comment	Response Category
21 Bike orgs. EBBC	Community/activist org.
24 Notify the Sonoma County Bicycle Coalition. They will pass the info on to all members.	Community/activist org.
37 Neighborhood group meetings	Community/activist org.
61 MTC's newsletters should be delivered to churches for distribution at their weekly services.	Community/activist org.
146 Co sponsored or co shared info groups - pacific energy center, cross postings at YMCA, etc. Think related groups looking for common or just related goals.	Community/activist org.
2 Bay Area League of Women Voters periodic meetings.	Community/activist org.
10 Presentation with local group in our community - Chamber of Commerce or Rotary	Community/activist org.
57 Email providing links to website is fine	Email
53 Email for executive summary, link to web if I need more detailed.	Email
85 Email has worked fine with me.	Email
124 I am currently with AC transit email service is what I was ask to do this survey. So send email thru them.	Email
159 I don't think its realistic that the general public will go to the MTC's website to look for information.	Email
You have to reach out. Email for me, newsletter and snail-mail letters for others.	
160 Email is sufficient.	Email
164 Email notification of updates to the website, or email newsletters would be great. I dislike cluttering my mailbox at home, since I really feel like it uses too much paper, etc.	Email
171 Information on the web site is good, but e-mail notifications are necessary to let us know there's something new there.	Email
174 Email is best	Email
175 Sending email directly to group lists for groups which have expressed interest (the Silicon Valley Bicycle Coalition email list might be interested) and which may have members who are interested would broadcast the information more widely. I'd be happy to be on an "announcements" list for the MTC.	Email
13 It's all about email (if you update your website, send out an email). Welcome to the information age.	Email

15. Are there other ways you would like to be informed of MTC's actions? If so, please de	scribe below.
447 EL 11' ( ' EL D. L. D. L. C L. L	M 1' ' / 1' /'T'Y
47 Flyer public transit stations. Flyer Berkeley Bowl, cafes and other community areas.	Media: print/radio/TV
Good articles in the press are often the best; cultivate local reporters, clue them in to cutting-edge activities	, Media: print/radio/ I V
nd let them dig up local reactions to MTC activity.	M - 1: / 1: - /TV/
Press releases to local newspapers.	Media: print/radio/TV
News media coverage	Media: print/radio/TV
2 Media press releases.	Media: print/radio/TV
6 Public forum on local public TV.	Media: print/radio/TV
5 Community access TV	Media: print/radio/TV
ARTICLE in Paper "MTC is going to provide more funds for roads" This would get attention.	Media: print/radio/TV
3 Press release	Media: print/radio/TV
5 Local newspapers	Media: print/radio/TV
Newspaper articles. Seems all we do is plan and we should be reminded of the accomplishments made om previous planning efforts.	Media: print/radio/TV
7 News stories on T.V.	Media: print/radio/TV
8 Articles in free nwspapers	Media: print/radio/TV
newspaper press release	Media: print/radio/TV
Newspaper articles	Media: print/radio/TV
8 Newspapers	Media: print/radio/TV
02 Newspaper ads, onboard ads	Media: print/radio/TV
77 Keep me up to speed on project status and next meetings discussing the matter by taking out a regular pace in the READER or the EAST BAY EXPRESS.	Media: print/radio/TV
23 Radio or TV announcements	Media: print/radio/TV
25 TV & Radio	Media: print/radio/TV
33 I'd like to read it on the front page of every newpaper, but until I do, I believe that we will follow the time route as the USSR.	Media: print/radio/TV
35 Short local newspaper article.	Media: print/radio/TV
44 article in local press	Media: print/radio/TV
52 In the Mercury News.	Media: print/radio/TV
57 Radio, newspaper, Road Show column	Media: print/radio/TV
52 Radio	Media: print/radio/TV
56 Media	Media: print/radio/TV
77 NEWSPAPER /GOOD NEWS OF THE DAY	Media: print/radio/TV
78 Include relevant activities in paper.	Media: print/radio/TV
33 Newspaper	Media: print/radio/TV
21 TV News broadcasts	Media: print/radio/TV
News Media Casts and press releases	Media: print/radio/TV
In a bilingual newsletter	Misc.
Carrier pigeon	Misc.
As previously noted, call Rohnert Park City Hall.	Misc.
6 Watching the environment deteriorate and watching the buses run ever later and watching Bechtel grow nore profitable tells me all I need to know about MTC actions!	Misc.
3 Project Delivery Reports. Also lay out how long it takes to build a projectreally piss the public off.	Misc.
7 Explain to me how the Alameda County Transportation Improvement Authority fits into the scheme of sings.	Misc.
Replace "Transactions" with more detailed one or two topic news on hardcopy. This can be filed for urther reference more easily.	Misc.
I find the monthy Meeting letter to be an excellent way of "advertising" for any new sessions.	Misc.
In some cases, personal contact might help.	Misc.
6 Skywriters? jusy kidding	Misc.
2 How about a summary of all public input and resulting activity throughout the year added to your annual eport?	Misc.
3 Whatever the medium of communication, it should be available in multiple languages to meet the needs f the riders.	Misc.
94 Personal response to letters or email.	Misc.
07 You may also want to show me ads while I'm waiting for my movie to start, instead of taking	Misc.
neaningless movie trivia quizes about Tom Cruise's past films.	Miss
84 phone me up and tell me i've finally gotten through and people are starting to think that	Misc.

15. Are there other ways you would like to be informed of MTC's actions? If so, please de	scribe below
	Scribe below.
motorcycles are the total and complete answer	
85 Additional public meetings.	Misc.
89 Evening or weekend sessions in the most populous area, the South Bay, not just Oakland or SF too	Misc.
nard to get to during the days or early eveningsdue to terrible transportation.	) C
194 Please provide MTC staff contact info for inquiries and then, ask that staff acknowledge/respond to submittals.	Misc.
5i sorta don't care about your unilateral decisions that i can't affect. e me only if my input can possibly change the outcome	Misc.
8 The previous question stated "MTC would like to keep you informed of how your comments have factored into its decisions." REASONS for MTC actions need to be clearly made available to public. Local interests are NOT best represented solely by CMAs.	Misc.
11 Audio on MTC meetings is OK, but why not post minutes for somebody to read? This is only effective for those with internet connection anyway.	Misc.
1 Plans could have appendices of thiongs considered, incorporated and dropped with resoning	Misc.
4 Audio transcripts are awkward to review at one's own pace. Written transcripts are better	Misc.
2 Workplace bulletins	Misc.
83 Home telephone or cellular phone	Phone/fax
90 Phone.	Phone/fax
5 Again, if possible, flyers at BART stations, and other major piblic transit links. NOTE - 99% of the time, BART only prints information on 1 side of the paper, you could use the "flip-side" of their flyers at no additional "paper costs" (printing costs yes but no additional paper costs)	Transit vehicles, etc.
9 Flyers on current mass transit [buses, ferries]	Transit vehicles, etc.
131 Supply the buses with notices and brochures.	Transit vehicles, etc.
186 Bus announcements	Transit vehicles, etc.
34 Notices at public transit stops and facilities	Transit vehicles, etc.
64 You can have staff offer fliers at transbay bus terminal, and offer brief surveys there, too.	Transit vehicles, etc.
74 Announcements onboard transit vehicles	Transit vehicles, etc.
78 AC transit or BART email	Transit vehicles, etc.
81 Maybe some type of notice on the bus, w/a "take one" info pamphlet to keep us informed.	Transit vehicles, etc.
100 Post info in key transit areas, eg in transbay terminal and on BART trains	Transit vehicles, etc.
101 Notices on transit (bus, ferry, BART)	Transit vehicles, etc.
103 Info placed on BART or buses.	Transit vehicles, etc.
107 Communicate to me what is happening via public messages. I should be more up to speed on this information than I am on what's up with Brea on Desperate Housewives. Place adds on BART / AC Transit/MUNI in non-technical terms that Explain to me what is happening and how it will affect me.	Transit vehicles, etc.
135 Consider a brochure or one page 'detailed' handout in busses and on BART, Caltrain, etc.	Transit vehicles, etc.
138 Postings at bus terminal.	Transit vehicles, etc.
6 I prefer written transcripts to audio transcripts. It is easier to skip around on them. They should be on the website.	Web techniques
17 Audio with synchronized pictures of graphics materials online.	Web techniques
23 Email with a link to MTC web site is a great way to inform me. The email can be short, the web site	Web techniques
longer and with text, graphics, maps, video clips or whatever seems appropriate.	
27 Minutes of MTC meetings on line.	Web techniques
28 RSS feed of website would be nice, as mentioned earlier.	Web techniques
31 Again, the MTC website should have a user "sign up" ability for the public to register their email for whatever might be sent out by MTC. A monthly MTC email newsletter would be best and most cost	Web techniques
effective.	
70 RSS Feed!!!	Web techniques
76 Local transit agencies' websites	Web techniques
82 Publicize the MTC website. I didn't know it existed.	Web techniques
89 RSS	Web techniques
121 Website if you have a computer at home. if not newspapers ad	Web techniques
127 Podcasts not of the entire meeting but a summary would be far more likely to be listened to. Great to offer the whole thing, but I'm sure there'd be 10 times the interest for the abstract of it.	Web techniques
149 Podcasts of Audio, and/or video.	Web techniques
153 Add RSS to Web site if not already using it	Web techniques
155 Newsletter works if it is online.	Web techniques

15. Are there other ways you would like to be informed of MTC's actions? If so, please describe below.		
156 RSS feed	Web techniques	
170 Other options for the audio download other than the current real audio player, this system malfunctions	Web techniques	
and has ad-ware attached.	-	
172 About an RSS feed for these things? That's how I get most of my info these days. I didn't even know	Web techniques	
about "MTC Transactions" or of regular updates on the MTC website (511.org?)		
173 Use the MTC web site. People can get all of the information they want when they want it in one place, as	Web techniques	
well as a good way to offer feedback on ideas and issues.		
176 Post something to BATN.	Web techniques	
179 Video of the actions on the internet on the mtc website. just make a video upload to youtube and post it	Web techniques	
on the website.		
180 Online forum	Web techniques	
190 Podcasts of bay area transit topics	Web techniques	
1 Video update (think YouTube or MySpace) by MTC Director, Commissioner or Key Staff (Monthly or	Web techniques	
quarterly?) re: topics addressed, outcome, and next steps to focus on.	-	
3 E-mail linked to Web site.	Web techniques	
8 RSS feed (so interested RSS reader websites can link news you issue).	Web techniques	
7 Notice that information has been posted to the MTC website without a notification, I am not likely to	Web techniques	
check the MTC website	-	

16. What county do you live in? Please select one.		
County	Number of Respondents	Percentage
Alameda County	643	46%
Contra Costa County	182	13%
Marin County	44	3%
Napa County	13	1%
San Francisco County	141	10%
San Mateo County	68	5%
Santa Clara County	159	11%
Solano County	41	3%
Sonoma County	78	6%
Other, please specify	36	3%
Total	1,405	100%

17. How would you identify yourself? Please select one.		
Profession/Field	Number of Respondents	Percentage
Businessperson	254	18%
Concerned individual	641	46%
Elected official	39	3%
Environmental group member or staff	24	2%
Community group member or staff	76	5%
Government agency staff	245	18%
Other (Please be brief.)	118	8%
Total	1,397	100%

- 1 Comments: the first question said "select up to three", but it would only select one. This question #18 says change previous answers now, but there is no way to do so. Otherwise, good survey!
- 1 Thanks for fixing the problem with the first question. This is my second submission and I may have repeated myself or contradicted myself. Good luck!!
- 1 Transactions should be elimintated. MTC spends far to much money on glossy publications that go immediately in the recycling bin.

  10 I would dearly appreciate knowing the results of this survey, so I know that this won't be just filed on a shelf. And again \*\*\* THERE IS A PROBLEM WITH THE 1'ST QUESTIONS ... YOU ACTUALLY CAN NOT SELECT 3 CHOICES ... WHEN YOU SELECT CHOICE #2, THEN CHOICE #1 GOES AWAY!! \*\*\* Also, please note ... I'm going into the hospital next week for cancer surgery ... won't be at work for 2-3 months where I have received e-mail's from you ... Thank you very much.
- 10 Thank you for including me
- 10 The "search" feature on the MTC website is TERRIBLE and seldom yields useful results. Staff memos on MTC actions need to be more retrievable by topic, in addition to by archived meeting dates on the audio link.
- 100 Thank You for asking!
- 101 I would like to see better coordination between intersecting transit systems, such as AC Transit and BART. Also, informing BART passengers of service delays BEFORE entering the station and paying the fare would be a great improvement over being held hostage high on a track between stations.
- 102 I appreciate MTC's attempt to get individual concerns heard. It is difficult to get one's views and concerns about public transportation heard
- 103 Public should have had the chance to see and ride the new AC Transit buses before AC bought so many (if the chance was provided, it was not sufficiently advertised). Deficiencies in the new buses: 1. lack of horizontal grab bars make it very difficult for blind person to get to door or seats on a moving bus; 2. Stop request buttons are difficult to find and reach. The pull cord was much better; 3. Destination signs on front of bus are sometimes very difficult to read: purple or blue. They should all be bright orange or yellow; 4. Destination (such as Hayward BART or Downtown Oakland) should always be visible, not just presented about 1/3 of the time: Showing the major street traveled (such as International Blvd) when bus is at BayFair is practically useless.
- 104 Thank you for what you are doing for the protection and welfare of the riding public.
- 105 You are doing a great job!
- 106 (continued from beginning) How can I get a discount for COMMUTER CHECK if my employer is too small to invest in this program? There should be some benefit for those of us in this category too.
- 107 I hope that the AC Transit SF Bus Terminal receive funds from the 2 bonds voters approved in the election. There must be a way to have hybrid bus engines/natural gas/ or hydrogen cell fuel for buses soon. California is way behind in air pollution remedies and regulating low emissions low consumption vehicles, both private and public. BART has become filthy, crowded, unsanitary and frequently unreliable, especially East Bay Bart trains in the evening consistently run a small number of cars on evening trains. This is not necessary. They become overcrowded and terribly difficult to even find a hand-hold to remain upright.
- 108 Please give more money to AC transit. They need money to improve service.
- 109 If public transit were more reliable and more plentiful I could encourage my fellow workers to use it. As it is, they see me arrive late to work, or standing by the bus stop long after I've rushed off from work to wait for the bus that doesn't arrive. The bus needs to run more frequently and more reliably. BART needs to add more cars so that passengers can sit down during commute hours. Public transit needs to serve the needs of the middle class more if we're to get workers out of their cars.
- 11 Please support mayor newsom's investigation of the feasibility of making muni farefree, especially by infusing muni with additional funds to meet the righteous increased demand that would ensue.
- 11 Qustion number one says "choose up to three", but a radio box supporting one choice is provided, rather than a checkbox supporting three. This is such as blatantly obvious error it makes me wonder whether there is any QA done at all on this survey. Then question 16 says to change previous answers prior to submitting. If you use the browser back button to go back to change anything, all the previously entered selections are lost. This doesn't exactly inspire confidence in MTC as an organization.
- 11 Short Surveys are great! Nice Job.
- 110 Need to improve transit so it is more convenient and reliable
- 111 I have been very interested in giving my feed back on the bus line which I take everyday. I am willing to avail myself to you if you wish.
- 112 Thank you for asking me to take the survey.
- 113 I think it's a good idea to involve community groups, and I'd encourage you to include religious groups. As a theology student and part-time church worker, I can say that many in the religious communities are interested in issues such as caring for the environment (which public transit can help) and social justice issues (good, affordable public transit is a justice issue, since it can provide access to reliable transportation for people who may not own a car).
- 114 I like this survey; perhaps you should do this survey once a month.
- 115 More surveys like this are better than meetings.
- 116 None at this time
- 117 Thank you for reaching out. I travel through the transbay terminal to commute on a daily basis, but it is not practical for me to

participate in teh meetings there. I would much prefer that we had an option to dial into an evening meeting, or watch a replay of a daytime meeting, on our own schedule online from home. then provide a way to comment on what the meeting covered, say a survey like this. Thanks again.

- 118 Get BART and Muni to use Translink! AC Transit has done a great job so far. I can't wait until Translink is as easy to use and prevalent as the Washington DC Metro's translink type system.
- 119 The Line MA has only 5 west bound schedules. The latest one leaves at 8am from Union City BART, it is too early for Oracle employees.
- 12 I used to get Transactions but haven't latery. However, getting it via email notice is sufficient so I'm not worried about falling off paper subscription.
- 12 You can not select mulitple answers for question 1. That should be corrected. I said I would prefer day meetings, but if we want to involve more of the general public, then evening or weekend meetings are probably preferable.
- 120 Remember how MTC handled the Bay Bridge fiasco? Also, huge per commmute subsidies for water transit and distant rail to encourage sprawl (result is congestion and potholes).
- 121 Send out notices by email for all upcoming changes to the system and upcoming notices for meetings and discussions with place, directions, and time/date of events.
- 122 Thank you for soliciting input
- 123 Please provide more benches for people to sit on for riders waiting for their buses at the Transbay terminal
- 124 The computer has taken away my isolation, having low vision, walking difficulties and a slight hearing loss. Again, AC Transit has been very helpful to me.
- 125 No Comments
- 126 Wider implementation of convenient payment methods (like TransitLink) would be very helpful.
- 127 I live in Alameda. I work in San Francisco. The ability to get to and from work in a timely and safe manner is a prime concern.
- 128 Thank you very much for providing us this opertunity to voice our views! I appreciate the survey and the time put into it.
- 129 Thanks for asking!
- 13 Good luck with your public participation plan!
- 13 I believe the first screen said to choose '3' but we could select '1' option
- 13 The only other suggestion that I would make is to have these types of meetings on a Tue, Wed or Thurs. Some people are working 4 10's which means they are off on Monday or Friday. Also If the meetings were scheduled to start around 9:00 and wrap up about 3:00 I realize that is only about 4.5 to 5 hours of meeting time. Just a thought.
- 130 The Bay area public transportation system is pretty good but not of the standard that we see in Europe. We can do better than that.
- 131 Thanks! I really appreciate the outreach.
- 132 Thank you for your efforts in trying to capture the thoughts and imagination of public transit customers
- 133 Keep up the good work. Having MTC speakers doing outreach at community groups (ie East Bay Bicycle Coalition) is effective for idea exchange.
- 134 The MTC is a powerfull agency, they should work to combining all local transit agencies into a single system following the lead of Boaton, New York or Chicago. In the end I makes the transit spending determinations easier as there is only one agency to oversee, multiple agenies competing for the same monies are not in the communities best interest.
- 135 MTC could study why transportation projects costs are skyrocketing far in excess of consumer price index and encourage competitive construction practices.
- 136 As of my last inquiry, it was not possible to go from County Connection in Contra Costa County to Alameda County Transit busses. There was no common point. I would very much like to be able to go from Walnut Creek or Pleasant Hill BART to someplace and get on an ACT bus to Oakland or SF. Thank you.
- 137 To get pepople out of their cars, better transit services, and connections are needed, along with LOWER fares, better discounts on volume purchases/passes, more frequent in bus services, especially during commute times. What is NOT needed is a big Ad campain spouting the benifits of these services when the facts do not support them.
- 138 A.C.T. bus #54 has been late in the mornings more often over the last 2 months, I catch the 6:43 bus M-F and have been late due to the late a.m. 54.
- 139 Thanks for the survey
- 14 Keep it simple and straightforward. The public is SICK of glossy, costly meetings, etc... especially when potholes, signange, safety and mobility issues are seemingly never addressed to the satisfaction of anyone.
- 14 Thanks for looking for efficient ways to reach the public.
- 14 The survey would only allow me to choose one important issue (question 1 says choose up to 3). Would add: TOD and transit connections to the list.
- 140 I am staff to Commission on people with disabilities...therefore, I look for issues which effect quality of life for people with disabilities. (City of Oakland)\_
- 141 Thank you for this survey.
- 142 I would love to attend these meetings. I would do so as long as the public feedback received is taken seriously, and not brushed away.

If some actual progress was made because of these meetings, that would be even better. No one wants to take time out of their busy day, and ride a crowded, dirty bus across town, to attend a meeting, hear a bunch of people yammer on and on, and NOTHING is ever resolved.

143 You should implement Translink more quickly. No need to do it one agency at a time. BART is moving ahead with its own card because Translink is so slow and delayed. Big mistake.

#### 144 Thank you!

145 at any of these meetings, there must be people present who have the ambition, experience and authority to recognize and solve problems. a low level public relations associate may be able to smile and hand out pens, but knows nothing about scheduling, maintenance, road conditions, etc. that person can give me a feelgood answer, but it's a waste of my time to expect any meaningful change from that person.

#### 146 None

- 147 Although I reside in Merced County right now, my permanent residence is in Oakland, and I would love for there to be viable, efficient public transportation connecting the entire Bay Area.
- 148 I'd be happy to help out in processing these results and getting the public more involved in these important decisions.
- 149 Safety in your bus and bart services is premier, next to the quality and frequencys of your service--including transportation personnel on the front lines (where do you get these rude folks from???)
- 15 Good luck
- 15 On question 1, I wanted to respond three times as specified in the question, but each time I tried to add a response, the previous response was erased. Therefore, you have only one response from me to that question.
- 150 None
- 151 survey was too long almost stopped part way
- 152 I appreciate being asked about the type of meetings that would be most useful. One of the issues that needs to be addressed, especially for women, the elderly, and the disabled, are safety considerations when traveling on public transit.
- 153 Is it possible to get text messages sent to cell phones about transit delays?
- 154 Live in Solano County, work in Alameda County.
- 155 Thanks for reaching out
- 156 I would like to see the pre tax transit amount be baised on how far you commute
- 157 None
- 158 It is hoped that many people will provide their comments on this survey.
- 159 Implement "DASH" shuttle service in business districts that passengers can shuttle from place to place to shop, dine, etc. during peak times (8-5 pm or 10-2)designated areas for minimal fare (25 cents) as is done in downtown Los Angeles.
- 16 I hope this helps to counteract the pro-highway bias rampant in state and Bay Area
- 16 We're doomed. Doomed. A wider Caldecott Tunnel for a Better Tomorrow -- yes, MTC listens. To construction contractors.

#### 160 Thank you!

- 161 If the AC Transit meetings were held at 4 or 5 pm, I would be more likely to attend.
- 162 Let me reiterate that the BART trains are filthy. I was told that the trains are fumigated (LIE) cleaned (another LIE). I've gotten spider bites on the backs of my calves from the seats. Just looking at the interior conditions can tell you that they are NEVER CLEANED.
- 163 I forgot to say, I love indoor and SAFE bicycle accommodations. I usually ride everywhere the lately in bad weather I take the bus. But I love rolling my bike into a conference room. Suprisingly there is often enough room the most folks think its crazy.
- 164 Ride AC transit daily, BART weekly
- 165 Funds from the Proposition 1B bond must be used for redevelopment of the Interstate 80/680 interchange in Cordelia. This is a bottleneck that affects traffic coming to or going from every one of the nine Bay Area counties. It has been woefully outdated for more than 20 years, and its replacement is long overdue!
- 166 I have none at this time
- 167 Thank you for your interest!
- 168 Disscuss in email the results of public meetings on new ferry locations in West contra County!
- 169 I would like for you to reinstate the disabled pass for transbay riders.
- 17 As a transportation professional in the Bay Area I would recommend that MTC first began any effort by educating the public a little about what MTC does. Many every day people don't know, and if they knew would probably have more input to give. In addition, I would saturate the media with as much information as the budget will allow (using as many different, if not all of the different forms). However, it does not have to be elaborate, just informative. The more ways the message is relayed, the more people you will reach. Radio is also a very good way to relay a message or a call to action. Keep it brief, but informative. Afterward, show people in some way that their participation counts and that in some small way what they have contributed matters. Thanking them sometimes is all that is needed.
- 17 Want more emphasis on biking to reduce auto congestion.
- 170 None
- 171 Thank you for letting me have some input.
- 172 The reminders at posted at Transbay Terminal help, too. I like the supervisors more present and the updated electronic message

#### board.

- 173 I'm glad you have a box, becuas there are times when just checking boxes is insufficient, and leads to the wrong conclusion.
- 174 Thank You for allowing my imput
- 175 I'm glad you provided this survey. And I'm glad I signed up for AC Transit News, which is how I was directed here.
- 176 No suggestion at this point
- 177 Well designed survey.
- 178 I will not be attending any meetings.
- 179 Your one line text input boxes are a bit on the short side, as that last answer illustrated.
- 18 Although I live in Solano County, there is not sufficient convenient transportation from Solano into West Contra Costa County. I would use, if it was available.
- 18 Publish in Chronicle/Examiner, Sunset or Richmond Review, Noe Valley paper, etc. Also in Asian Week, major Asian papers, Spanish, Russian, Chinese, Japanese, etc. Hold meetings in large school auditoriums in the neighborhood, Golden Gate Park 9th & Lincoln building, Marina Middle School auditorium, Cow Palace, City Hall rotunda, public library auditoriums.

#### 180 N/A

- 181 Thank you for asking
- 182 I got this survey because I'm registered with AC Transit for updates. I have absolutely no idea who you are.
- 183 The new buses are too small. Why is it Line 235 gets the new longer bus and Line 212 gets stuck with the short bus. There seems to be a lot more riders on 212 as opposed to the 235. Everyday we are packed and have to stand for most of the trip.
- 184 Can we get a bike shuttle running from North Berkeley Bart to the Transbay terminal. We need something as the bike racks are increading full in the morning and evening. There is a bike shuttle from mcGarther, but its too far for us in N Berkeley, El Cerito and Albany, thanks
- 185 We need to abolish all MPOs, and return to our free-enterprise roots. I'll take Adam Smith any day over Karl Marx.
- 186 Where does lowering the fares factor into this? We voted in bonds and funding for the Bay bridge, BART, etc, but I see no results for these money measures. Things are getting more expensive, unkempt, and more problematic. Most people do not see where the money went to >>> other than into the same officials' salaries.
- 187 I would hope that any meeting would fully take into account any concerns that are brought to whatever forum. If anyone has noticed the cost of transportation is still going up with very little improvement. I have always supported public transportation, but I am very tempted to get into my car and sitting in traffic.

#### 188 N/A

- 189 My main concern is the service levels of the bus that I take and also the actual bus that is used for my run. I mainly take the FS. This bus is often behind schedule in the evenings and despite being a bus with good ridership we often get inadequate size buses and people have to stand. I think this route could support 3 trips an hour
- 19 Have better coordination between transit carriers in regards to time i.e.schedule meshing
- 19 Transit connections between Oakland and San Jose need improvement. Amtrak is great but it takes a long time due to freight traffic. Need carpool lanes extended through Milpitas to SJ.

#### 190 None

- 191 Reliability on routes #51 and #72 and #72M is EXTREMELY poor in the service of AC Trancit at Berkeley. Buses are NEVER on time; and in ocassions you can wait MORE than 30 minutes for buses that whould be passing every 15 minutes!!!!
- 192 I am extremely would like to see a bullet train from Sacramento to San Francisco.
- 193 Bicycles can really help with congestion. Short frequent trips by bike can help everyone. We need dedicated space and access to public transit.
- 194 Thank you for providing this survey. I look forward to ansering more transit related surveys in the future.
- 195 Postings at main bus terminals are the best way to inform the public about what's happening with public transit.
- 196 Please read comments above about AC Transit M line.

#### 197 N/A

- 198 I want Berkeley student discounts for BART!!
- 199 I believe that most of the Measure 1B funds should be spent on transit. Fix the highways we have, and do not increase lane capacity any more. MTC should strive to allocate transportation funds so as to minimize greenhouse gas emissions. It is a mistake to spend a half a billion dollars on a fourth bore for the Caldecott Tunnel. MTC should use Transit Demand Management techniques to reduce congestion at the Caldecott Tunnel. Institute a toll at the tunnel. With FastTrak it is easy to do. We must reduce our auto use so as to reduce carbon dioxide emissions from transportation. Congestion is a good thing since it will encourage people to get out of their cars. Bus service should be greatly improved. Bus stops should be properly maintained. MTC should see that there is a bench at every bus stop.

#### 2 N/A

- 2 Thanks for an interesting survey. I'll look forward to future installments.
- 2 TOD & transit solutions including cost-sharing of private jitneys to BART from apartment, office, or mixed use areas would be facilitated by an MTC obundsman for Public Private partnerships
- 20 Question 1 didn't allow me to pick more than one option.

- 20 The MTC needs to review its mission vis-a-vis the environment, conservation, and global climate change, becoming more focused on eliminating our dependence on single occupancy vehicles and fossil fuels.
- 200 It's hard to get people to participate when they don't perceive an immediate threat or benefit, especially when the issue is complex.
- 201 Presenting yourself at community faires, farmers market's, or other local activities would allow us to have one on one time with an MTC staff member.
- 202 Thanks for doing this. It is important that we work together to solve this growing problem
- 203 Will I get a copy of survey results?
- 204 None.
- 205 None
- 206 The bus in my neighborhood that I took was discontinued several years ago. The only way I can take the bus is to drive to it and park on the street. I sometimes do this but it seems less than ideal. A smaller bus would have been another alternative to discontinuing the bus but this was not done. More people would also have taken the original bus if it had gone to a more central location but it meant transferring no matter where you wanted to go.
- 207 Thanks for the opportunity to respond, and for having enough open-ended slots!
- 208 Group I belong to: Sustainable Moraga
- 209 I find that the bus drivers who do show up are often very courteous and timely, but many times bus drivers who drive the morning and late afternoon "school" buses are insensitive and downright unsafe. My 3 year old child has fallen down on the bus as I was putting my fare in the box and holding the folded up stroller because the bus driver didn't even wait for me to seat him. This has happened on more than one occasion and has made my child fearful of getting on the bus.
- 21 My biggest concerns are the continued subsidization of auto use, and suburbanization and low-density development, through transportation and other infrastructure funding. A greater share of transit funding should be returned to the urban core, to public transit. Thank you.
- 21 Pinole Valley access to BART is shameful.
- 210 I consistently use three of the regions transit systems (ACtransit, bart, SF Muni). In 14 years, I have almost always transcended boundries from one agency to another (Muni, CalTrain, ACTransit, Bart, GGT). Many commuters work in a different county than they live in, so making the varied systems work more like a single system would have the greatest positive impact on ridership and satisfaction. As a simple challenge, I suggest that you and your agents go from Alameda (City) to The San Mateo County Fairgrounds (or the surrounding area) and back for thirty consecutive days using only public transit agencies. No cabs or hitch-hiking allowed: :) Thank you for reading.
- 211 Make transit equal to cars in service, noise, seating, interchageable fares/transfers and then hype up the benefits of no parking, no tolls, no waiting in traffic, more relaxation, more time, more sanity and less soldiers per gallon. Consider merging all bay area transit agencies into one. Consider rail in Marin/Sonoma, etc. Make transit equal to cars.
- 212 Thanks for all your hard work! I'd like to see trains on the old bay bridge again, since the new bridge won't support any.
- 213 Teleconferencing would be advantageous.
- 214 Thanks for giving us an opportunity to give input. I work for a NP org., so am not to give political opinions. Transit is not strictly political, so OK to do survey!
- 215 Good luck!
- 216 We need to keep the pressure on people to try public transit at least a couple of times a year, eg "Spare the Air" days, etc. MTC also needs to do what it can to help with parking problems that affect BART ridership. MTC might do a campaign to get people to use alternative transportation, and some sort of a raffle for those who do each month.
- 217 Get one ticket for all transit providers in 7 counties such as Zurich, CH does. They have over 40 ind. transit agencies with one ticket!

  218 It would be good if all the transit agencies in the Bay Area collaborated on improved public transit. They seem more inclined to compete for scarce resources.
- 219 More bus, less bart
- 22 It would help with these inquiries to have a statement up front about how long the survey might take to complete. Thanks for asking.
- 220 Public meetings are hard to attend, but online communication is the best for me.
- 221 Please connect BART and VTA Light Rail ASAP!!!
- 222 Thanks!
- 223 Throw the survey away and do what you want anyways.
- 224 I think you need to raise the gas tax, people will never convert to public transit unless it cheaper than a car
- 225 I would support a gas tax, even if it's just a few cents it doesn't need to be 10. But 2 cents a gallon would raise a lot of money without such a significant increase in overall gas prices.
- 226 N/A
- 227 Closing our borders to illegal aliens would limit and even reduce our transportation problems from future escallations.
- 228 We need to get people out of cars. Improving biking facilities (for transportation, not recreation) and increasing the gas tax will help!
  229 None
- 23 No aditional comments.

230 This survery is a good idea, but hard to locate. The URL is too long to use from printed or radio suggestion. Surveys should be easy to find and easy to follow up on the results.

231 N/A

233 When did the MTC come into play and why was it established when we already have the VTA and Caltrans. This seems to be just one more government burden on the taxpayer. Why don't you educate me about what the MTC is responsible for and where the funding for this organization come from.

234 I think the Bay Area has fallen behind significantly in coming up with cutting edge ideas or even matching other regions in transit efficiency and in some areas effectiveness. I know this from significant experience in other regions.

235 Thank you for taking the time to allow me to express my comments.

236 I want to see high gasoline taxes to finance roads that are as good as those in France and Germany.

237 Thanking for providing me with this survey.

238 All MTC transit projects should include how many vehicle-miles from people with cars will be reduced. Discussions of how to make diamond lanes more effective like increasing evening hours to 7:30 or 8:00 PM (I-80 eastbound is a zoo at 7:10 PM when diamond lane hours already stop). And the diamond lane going westbound I-80 is often a mess in the morning due to a short 0.25 mile merging area. This causes lots of unnecessary pollution with traffic stalled back to Asbhy. CalTrans ignored my e-mails asking about this.

239 please, please, please provide OPERATING funds to the transit agencies!! We have new buses that run once an hour.. an embarrassment to the region, state, and country. People would rather ride in a 50 year old bus that comes by every five minutes than a new bus with an untenable hourly headway!!! thanks for the oppportunity.

240 It is ridiculous that bureaucracy and ideology, complex laws and regulations, and disagreements have combined to create virtual gridlock in travel, transportation and transport, severely impacting the economy and people's lives. It is essential that a common-sense solution that does not force people to travel in ways/times/methods that they would rather not use or are inconvenient to them.

241 None

242 Please put more vehicles on the fwys/xpwys at commute hours in the diamond lanes and maybe more people will use public xportation. Thanks

243 Please raise the gasoline tax! It's time be addressed our addiction.

244 Thanks for having this survey.

245 Thank you for the survey.

246 I keep asking why there is no public transportation from Solano Co to Sonoma Co and from where I live in Petaluma to where MTC is in Oakland. apparantly you don't want to be accessable to people who live in Petaluma.

247 With reference to an early question: My major concern is finding ways to make transit affordable for all, including the poorest among us. Transit is such an important part of our environment with significant impacts on everyone that it should be a free service in all Counties. Thank you for this opportunity and I hope to see changes in public participation methods in the future.

248 I know bus shelters are expensive, but I want to know whether there's one contemplated for Pierce and Calhoun in Albany 249 Please stop giving funds to AC Transit for inaccessible buses, the Van Hool company does not make accessible buses, and MTC provides the funds for these buses.

25 MTC does not focus on seniors...disabled is not enough.

250 County Connection would be my service provider & it continues not to run service early or late enough or frequently enough during peak periods to get me to and from work for me not to have use my car. They frequently have buses that don't show up at the scheduled times with no way of contacting patrons trying to get to there places of business or work within a reasonable timeframe. This really needs to be addressed!

251 The car is the most dominant form of transportation. Don't expect this to change except in the heavily density areas. Every thing possible must be done to enhance the efficiency of the auto traffic. This idea goes against the established view who think that they can "drive" people out of their cars. Businesses locate themselves along the busiest roads and expect the government to hang up traffic lights at tax payer expense to make life convenient for their customers while making the busy roads a nightmare for the people trying to get through the area. One thing that I tried to say earlier in this survey All traffic lights must be computer controlled. If you need a traffic light then tie it in to a comprehensive system not just hang it on a poll as we do today. We can cut down on the traffic congestion, pollution, time, and cost by making sure that motorists get to their destination as quickly and safely as possible.

252 When I mentioned this survey to a friend, she said, "aren't all their meetings up in Oakland/Berkeley?" I agreed that was my impression. In former questions, I tried to indicate that I'd be willing to travel from San Jose to Oakland as long as the meeting was on a weekend. But I'd much rather that the MTC rotated its meeting through the various counties it serves. Then I could come on a weeknight. 253 Thanks for asking.

254 THANK YOU FOR THE IMPACT ON THE BAY AREA TRANSIT. SHORTLY AFTER I RETIRED MY HUSBAND AND DAUGHTER AND I WENT TO FRANCE. PARIS WAS JUST LIKE SAN FRANCISO--- IT WAS EASY TO GET AROUND WITH OUT A CAR.

255 Note that a previous question asked what county I live in (Napa). I work in Sonoma County though.

256 Embrace and encourage land use planning that obviates the need for vehicular commutes. Embrace and encourage development of localized economies and adoption of relocalization models.

257 This survey was a good idea. Thanks!

258 ----- did i mention motorcycles?...

259 MTC's outreach is really poor considering it represents 9 Bay Area Counties and over 6 million people. Its decisions impact several million more people when you consider those people traveling to work from outside the 9 counties and the visiting tourist and goods movement providers and others. You really need to work hard at continuous outreach on every major subject that gets on your agendas. There are too many problems and needs that span multiple jurisdictions within the 9 counties. People are really frustrated and angry.

26 I am retired, in poor health, don't like driving any more than necessary, but don't want to move away from the Bay Area. I'm buying my own home, but can barely afford to live here.

260 Reduce your dependency on the "Market" be community based.

261 None at this time.

262 I resent very much that the last few sets of public meetings were held A) during the day 2) in difficult, if not dangerous, Oakland MTC Center, and 3) that being so close to the Liberal Berkeley Brainwashed kids, makes their organized input to MTC actions entirely too skewed to their local needs and not those of those of us who work, need to drive a lot, and keeping saying each that Transportation is the region's #1 concern. MTC is NOT addressing transportation needs due to this skewed, one-sided, student/enviroNazi input. The rest of us are stuck in piss poor transportation situations because MTC is not getting the influencing it needs from people who work and cannot afford hours-long transit trips to/fro. The rubber tired car/van/suv etc is where the need is, not subsidized rail. Let us come to the meetings...make them available for us.

263 As the regional MPO there should be HUGE emphasis on improving public transportation and decreasing the single occupancy vehicles and sprawl that we are now faced with due to lack of regional planning, cities should be required to implement/contribute to improvements as part of their devleopment with stiff penalties for those that promote otherwise, appropriate density infill should be encouraged, and cities should be rewarded for projects that don't increase vehicle traffic (better yet decrease it), get people out of their cars! more work should be done with caltrans (which is theoretically our ca. "transporation" department, but they don't fund their bike/ped or train programs as they do their vehicular programs, i could go on...

264 I woprk in a different county this is important for my commute

265 When do you get back to me on how this survey goes? where's the feedback? whats this box got to say to me?

267 None

268 Thank you for doing the survey. Please cut off funding to VTA and SCC if you can.

269 Information sent to colleges would also be nice - many of us are college students.

27 I am very interested in seeing a serious effort made to re-establish Ferry Service between East Bay Cities, San Francisco and other destinations. The process is taking too long and seems to be aimed at commuters from the outer bay area rather than people who have chosen to live closer in. The ferry should not be pursued as a mode to compete with automobile drivers. Instead, it should be looked at as a mode that will generate its own following, many of whom will begin their transportation pattern without ever making a commitment to the automobile (people who are in early college or late high school). We should think of the bay as a way to convey people from one area to another without paying the cost for roads and bridges. Much more should be done to improve rail capacity. The Bay Area needs to grow up and learn from its neighboring cities (Tokyo, Hong Kong, New York, Boston, London, Paris etc... We are still well behind these more experienced and sophisticated places in terms of transportation.

270 Thanks for the chance.

271 Am primarily concerned and affected by ac transit

272 It would help immensely if public transportation in outlying areas operated on schedules that allow WORKING people to get from their homes to their place of business without the use of a vehicle.

273 I think it is critical that facilities for non-motorized transportation and public transportation be considered and funded at a higher level. We will NOT be able to address the transportation needs in the bay area by continuing to focus so heavily on how to move more motorized vehicles in our area.

274 Thank you for the opportunity to participate in this survey.

275 I have been paying for BART for over 35 years. I think it is overdue in Antioch.

28 I see all the different issues regarding transportation as critical to a healthy lifestyle now and in the future.

29 You can also post information about meetings on trains and buses and those larges signs on the Bay Bridge. The Alliance forwards a lot of notices that are useful for me to forward to the employers and developers.

3 More one on one attention and outreach to smaller counties.

3 My responses are those of me as an individual. I was not trying to describe how you might need to operate to adress all the multi lingual and perspectives involved

3 We appreciate you efforts to reach this far north. At times it seems that our concerns don't seem weighty enough to be heard.

30 N/A

31 Dedicate routes for bicycles and pedestrians only with no through automobile/SUV/truck traffic (except for commercial vehicles or handymen's trucks). Other routes for cars. Safety for pedestirans and bicycles should take first priority along with mass transit. Develop a subway network like London or Paris where the mass transit isn't hemmed in by cars.

32 Thanks for asking. Please share the results

33 I am disabled

34 Please make mass transit a high priority in transit funding.

- 35 Energy is going to be an increasingly important issue in transportation as we go forward. MTC must continue and expand their role encouraging alternate transportation.
- 36 Thank you for the opportunity to participate.
- 37 If I could get a bus that didn't require me to change at Hilltop and take an hour, I would take it to work.
- 38 MTC should be exploring more ways to use congestion-based pricing to manage congestion and to pay for additional services. Congestion-based pricing establishes a price for a scare re3source and results in more efficiency n the transportation system. MTC should do all that it can to increase efficiency before making costly additions to physical capacity.
- 39 The size and comprehensiveness of your outreach program doesn't much matter. What the public in general thinks doesn't matter either, because until someone is brought up to speed on an issue his or her views are often not well considered. What does matter is is the quality of your decisions...and it's clear that to optimize that quality you often need input from knowledgeable outsiders.
- 4 I think it would be good if MTC sent info to workplaces to then share with employees through company newsletters, bulletin boards, etc.
- 4 MTC meetings seem to be more about what's already been decided, i.e. the public really has not say in anything. You have the process all done and take public comment because you are required to by law. These meetings, while are required by law, are a real waste of taxpayer dollars. You don't need to provide so many options, such as bus passes, etc. to meet the requirements of the law. Stop wasting our hard earned dollars on catering to a few people and spend it on the roads where we voted for it to be spent.
- 4 You MUST figure out how to get more than the usual suspects to participate!
- 40 None
- 41 I appreciate the workshops put on by MTC, but please show restraint in providing perks to attendees. It makes a bad impression when every attendee gets expensive color spiral-bound books, tote bags, free lunch, etc. It looks like you are squandering taxpayer money, which looks particularly questionable since you're the money managers for transportation in the Bay Area. I do public outreach to people who are desperate for paratransit and senior transit, and the money I've seen you spend on one workshop could provide a lot of rides for seniors to medical appointments.
- 42 Please post the results of this survey online.
- 43 I work in Oakland, and take public transit to get here. It is financially a better proposition, though a slower process. It would be nice to keep it a financially better while making it faster.
- 44 You need to involve more people than just the activists
- 45 We need more \$ for public transportation-especially busses and less for trying to build more roads, which will NOT work!!!!!
- 46 The State of California needs to have a STANDARDIZED and SAFE bike lane system. The current white painted line on the pavement is nearly pointless. SAFE bike lanes offer the public quiet, inexpensive, pollution free commute ability while affording exercise & thus fewer medical problems at the same time. THE KEY IS THE WORD "SAFE." Most "bike lanes" are not safe and go unused for that reason.
- 47 Thank you!
- 48 In person meetings tend to get feedback from people who don't have other responsibilities--working full time, family, etc.--and the results of these in person meetings never seem to be distributed to those of us who are interested & wish to participate, but can't participate in such a time-consuming event as an in-person meeting.
- 49 I think the MTC needs a way to back off of big expensive projects that have major political support but for which other reasonable alternatives were never really evaluated. The project selection process is somewhat corrupt.
- 5 Building more freeways is not the answer. A mass transit network seems to be the only viable answer at this time.
- 5 The first question wouldn't allow me to check more than one item even though it was supposed to allow up to 3. I listed them as best I could on the one line available under "other".
- 5 When is the MTC going to step up to the plate and point out the ridiculousness of the SMART rail proposal?
- 50 When considering traffic reduction, please don't forget bicycles as a means of transportation. I commute by bicycle, rain or shine, 15 miles each work day. Many do, see [Web site available by request] for examples.
- 51 I don't usually go to MTC website. MTC should work to increase gasoline & diesel taxes and subsidize more public transportation to give people incentive to drive less. Spare the Air days should be morning commute hrs only, not all day.
- 52 Thank You for the opportunity! Are you HIRING?
- 53 Thanks for asking
- 54 I appreciate your efforts at outreach. Other agencies should try as hard.
- 55 Thank you.
- 56 MTC should try to get the bike coalitions aligned and start earnestly working on improving bike trails, bike access to bay bridges I ride my bike to work....and there's only a short period where I have to be on the roadway, and despite that, automobile drivers are still rude & reckless toward me as a cyclist; they are astoundingly ignorant of bike-road laws. Americans are getting fatter at the same time destroying the air; bikes go a long way in alleviating both problems.
- 57 Thank you for your attention to these issues
- 58 I think MTC needs to find an effective way to get input from the transportation business sector in the greater planning and programming process. Perhaps forming alliances with organizations such as Bay Area Council, Bay Planning Coalition, etc. might provide an entre to this heretofore rather reclusive and reluctant sector?

- 59 Too many people do not understand the hierarchy of MTC with other agencies. It becomes difficult to follow who is the ultimate decision maker in funding decisions.
- 6 MTC...GREAT JOB!!! Hemminger for President ;-)
- 6 Question #1 says that I can pick up to 3 transit issues, but answer selection limits me to only 1 issue.
- 6 Question 1 would not allow more than one choice.
- 60 I would like to see MTC and other transit related agencies CAL trans, Amtrak, BART, etc be accountable to the public and state dollars and get things donev not just in Lafayette and Danville, but all over fix the intersections where there are 10+ accidents a year, install flashing crosswalks ifo every school, insure our seniors and the routes they most frequently travel have been evaluated and improved so they are able to travel easier and w/ more reliability and safety. I am tired of potholes and crappy roads....for the amount of money the dollars represent, we should at least be able to travel w/ some certainty that we wont have to get a wheel alignment every 90 days.
- 61 MTC needs to do more to improve reliability of Muni service and bus service on AC Transit.
- 62 Please check out our website.
- 63 I am a BCDC Commissioner
- 64 Thanks for all your hard work....
- 65 Where & when will you show results of your survey?
- 66 Using cell phones on MUNI should be banned! ANYONE caught using REAR doors to enter busses should have to do community service and pay a steep fine. These people are anarcists!
- 67 I hear lots of people wanting to densify Alameda. Have any of them ever asked you for a new bridge or tube. What did you say?
  68 Who benefits from public transport? I think everyone employer, employee, public in general (eg air quality, energy conservation).
  Therefore cost of public transport should be born by general fund. Imagine how traffic congestion would change if public transport were freely available and would be of good service
- 69 Narrated explorations of areas in the region, perhaps by bus, with a group of interested citizens, officials, planners, and interretive observers, followed by facilitated dialogue could really expand an understanding of MTC's perspective and process. It would allow interested citizens to see how MTC views the region and understand the biases and constraints of a large, powerful, agency with little direct connection to individuals.
- 7 Create financial incentives for employers and employees to change work hours to swing shifts and night shifts.
- 7 I'd like to see MTC (and all transit agencies) revamp their community advisory groups to have them be comprised of advocates who can really work on issues affecting their communities, rather than just having these groups made up of individuals who are willing to serve but don't actually do much. This would involve MTC going out into the communities and talking to the leadership, and making a commitment to create Advisory Groups that are effective.
- 7 There does not seem to be a way to choose more than one answer for the first question, even though it says one may choose three 70 Thank you
- 71 I live in an area that is not covered by mass transit. How about meeting in my city?
- 72 Thank you
- 73 Your surveys are consistantly biased, and therefore irrelevant, as you never include road-building or bridge-building options within the choice options of your questions. The vast majority of people are motorists, not transit users. Your approach to surveys is profuoudly dishonest.
- 74 I would like to see alternatives to automobiles. safer roads for bikes, signals sensitive to bikes to turn for them, lanes marked with space for bikes on turns,... i would like people to realize that bikes are for transportation not only recreation, and that using them has less impact on roads and improves health. new roads in santa rosa, like hwy 12/ farmers lane onramp, were built with 2 right turn lanes cutting off sidewalks and bike lanes to enter the freeway, situations like that should be uunfathomable for new road designs, i recently went to palo alto, i was amazed that hwy 280 has 6 lanes in each direction in some places, where No one lives. Here in the north bay, 2 lanes each way on 101 in the midst of engorged popul; ation. Who greased whose palm to pave that road? trains, please, and with space to carry bikes for getting to and from station, thanks
- 75 Pretty good survey. A suprise.
- 76 Good Luck
- 77 This survey form functions only if "cookies" are enabled in the user's browser. (Otherwise, you never leave the first page.) But it provides no diagnostics or warnings about this requirement. This is Mistake #1 of sloppy Web design. ALWAYS test and warn about cookie requirements -- or better still, eliminate them. Thanks.
- 78 Please make sure that whatever communication methods are selected by MTC must be accessible to people with mobility, sensory and cognitive disabilities.
- 79 Thank you!
- 8 ----- think motorcycles as the solution for everything: parking, fuel use, hwy congestion, eliminating an extra caldecott tunnel bore, etc
- 8 Good luck.
- 8 Please note that the first question, which indicated i could choose up to 3 responses, only allowed 1 response.
- 80 Call for total abolition off all new hiway expansion, we have enough- they more that are built the more congestion=greenhouse gasses

we produce= time to expand pub. transit only=the big one is coming.1950's views are dead -wake the hell up!

81 I use public transit exclusively and so does my husband. I am a senior center director for 30 years so I know a bit about senior and disabled transit issues.

82 Thanks!

83 Nationally how do you rate VTA. Why has there ridership declined??? Where has this been told to the public???

84 I don't own a car, and walk or bike for most of my transportation. Better bicycling conditions, including intermodal access on transit, are my top priority.

85 Thanks for the opportunity

86 The process is badly broken now with people mainly wanting to return to the 19th century with obsolete, little used transit. Almost nobody in the meeting is interested in options for the 21st Century. Almost all of the comments are based on false theories that have been long disproved. Almost none of the comment present anything that can decrease congestion and its associated pollution increase. Almost nobody is presenting anything that is a practical solution for the present and the future.

87 I appreciate your efforts to keep the community/public informed on transportation issues and MTC's role in addressing them.

88 MTC needs to concentrate on alternative means of transportation

89 an excellent tool to obtain information

9 I would like to thank whoever put this survey together. It was jsut the right length, good questions, very easy to use. This is the way that things like this should be done. Hopefully others will follow this lead. After all we are in the 21st century. We should all be using the electronic format. Just my thoughts. Thanks again.

9 Keep up the great work!

9 Most important for mtc should be a single cashless ticket system, similar to fastrak

90 I would like to know what MTC thinks about the costs and benefits of free Muni in San Francisco.

91 Thanks for asking.

92 MTC should perform regional transportation planning and not just taking a county transportation plan and folding it into the MTC plan. How many more people can we fit into the Bay Area? From a national security / natural disaster perspective I feel we are setting ourselves up for failure at the next earthquake / or act of terrorism. When will the CEOs commute to their "Tracy facility" from their Los Altos Hills homes? When will business embrace real flex time to reduce the commute congestion. We managed to eliminate the rail heads in SF, San Jose to only have trucks congest the freeways. We spend so much money on freeways (originally for national security) we expect them to be maintained for free. The mantra is that a choice must be provided for transportation. Well if the greenhouse impact raises the costal waters, there will be no choices. Land use, population, the economy,the environment, transportation and national security / disaster recovery must be collectively addressed in the equation and not separately. (I feel better now!) Thank you.

93 I have a key priority issue for MTC. Please, PLEASE work to develop a Single Card - like Translink - that will work on ALL BAY AREA TRANSIT systems. One Card is the only way to go.

94 The safety and convenience of walking and bicycling should be given much higher priority.

95 You're welcome

96 Buses are cleaner, newer, but fares are higher - all in all, a good deal. Some line consolidations seem to ne working. My main annoyance is buses that just don't show up, having to wait for the next bus. Happens at least 2-3 times a month, usually when it is raining. Buses 12 and 57.

97 Its worth the time thank you & have a nice evening...

98 I first rode Golden Gate transit when I was in high school (1970) and I still think their drivers are arrogant and a danger on San Francisco streets. I have ridden the B, N, K, and local line 13 since 1981, and I dearly appreciate the AC Transit trans-bay service. The drivers on the B and N lines are generally good natured. The MTC should ensure that any plan for a regional terminal preserves the onbridge convenience provided by the East Bay Terminal. Bypassing the surface street congestion around the freeway onramps is one of the prime reasons the Transbay bus is such a treasure.

99 Thank you too.